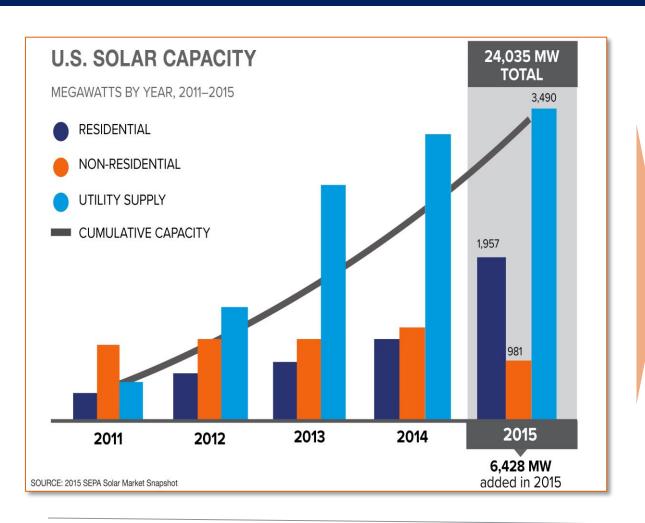
Facts on the Ground

FTC Distributed Solar Generation Workshop

Tanuj Deora, Chief Strategy Officer June 21, 2016



Solar Growth, Utility Response



Mainstream Utility Solar Strategies:

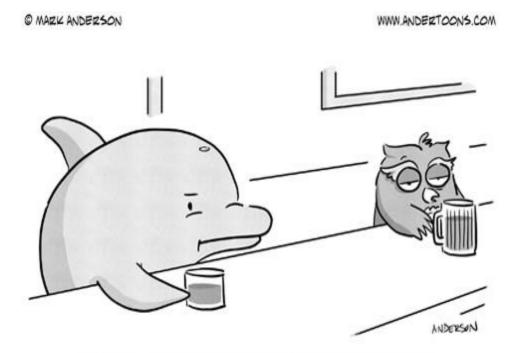
- Large Scale
 Solar PV in IRPs
- Exploring Community Solar
- Redesigning
 Rate Structures
- Investing in Grid Edge Visibility



Thinking Beyond the Meter

Responses to the new solar DER Paradigm:

- Integrating Customer Insight
- Enhanced Distribution System Analysis & Planning,
- Rewiring the Utility
 Standard Operating
 Practices



"All I'm saying is it's one thing to be smart, and another to be wise."



Fundamental Challenges

Grid Perspective:

System = Value DGPV = Cost

Measured Expectation of Change



Consumer Perspective:

System = Cost DGPV = Value

Rapid Expectation for Change

- Obligations under the regulatory compact
- Dynamic societal expectations
- Requirements to add generation
- Flat demand
- Pace of regulatory processes
- Concerns about portfolio diversity & stranded assets

- Trade between equity and efficiency
- Uncertainties on definitions of fairness
- Inadequate valuation tools (incl markets)
- Rapid technological advances
- Limited consensus about the nature and role of the regulated monopoly
- Lack of clarity on conflicting expectations



Starting with a Blank Slate for the Future



CHOOSING THE DESTINATION

Phase I

Hypothetical electricity marketplace

THE DESIGNING THE ROADMAPS

Phase II

Journey from current state to future state

STARTING THE JOURNEY

Phase III

Creation of customized roadmaps & implementation of "no-regrets moves"

Crowdsourced visions for the future, starting from a blank slate

crowdsourced roadmaps that articulate how we get from "here" to "there"

Stakeholder-guided development of bespoke plans for electric power sector transformation



51st State Phase II: Developing a Roadmap

Retail Market Design	Describe how customers participate (opt-in versus opt-out) of the future state technology enablement provisions, what assets are at their disposal, and how those assets interact with the grid)
Wholesale Market Design	Describe impacts and modifications, if any, to wholesale markets, central station generation, transmission assets and services, etc.
Utility Business Model	Describe how the utility industry needs to evolve from current to future state in order to support the new market while maintaining safe, reliable, and cost-effective service
Asset Deployment	Address any required technologies (e.g., AMI, smart inverters, load tap changers, etc.) that utilities will need to deploy to support the future state, the timing/triggers for those deployments, and how costs would be recovered
IT	Describe the software and communications platforms needed for all parties to enable the grid of the future, including those needed for the utility, the firmware required for devices, etc.
Rates & Regulation	Discuss how regulatory bodies, rules, and regulations must adapt from current to future state, and how retail rates must transform over time to allow for the continued economic health of the system and its participants



Finding the Potential "No Regrets" Moves



Distribution System Investments

- Advanced metering and communications functionality
- System analysis tools (ex: hosting capacity)
- Interconnection protocols (both information & energy)

Customer Insight & Engagement

- Improving education and communications interfaces
- Advanced load profile segmentation
- Increasing availability of customer options

Evolving Rates & Regulation

- Exploration of time varying rate designs
- Evaluating opportunities to crossleverage DER incentive programs
- Implementing decoupling and performance trackers



Thank You

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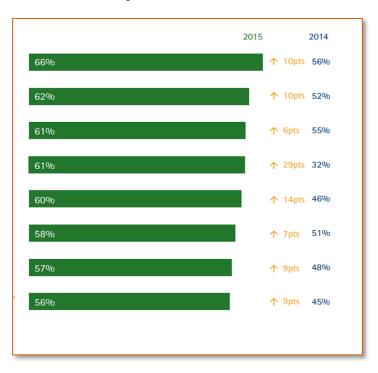
Back Up / Additional Reference Slides

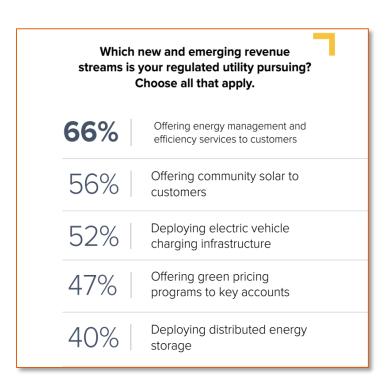
- Utility DER Strategies
- 51st State Additional Details



Utility Approaches to Combined DER Customer Offerings

Customers Crave More Options...





...And Utilities Want to Provide Them.



Source: Accenture, Utility Dive

Utility Approaches to Combined DER Customer Offerings

GREENTECH MEDIA

What's the Value of a Tesla Powerwall? \$50 per Month, Bets Green Mountain Power

UTILITY DIVE

National Grid demand response pilot nets participants 20% energy savings

UTILITY DIVE

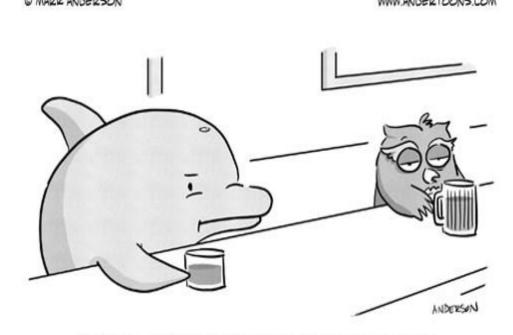
Minnesota co-op bundles community solar, demand response programs



Thinking Beyond the Meter

Responses to the new solar DER Paradigm:

- Integrating Customer Insight on Load Profiles, Propensity to Adopt, and Messages that Resonate
- Enhanced Distribution
 System Analysis, Planning,
 and Operations, with DER as
 "Non-Wires" Assets
- Rewiring the Utility Standard Operating Practices



"All I'm saying is it's one thing to be smart, and another to be wise."



Moving Beyond Combined Programs into a Truly Holistic DER Strategy

Integrator

Primary utility investment is technical; i.e. planning and operations

But...is this sufficient for grid effective operations?

Educator

Utility establishes itself as the trusted energy advisor

But...is there a sustainable revenue model for this role?

Solution Provider

Utilities provide sales and/or financing for deployment

But...are utilities equipped to provide this service?

VPP Owner / Operator

Utilities reasserts traditional holistic role in provision of electricity

But...are regulators comfortable with this model?



The Rise of Distributed Resource Planning

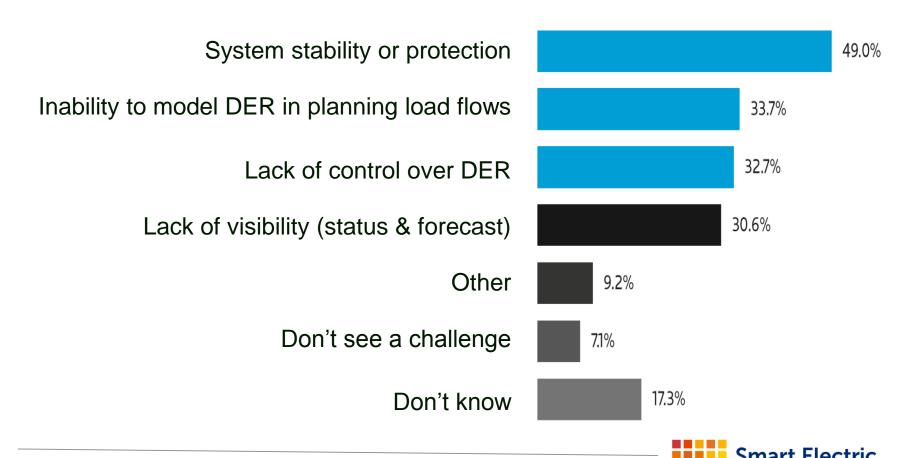
- Increasing regulator and customer demand for DER choices
- Utility policies and procedures designed to react to out-of-date paradigms
- Improved economics of key technologies:
 - Sensors
 - Data management
 - Software
 - Communications
 - Power electronics





The Rise of Distributed Resource Planning

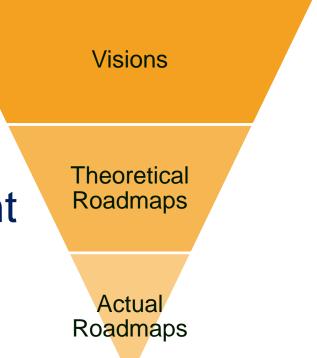
Perceived Challenges to Integrating High Levels of DER



Source: Black & Veatch

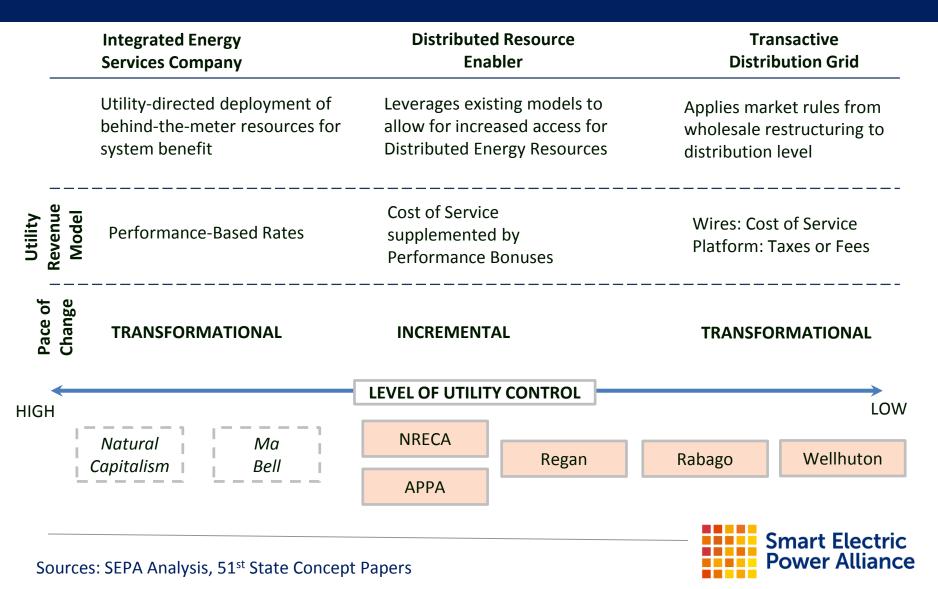
What makes 51st State unique?

- 1. Phased approach
- 2. Collaborative process
- 3. Wide-spread engagement
- 4. Replicability





Utility of the Future Sample Paradigms



Capstone Report Outline & Feedback (cont.) Customer Journey Map Example

AWARENESS Utah is a potential travel destination

CONSIDERATION Evaluating Utah vs. other destinations

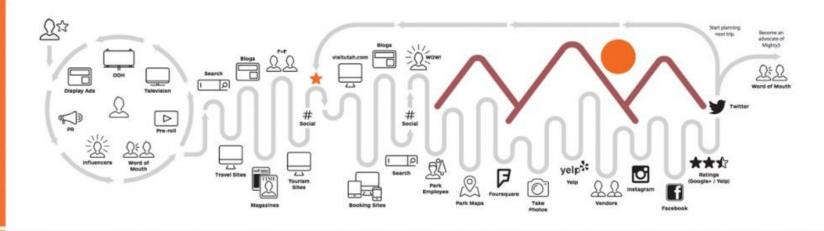
PLANNING Travel, lodging, to-dos and to-don'ts

Journey to and park(s) experience

ADVOCACY Sharing experiences and feedback

I don't know this existed What is the Mighty 5 Looks amazing I need a vacation Should I go here or there
Can I afford this
What will I get out of it
How will this enhance my life
What's it like there
Is this right me/us
Is it popular

Can I afford this How will I get there What will I do there What do people think What do I need to bring When is the best time This is amazing Better than I imagined What else should I do here FOMO Changing plans/recalibrating What's around here Amazing experience Share advice/help others Can't wait to come back Longing Rate and review Internalized narrative



Educate Inspire Create Dialogue

Resources Storytelling Social proof Resources Content Reassurance Branding Sharing In-park engagement

Reward sharing Aggregate UGC



Initiative Timeline

