

PANELIST BIOGRAPHIES

Gloria L. Austin, Brown & Toland

Gloria Austin was appointed Chief Executive Officer of Brown & Toland in May 2000. Brown & Toland is a clinically integrated physician network, consisting of more than 800 primary care and specialty physicians caring for more than 300,000 HMO and PPO patients. Brown & Toland is widely known for successfully implementing enterprise technology solutions, including front and back office systems with connectivity to participating hospitals and diagnostic centers for clinical data and results reporting. Prior to her appointment at Brown & Toland, Ms. Austin served as Corporate Executive Vice President and Regional President of the Talbert Medical Management Company, a spinoff of the staff model when PacifiCare acquired FHP. Ms. Austin worked with FHP, Inc., for more than 18 years, ultimately serving as that organization's Senior Vice President, Corporate Healthcare Delivery. In that role, she was responsible for FHP's staff model HMO operations, including 58 medical centers, two hospitals, and two skilled nursing facilities in five states. Ms. Austin holds an Executive MBA from the University of California at Irvine and a Bachelor of Science degree in Business Management from Pepperdine University in Malibu, California.

Terry Carroll, PhD, Fairview Health Services

Terry Carroll is leading transformation across Fairview by partnering with clinicians to achieve exceptional clinical outcomes, drive performance around key organizational goals and strategies, and support Fairview's care model redesign. In addition, Terry is leading Fairview's information technology and services. Prior to joining Fairview in 2008, Terry worked for Maverick Health Care Consulting. He also was chief operating officer of Premier Sourcing Partners, vice president and chief information officer of Detroit Medical Center and vice president of information services and chief information officer at Baystate Health Systems in Springfield, Massachusetts. Earlier in his career, Terry served in multiple leadership roles with Magee-Women's Hospital in Pittsburgh. A native of New England, Terry earned a bachelor's degree in physics from St. Michael's College in Winooski, Vermont, and master's and doctorate degrees in biomedical engineering from Carnegie-Mellon University in Pittsburgh.

Mary Jo Condon, St. Louis Area Business Health Coalition

Mary Jo Condon, Director of Public Affairs for the St. Louis Area Business Health Coalition, first entered the world of health care policy nearly 10 years ago as a journalist covering health care issues. She won national acclaim for her weekly health care finance column, *Money & Medicine*, which ran in the St. Louis Post-Dispatch. Condon left journalism two years ago to join the BHC. Her work there is focused on providing physicians, patients and purchasers better information on the quality and affordability of health care treatments and providers.

Lawrence P. Casalino, MD, Ph.D., Weill Cornell Medical College

Lawrence Casalino is the Livingston Farrand Associate Professor of Public Health and Chief of the Division of Outcomes and Effectiveness Research in the Department of Public Health at Weill Cornell Medical College. Previously, he worked for 20 years as a full-time family physician in private practice, obtained a Ph.D. in Health Services Research at the University of California, Berkeley, and served on the faculty at the University of Chicago. He is the recipient of an Investigator Award in Health Policy Research from the Robert Wood Johnson Foundation. He has served on numerous national committees, as Chair of the Academy Health Annual Research Meeting, and as the John Fry Fellow at the Nuffield Trust in London. He has worked with the Federal Trade Commission on issues related to clinical integration. He has published extensively on accountable care organizations and other topics related to physicians, hospitals, and health plans.

John Friend, Tucson Medical Center

John Friend is Associate General Counsel at Tucson Medical Center (TMC), a community not for profit tertiary care hospital in Tucson Arizona. Since 2008, he has served with TMC's Chief Medical Officer as a co-coordinator of TMC's participation in an effort to establish a provider-based organization accountable for the quality and cost of health care in southern Arizona. This work has involved collaboration with physicians, payers and other health care providers, in a largely independent network model, chosen as a Brookings Dartmouth ACO pilot site. Friend has been associated with TMC since 1990 and has also served as General Counsel to a pharmaceutical services company and later as a co-founder of a start-up pharmaceutical services company. Friend earned a BS in Management/Finance (1982) and a JD (1985) from Arizona State University.

Robert S. Galvin, MD, The Blackstone Group

Dr. Robert Galvin is the Chief Executive Officer of Equity Healthcare (EH) at the Blackstone Group, which oversees the management of health care for firms owned by private equity companies. The focus is on using purchasing power to create innovative ways to achieve higher value health care, through improved population health, clinical quality and delivery system reforms. Before joining Blackstone, Dr. Galvin was Executive Director of Health Services and Chief Medical Officer for General Electric (GE) for fifteen years, where he was in charge of the design, financial and clinical performance of GE's health programs. Dr. Galvin is a nationally recognized leader in the areas of market-based health policy and financing, quality measurement and payment reform; his work has been published in the *New England Journal of Medicine and Health Affairs*; and he was a co-founder of the Leapfrog Group, as well as two other innovative non-profits that have helped drive the quality agenda. Dr. Galvin is a member of the Institute of Medicine and sits on the IOM's Board on Health Care Services. He is also on the Board of Directors of the National Quality Forum and a member of the National Advisory Council for the Agency for Healthcare Research and Quality (AHRQ). Dr. Galvin is Professor Adjunct of Medicine and Health Policy at Yale and a fellow of the American College of Physicians.

Elizabeth B. Gilbertson, Hotel Employees & Restaurant Employees International Union

Elizabeth B. Gilbertson is Chief of Strategy for the Hotel Employees and Restaurant Employees International Union, a national Taft-Hartley trust fund that covers 246,000 lives. She was a founder and Chair/Co-Chair (1999-2010) of the Health Services Coalition, a large labor-management organization that contracts with hospitals and advocates for public policy to improve health care quality, affordability, and access in Nevada. Prior to assuming her current role, Ms. Gilbertson held a variety of leadership roles in the HEREIU Welfare Fund, including Southwestern Regional Director and President. Her background includes experience representing nurses in collective bargaining for the Connecticut Nurses Association and District 1199, New England, SEIU. She has served on National Quality Forum task forces on ambulatory care measures, and is a Board member of the National Committee for Quality Assurance (NCQA). She holds a Bachelor's Degree in History from Smith College and Master's Degree in Health Advocacy from Sarah Lawrence College. In addition, she attended the Yale University School of Public Health and has an Associate Degree in Nursing.

Douglas A. Hastings, Epstein Becker & Green, P.C.

Douglas A. Hastings currently serves as Chair of the Board of Directors of Epstein Becker & Green, P.C. He is a member of the Firm's Health Care and Life Sciences Practice in the Washington, D.C. office. Mr. Hastings provides a wide range of healthcare organizations with strategic and transactional legal guidance in responding to the legal challenges and opportunities of the rapidly changing U.S. healthcare system. Mr. Hastings serves on the Board on Health Care Services of the Institute of Medicine and is a member of the Advisory Board of the BNA's Health Law Reporter. He is a Past President and Fellow of the American Health Lawyers Association. He is a graduate of Duke University and the University of the Virginia Law School. Mr. Hastings speaks and publishes regularly on topics related to health care law, complex health care transactions, corporate governance, collaborative health care ventures, legal issues related to quality improvement and the legal trends influencing the U.S. health care system. He is also a sought-after speaker on accountable care organizations, clinical integration and related structural and legal issues.

Harold D. Miller, Center for Healthcare Quality & Payment Reform

Harold D. Miller is the Executive Director of the Center for Healthcare Quality and Payment Reform and the President and CEO of the Network for Regional Healthcare Improvement. Miller also serves as Adjunct Professor of Public Policy and Management at Carnegie Mellon University's Heinz School of Public Policy and Management, where he was Associate Dean from 1987-1992. Miller has been working at both the regional and national levels on initiatives to improve the quality of healthcare services and to change the fundamental structure of healthcare payment systems in order to support improved value. Miller has authored a number of papers and reports on health care payment and delivery reform, including "From Volume to Value: Better Ways to Pay for Healthcare," which appeared in the September 2009 issue of

Health Affairs, the Center for Healthcare Quality and Payment Reform's report How to Create Accountable Care Organizations, the Massachusetts Hospital Association's report Creating Accountable Care Organizations in Massachusetts, and the American Medical Association's report Pathways for Physician Success Under Healthcare Payment and Delivery Reforms.

Lee B. Sacks, MD, Advocate Physician Partners

As Executive Vice President, Chief Medical Officer of Advocate Health Care since 1997, Dr. Lee B. Sacks is responsible for Health Outcomes, Information Systems, Research and Medical Education, clinical laboratory services and the eICU[®] Core Program. He also is the Chief Executive Officer, Advocate Physician Partners. APP is the umbrella organization over the eight Advocate PHOs and the medical groups that determine Advocate's managed care strategy, negotiates the managed care contracts and enhances medical management. Dr. Sacks practiced Family Medicine in a three-person practice from 1980-1992, when it became affiliated with Lutheran General Medical Group. He has had management roles since 1990, serving as Medical Director, Vice President of Lutheran General Health Plan (PHO) and Vice President of Primary Care Development for Lutheran General Health System, prior to the merger that created Advocate in 1995. He serves on the Metro Chicago board of the American Heart Association, is a trustee of Institute of Medicine Chicago and is Board Chairman of the Institute for Clinical Quality and Value. Dr. Sacks was the recipient of the 2009 Institute of Medicine Chicago/CQPS Otho S. A. Sprague Memorial Institute Recognition Award in Patient Safety and the 2010 American Academy of Family Physicians Robert Graham physician executive of the year award.

Dr. Sacks received a B.S. in Chemical Engineering from University of Pennsylvania and a medical degree from the University of Illinois, Chicago, in 1977.

Dana Gelb Safran, Sc.D., Blue Cross Blue Shield of Massachusetts (BCBSMA)

Dana Gelb Safran is Senior Vice President for Performance Measurement and Improvement at Blue Cross Blue Shield of Massachusetts (BCBSMA). In this role, Dr. Safran leads the company's initiatives to measure and improve healthcare quality, safety and outcomes. Dr. Safran also retains an active academic practice and is Associate Professor of Medicine at Tufts University School of Medicine. Prior to joining BCBSMA, Dana was Director of The Health Institute at Tufts-New England Medical Center's Institute for Clinical Research and Health Policy Studies (ICRHPS).

Dr. Safran is widely recognized as having contributed to the empirical basis for our nation's push toward a more patient-centered health care system – and for developing measures of patient care experiences that are now used nationwide, accepted as a national standard for this area of measurement, and used by the Medical Boards as part of their recertification process for physicians. Presently, Dr. Safran's roles on state and federal quality measurement panels include advisory positions with the National Committee for Quality Assurance (NCQA), the American Board of Internal Medicine (ABIM), and the American Medical Association's Physician Consortium for Performance Improvement (PCPI), board leadership positions with the

Massachusetts Health Quality Partners and the Partnership for Health Care Excellence, and co-chairmanship of the Expert Panel on Performance Measurement convened by the Massachusetts Secretary of Health and Human Services.

Trudi Noel Trysla, Fairview Health Services

Trudi Noel Trysla is a peer recognized health care expert with over eighteen years experience providing legal counsel to hospitals, physicians, management and policy committees and business areas. Trudi provides legal advice on a wide range of regulatory compliance and enforcement issues including anti-kickback and Stark, antitrust including clinical integration, corporate governance, privacy and security, False Claims Act as well as general compliance/risk reduction strategies. She also advises on public policy issues affecting Fairview and its providers. Prior to joining Fairview in 2008, Trudi served as Legal Counsel for Mayo Foundation in Rochester, Minnesota, where she provided legal advice to various Mayo entities and served on numerous hospital and institutional committees. Her practice at Mayo included a wide array of regulatory compliance issues, clinical and bioethical issues, fraud and abuse, public policy, and state and federal regulatory investigations, as well as general and professional liability litigation. Trudi is a frequent lecturer on health care topics and earned her Juris Doctorate from the University of Minnesota and a bachelor's degree from the University of Nebraska.

Joseph E. Turgeon III, CIGNA

Joe Turgeon was appointed Vice President of National Network Strategy and Development for CIGNA in 2004. He is responsible for setting national strategy and executing business plans that support existing market improvement plans and investment decisions, assessing competitive position, and establishing Contracting and Healthcare Professional Service standards, policies and programs. He has direct oversight responsibility for the development of education and certification programs for Contracting and Provider Services staff. In addition, he has direct responsibility for the external education and communication strategies for providers that are designed to achieve best-in-class network performance. He works closely with field management to identify network build opportunities to fill network competitive gaps. Joe has extensive experience in strategic network management, contract negotiations, managing provider relationships, and improving service levels. Prior to joining CIGNA, he had an extensive 25 year career at Aetna, Inc., where he held several senior leadership positions, most recently serving as the Regional Manager for Network & Medical Management (Northeast Region) and as the Vice President of Network Contracting & Operations.

Mr. Turgeon received his BA degree in Economics from the University of Notre Dame and a Master's in Business Administration, with an emphasis in Finance, from the University of Hartford.

W. C. Williams, M.D., Covenant Health Partners

W. C. Williams, M.D. is the President and Chair of Covenant Health Partners, a clinically integrated cooperative effort between Covenant Health System, 170 physicians from the Covenant Medical Group, and 140 independent physicians in Lubbock, Texas. Previously he was founder and President of the Southwest Medical Independent Physician Association for 12 years. Dr. Williams is also the founder of an 8-physician Gastroenterology group and Ambulatory Surgery Center, where he continues to practice.

Dr. Williams is a Diplomate in both the American Board of Internal Medicine and the American Board of Gastroenterology. He earned his undergraduate degree from St. Mary University in San Antonio, Texas, and received his medical degree from the University of Texas Medical Branch, Galveston, Texas. Dr. Williams completed his postgraduate training in Internal Medicine at Scott & White Memorial Hospital in Temple, Texas as well as completing a Fellowship in Gastroenterology at the University of Texas Medical Branch, Galveston, Texas.

Cecil B. Wilson, MD, American Medical Association

Cecil B. Wilson, MD, an internist from Winter Park, Fla., became the 165th president of the American Medical Association in June 2010. Dr. Wilson has been a member of the American Medical Association (AMA) Board of Trustees (BOT) since 2002 and served as chair of the AMA-BOT from 2006 to 2007. Dr. Wilson has a distinguished record of service and leadership in organized medicine. He was president of the Florida Medical Association (FMA) and chair of its board of governors and executive committee. In 2003, he was recognized by the FMA with its highest award, the Certificate of Merit. He has served as president of the Orange County Medical Society, and of the medical staffs of the Winter Park Memorial Hospital and Florida Hospital Medical Center, Orlando, Fla. Dr. Wilson is a past chair of the American College of Physicians Board of Regents and has served on the board of the American Society of Internal Medicine (ASIM). In addition to his work within organized medicine, Dr. Wilson served as a board member of COLA, a physician-run organization that accredits more than 8,000 physician office laboratories nationwide. He is currently a national fellow and advisor for the Center for Global Health and Medical Diplomacy at the University of North Florida, and a clinical professor in health administration in the Brooks College of Health at the university.

After receiving his bachelor's degree in history and his doctorate from Emory University, Dr. Wilson interned at the U.S. Naval Hospital, Portsmouth, Va., and completed his residency in internal medicine at the U.S. Naval Hospital, San Diego. He served as a Navy flight surgeon, rising to the rank of commander. Dr. Wilson has been in private practice of internal medicine in Central Florida for more than 30 years. He is board-certified in internal medicine and a Master of the American College of Physicians.

Janet S. Wright, MD, FACC, American College of Cardiology

Janet S. Wright MD, FACC joined the American College of Cardiology as Senior Vice President for Science and Quality in May of 2008 after 23 years of practice in Chico, California. Her division encompasses the clinical guidelines, performance measures, health policy statements, and appropriate use criteria; quality improvement projects like Door to Balloon (D2B) and

Hospital to Home (H2H); and the National Cardiovascular Data Registry, a suite of databases containing over 11 million patient records in both inpatient and outpatient care settings. Dr. Wright served on the ACC's Board of Trustees and chaired the Task Force on Performance Assessment, Recognition, Reinforcement, Reward, and Reporting. She is a member of NCQA's Physician Program Committee and is on the board of the Center for Information Therapy, a non-profit organization committed to the provision of personalized health information during each healthcare encounter. She currently serves on the Quality Alliance Steering Committee. From its inception in December of 2003, Dr. Wright served as a member of the Independent Citizens' Oversight Committee, the 29 person board charged with administering the California Institute for Regenerative Medicine.