July 16, 2019, Washington DC

12:30 pm Welcome and Opening Remarks

Christine S. Wilson

Commissioner, Federal Trade Commission

12:45 pm Panel 1: How do repair restrictions affect consumers and small businesses?

This panel will explore the technological and financial impact repair restrictions have on small businesses and consumers, as well as potential safety concerns surrounding uncertified product parts.

Walter Alcorn

Vice President, Environmental Affairs and Industry Sustainability, Consumer Technology Association

George Borlase

Research Staff Member, Institute for Defense Analyses Science and Technology Policy Institute

Jennifer Larson

CEO, Vibrant Technologies, Eden Prairie, MN

Theresa McDonough

Owner, Tech Medic, Middlebury, VT

Nathan Proctor

Director, Campaign for the Right to Repair, U.S. PIRG

Claire Wack

Moderator, FTC Division of Marketing Practices

2:00 pm Panel 2: What are the arguments for and against repair

restrictions?

Earl Crane

Security Advisor, Security Innovation Center

Gay Gordon-Byrne

Executive Director, The Repair Association

George Kerchner

Executive Director, PRBA – The Rechargeable Battery Association

Gary McGraw

Security Researcher, Securerepairs.org

Christine Todaro

Moderator, FTC Division of Marketing Practices

3:30 pm Break

3:45 pm Panel 3: What's the fix?

This panel will explore proposed state legislation and industry initiatives.

Aaron Lowe

Senior Vice President, Regulatory and Government Affairs, Auto Care Association

Hon. David Osmek

Minnesota State Senator

Hon. Chris Pearson

Vermont State Senator

Kyle Wiens

Co-founder and CEO, iFixit

Sarah Faye Pierce

Director, Government Relations, Association of Home Appliance Manufacturers

Dan Salsburg

Moderator, FTC Office of Technology Research & Investigation

4:45 pm Closing Remarks

Lois C. Greisman

Associate Director, Division of Marketing Practices