

Do Not Call

**DATA
BOOK
2018**

Federal Trade Commission
November 2018



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The National Do Not Call Registry

The National Do Not Call Registry provides an easy and efficient way for consumers to tell companies they don't want to receive most telemarketing sales calls. Robocalls that are sales calls are illegal whether a number is on the Registry or not, unless the caller has written permission from a consumer.

Since its inception in 2003, the Registry has continued to grow. As of September 30, 2018, there were 235 million active registrations. Consumers can register multiple phone numbers on the Registry by registering online at donotcall.gov or calling a toll-free number (888-382-1222) from the telephone numbers they wish to register. Telemarketers and sellers must remove numbers added to the Registry from their call lists at least every 31 days. Organizations can access the Registry at telemarketing.donotcall.gov.

If a company violates the Do Not Call rules, consumers can report the call to the Federal Trade Commission (FTC) online at donotcall.gov or by calling the toll free number. Law enforcement officials review these complaints, as well as consumer registration and telemarketer access information, through the Consumer Sentinel Network, a secure online database maintained by the FTC. For more information about Sentinel, visit ftc.gov/sentinel. Law enforcement personnel may join Sentinel at register.consumersentinel.gov.

The Data Book

The *National Do Not Call Registry Data Book* contains statistical data about phone numbers on the Registry, telemarketers and sellers accessing phone numbers on the Registry, and complaints consumers submit to the FTC about telemarketers allegedly violating the Do Not Call rules. The FTC monitors the data for accuracy and occasionally makes modifications to address potential problems. Statistical data on complaints is based on unverified complaints reported by consumers, not on a consumer survey.

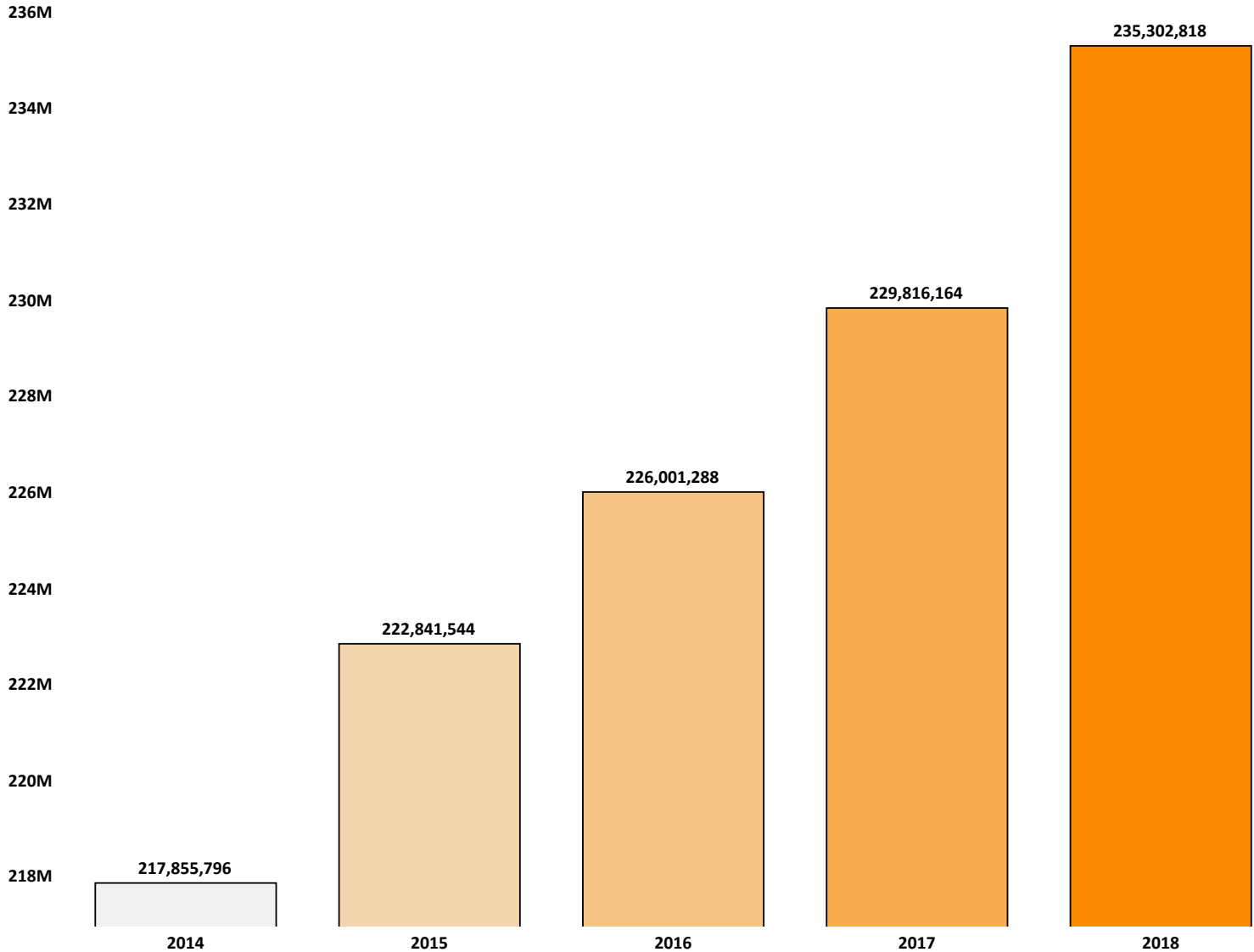
Inside the numbers

- When we report the total number of DNC complaints, we break it down to show how many were robocalls and how many came from live callers. With a few exceptions, telemarketing robocalls are illegal, whether or not a number is on the Do Not Call Registry. As always, when it's a live caller, we verify that the consumer's telephone number was registered on the DNC database before we take the complaint.
- Our online complaint form asks for the topic of the call.
 - Consumers can choose to report specific topics, such as reducing debt, vacation & timeshares, and several other categories. Not everyone who files a complaint reports a topic.
 - The Data Book does not include statistics where a consumer chose "Other," or topics less likely to violate the Do Not Call Rules, such as debt collection, political, or charitable calls.
- The Data Book includes a state-by-state analysis of DNC complaints. This is how we identify a consumer's state:
 - If consumers report their state, we use the state they report.
 - If consumers do not report their state, we use their area code.
 - The state-by-state analysis also includes the top 10 topics consumers reported.
- The underlying data in the report is available on our open government site where we post our daily complaint data at: www.ftc.gov/data.
- States are ranked based on the number of registrations or complaints per 100,000 population. Complaint figures include the total number of FY 2018 complaints submitted to the FTC. Population estimates are based on 2017 U.S. Census population estimates (Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2017).
- For the purposes of this report, "active registrations" are those registrations consumers have placed on the Registry that have not been subsequently deleted by the consumer or removed by the FTC. The FTC removes numbers that have been disconnected and reassigned.



FY 2018 National Do Not Call Registry Who is using the Do Not Call Registry

Active Registrations by Fiscal Year



"Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry for each fiscal year as of September 30, 2018.

Organizations Accessing the Registry by Fiscal Year

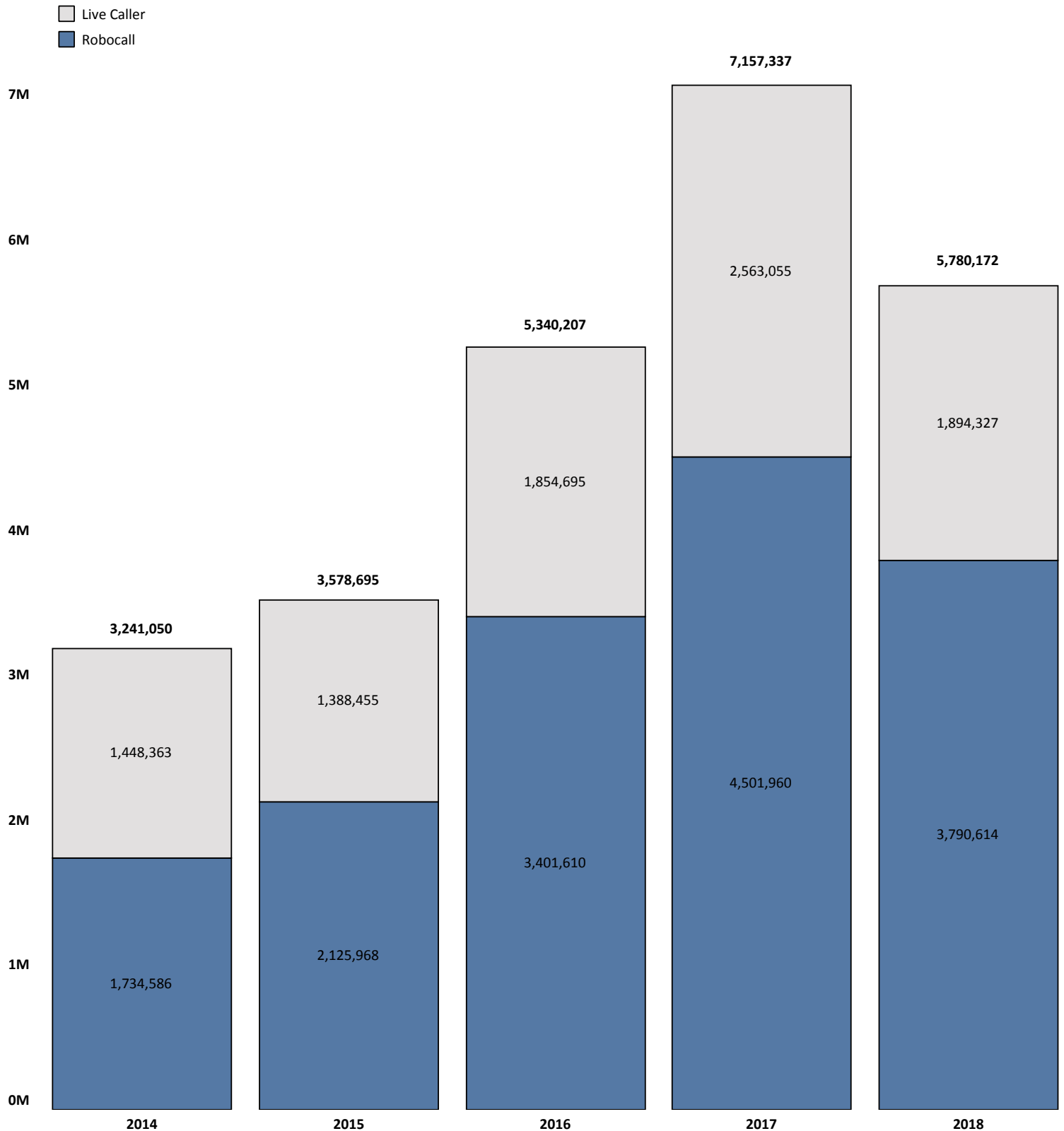
	2014	2015	2016	2017	2018
5 or Fewer Area Codes	23,049	20,075	17,634	15,536	15,045
Organizations Who Paid	2,582	2,502	2,353	2,259	2,163
Exempt Organizations	585	521	503	543	520
Total	26,216	23,098	20,490	18,338	17,728

Telemarketers and sellers can access up to five area codes on the Registry for free. To access more than five area codes, they must pay a fee. Organizations that are not selling goods or services are "exempt" and can access numbers on the Registry for free. This includes organizations asking for charitable contributions, raising money for political purposes, or conducting surveys. It also includes organizations calling **only** people they have an established business relationship with or who have given the organization written permission to call.



FY 2018 National Do Not Call Registry Complaint Figures by Year

Complaints by Call Type and Fiscal Year

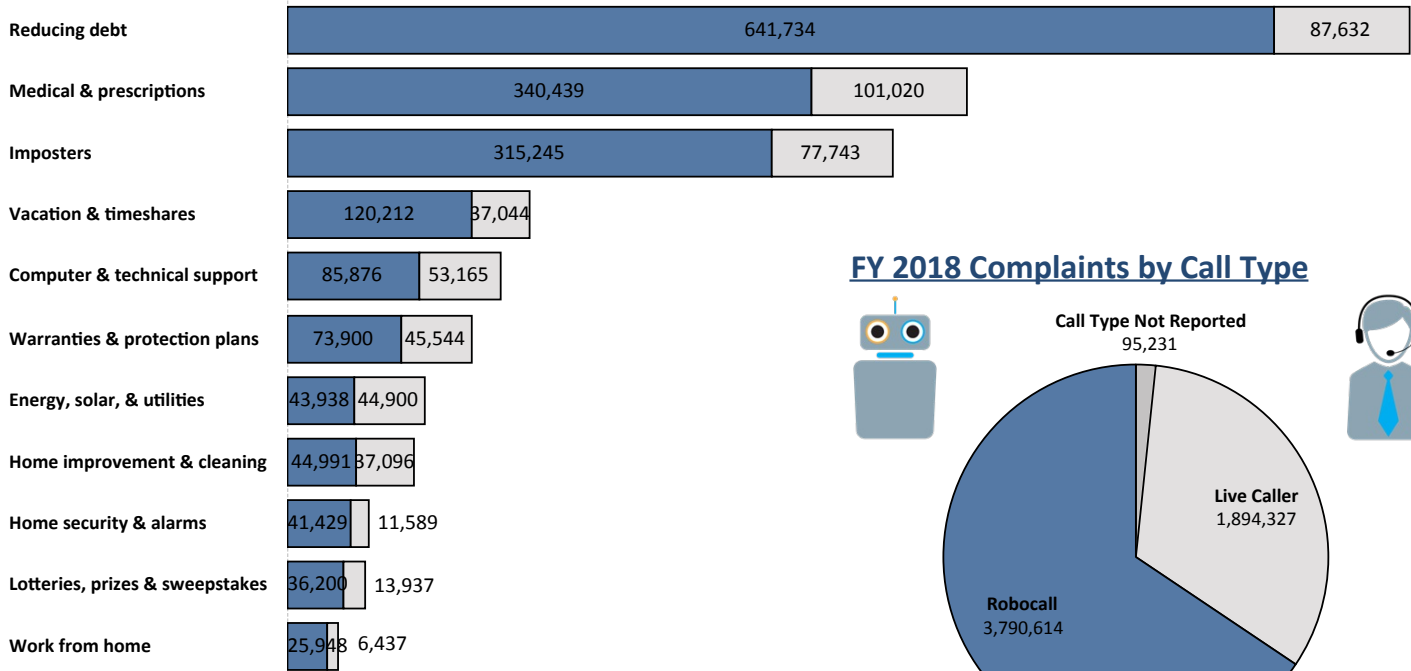


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every year. The data is available at ftc.gov/data.

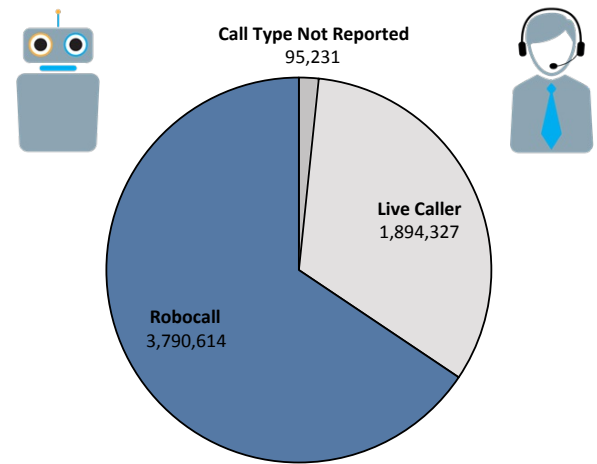


FY 2018 National Do Not Call Registry Complaint Figures for the Year

FY 2018 Complaints by Topic*

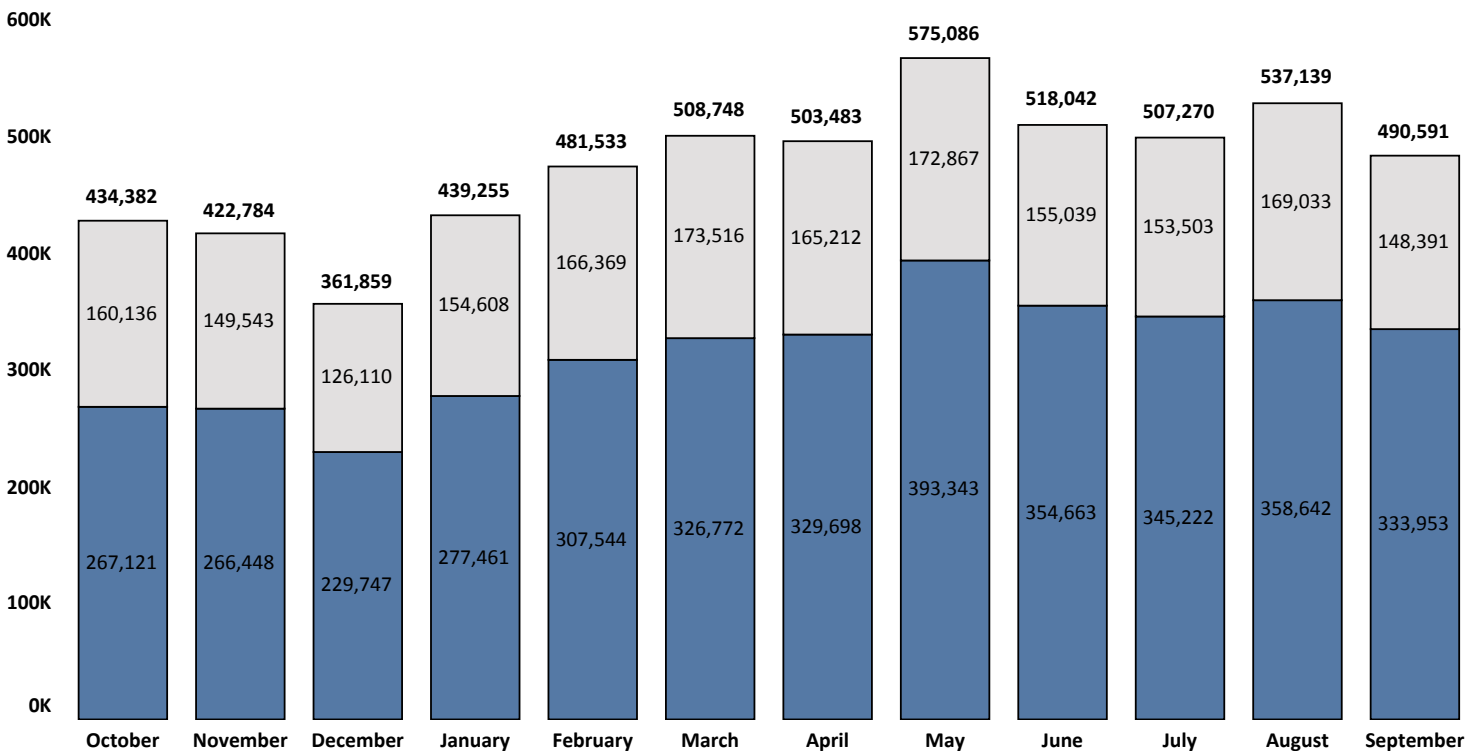


FY 2018 Complaints by Call Type



*Not everyone who files a complaint reports a topic.

FY 2018 Complaints by Month

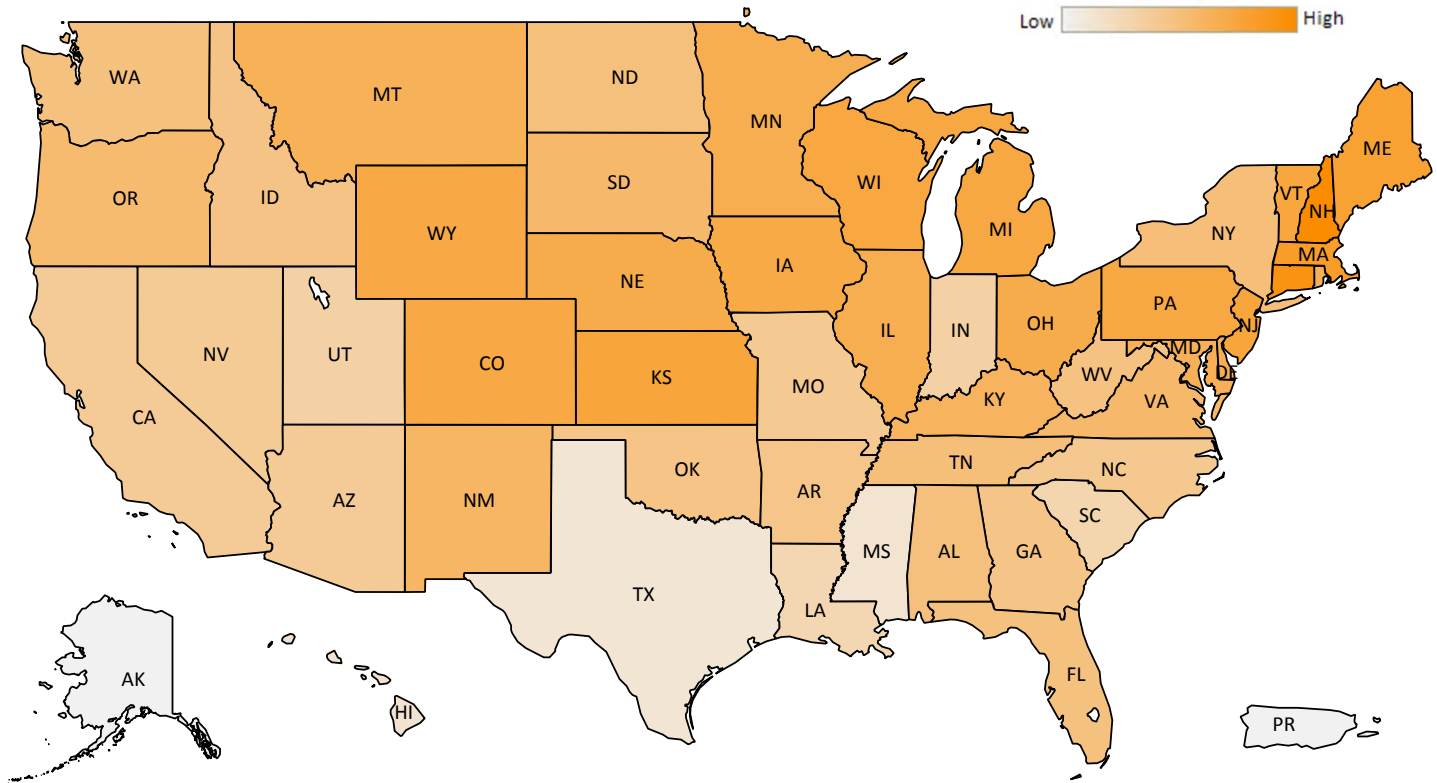


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every month. The full data, as well as complaints reporting that the consumer asked the entity to stop calling, is available at ftc.gov/data.



FY 2018 National Do Not Call Registry Registrations by State

State Rankings for National Do Not Call Registry Registrations per 100K Population



Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
1	New Hampshire	1,245,599	92,762
2	Connecticut	3,234,535	90,144
3	Massachusetts	5,893,707	85,916
4	Maine	1,121,496	83,950
5	New Jersey	7,453,121	82,761
6	Kansas	2,410,796	82,756
7	Vermont	513,516	82,339
8	Wisconsin	4,743,374	81,846
9	Michigan	8,135,953	81,667
10	Pennsylvania	10,439,420	81,523
11	Wyoming	471,159	81,330
12	Colorado	4,543,112	81,023
13	Iowa	2,541,946	80,807
14	Nebraska	1,533,775	79,881
15	Ohio	9,308,803	79,845
16	Illinois	10,144,460	79,241
17	Delaware	760,637	79,073
18	Minnesota	4,404,606	78,984
19	Maryland	4,737,693	78,281
20	Rhode Island	828,596	78,196
21	Montana	819,955	78,054
22	Kentucky	3,425,526	76,906
23	New Mexico	1,580,412	75,688
24	Virginia	6,333,237	74,772
25	South Dakota	650,141	74,758
26	Oregon	3,059,227	73,845

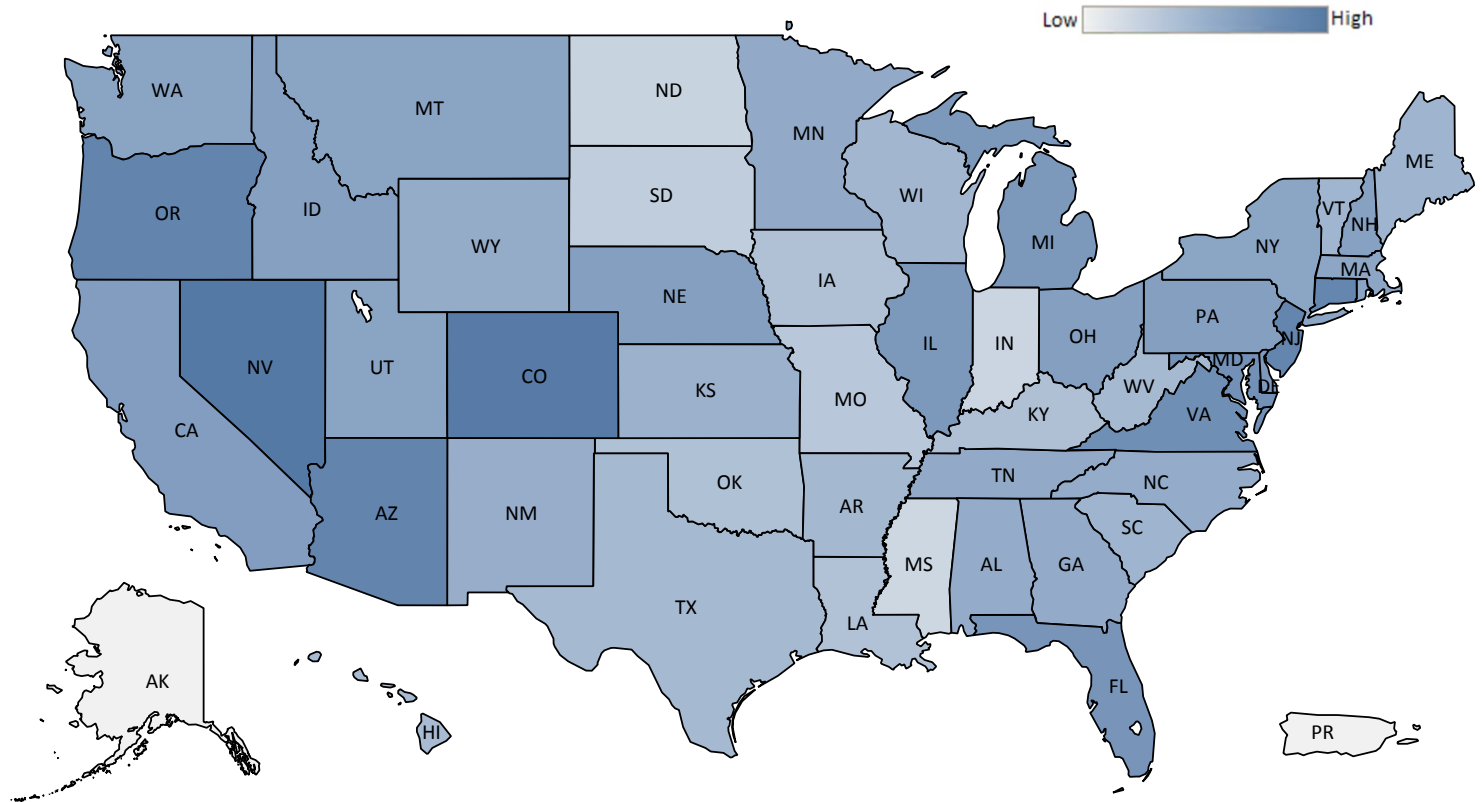
Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
27	New York	14,356,622	72,328
28	Tennessee	4,847,910	72,185
29	North Dakota	541,571	71,694
30	Alabama	3,487,166	71,535
31	Florida	14,956,428	71,274
32	Washington	5,275,918	71,241
33	West Virginia	1,281,329	70,563
34	Idaho	1,204,354	70,145
35	Oklahoma	2,748,220	69,914
36	Georgia	7,278,613	69,790
37	Arkansas	2,087,259	69,476
38	North Carolina	7,009,339	68,228
39	Missouri	4,147,289	67,838
40	Nevada	2,015,932	67,242
41	Arizona	4,710,641	67,139
42	California	26,447,425	66,893
43	Indiana	4,295,725	64,434
44	Utah	1,998,389	64,426
45	South Carolina	3,152,409	62,742
46	Louisiana	2,907,686	62,073
47	Hawaii	810,079	56,747
48	Mississippi	1,684,795	56,459
49	Texas	15,901,664	56,181
50	Alaska	375,719	50,787
	District of Columbia	638,132	91,954
	Puerto Rico	403,113	12,079

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of active registrations per 100,000 population. Active registrations include all phone numbers on the National Do Not Call Registry as of September 30, 2018. Population estimates are based on 2017 U.S. Census population estimates.



FY 2018 National Do Not Call Registry Complaints by State

State Rankings for National Do Not Call Registry Complaints per 100K Population



Rank	Consumer State	Complaints	Complaints per 100K Population	Rank	Consumer State	Complaints	Complaints per 100K Population
1	Nevada	77,316	2,579	27	Georgia	172,635	1,655
2	Colorado	143,108	2,552	28	Alabama	79,928	1,640
3	Arizona	166,589	2,374	29	North Carolina	168,022	1,636
4	Oregon	98,126	2,369	30	Wyoming	9,389	1,621
5	New Jersey	210,123	2,333	31	New Mexico	33,432	1,601
6	Connecticut	83,343	2,323	32	Kansas	44,792	1,538
7	Virginia	181,936	2,148	33	Maine	20,020	1,499
8	Maryland	127,143	2,101	34	South Carolina	75,115	1,495
9	Florida	427,404	2,037	35	Vermont	9,208	1,476
10	Michigan	197,421	1,982	36	Wisconsin	84,333	1,455
11	Illinois	252,935	1,976	37	Arkansas	42,865	1,427
12	Delaware	18,806	1,955	38	West Virginia	25,812	1,421
13	California	747,829	1,891	39	Texas	402,316	1,421
14	Pennsylvania	239,133	1,867	40	Hawaii	19,698	1,380
15	Ohio	216,675	1,858	41	Kentucky	57,890	1,300
16	Nebraska	35,670	1,858	42	Oklahoma	50,808	1,293
17	Idaho	31,524	1,836	43	Iowa	40,239	1,279
18	New Hampshire	24,566	1,829	44	Louisiana	59,189	1,264
19	Montana	18,638	1,774	45	Missouri	71,942	1,177
20	Utah	54,865	1,769	46	South Dakota	9,521	1,095
21	Washington	130,920	1,768	47	North Dakota	7,489	991
22	Rhode Island	18,691	1,764	48	Indiana	64,222	963
23	New York	348,651	1,756	49	Mississippi	27,910	935
24	Massachusetts	119,103	1,736	50	Alaska	4,064	549
25	Minnesota	93,028	1,668		District of Columbia	17,135	2,469
26	Tennessee	111,514	1,660		Puerto Rico	893	27

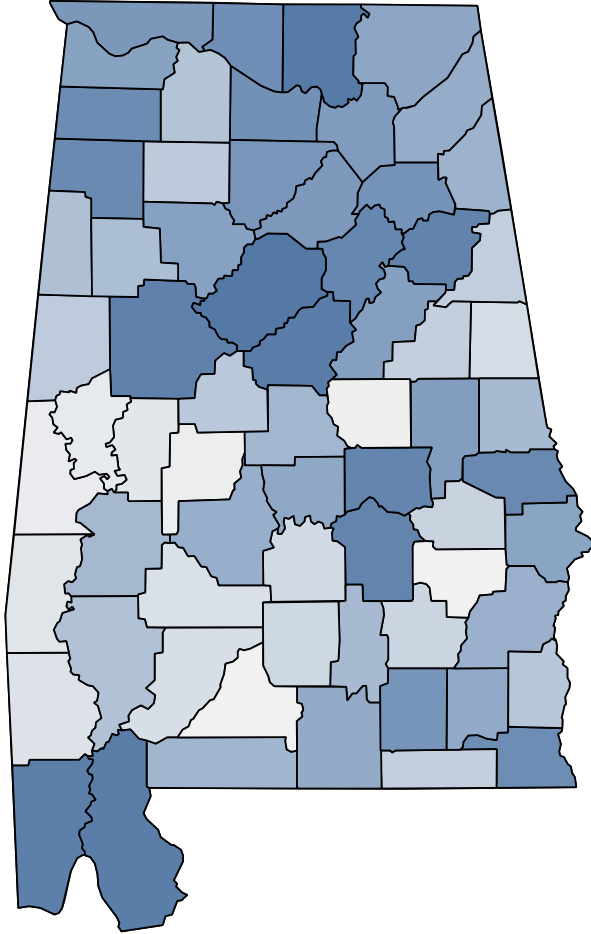
The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of complaints per 100,000 population. Complaints include the total number of FY 2018 complaints submitted to the FTC. Population estimates are based on 2017 U.S. Census population estimates.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Alabama

Complaints by County



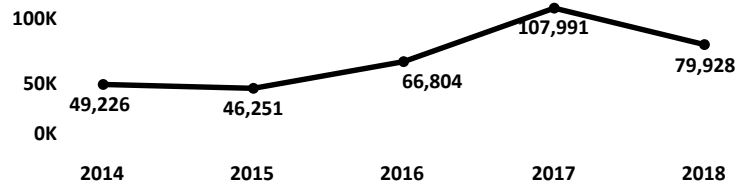
Low High

State Totals

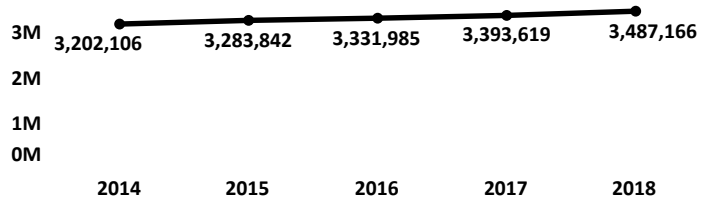
Complaints: 79,928 (#28 nationally, per 100K population)

Active Registrations: 3,487,166 (#30 nationally, per 100K population)

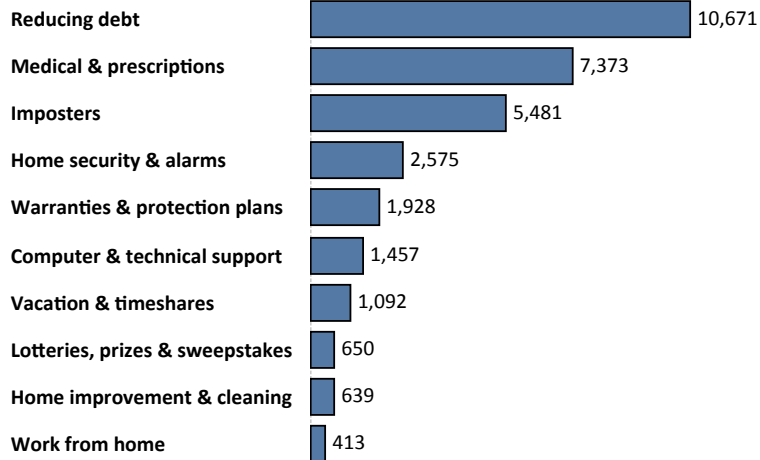
Complaints by Fiscal Year



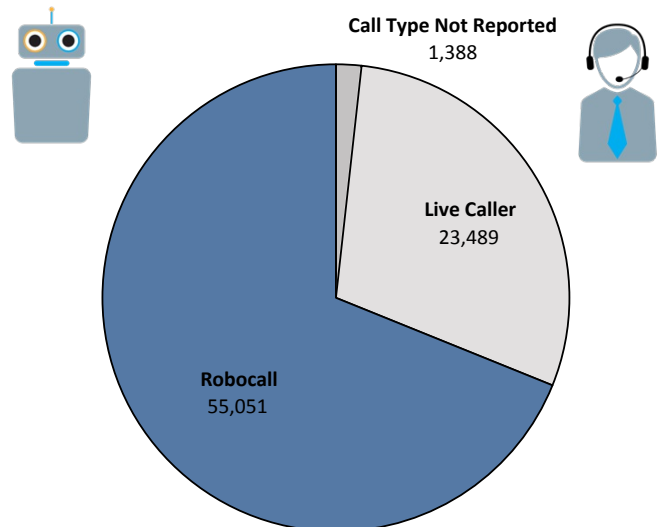
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



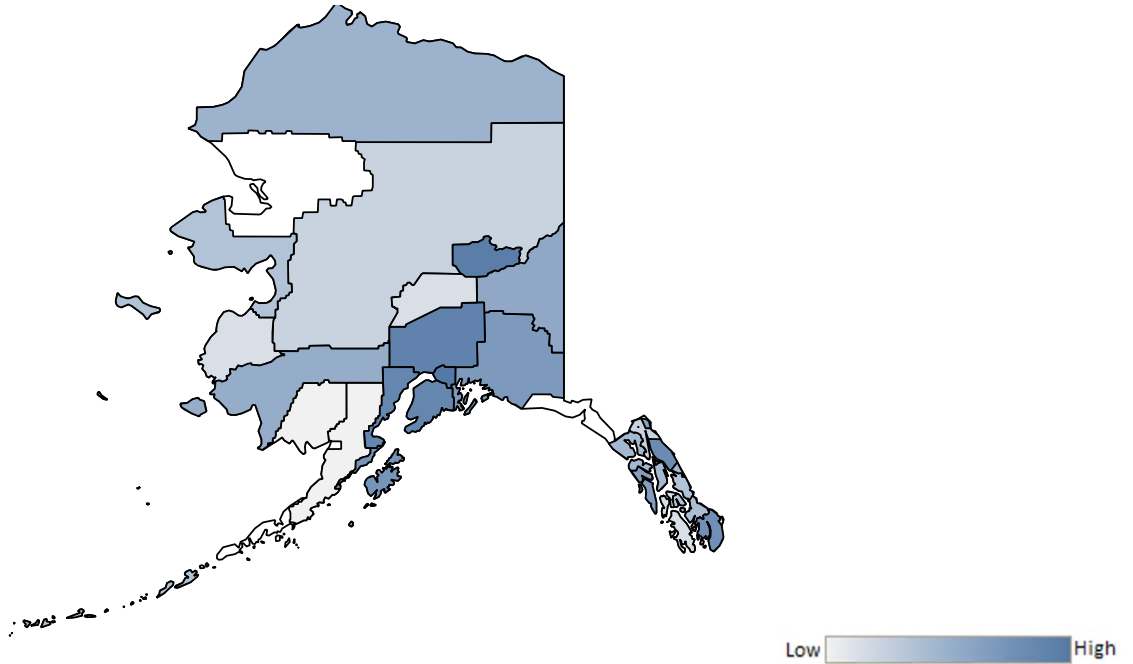
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Alaska

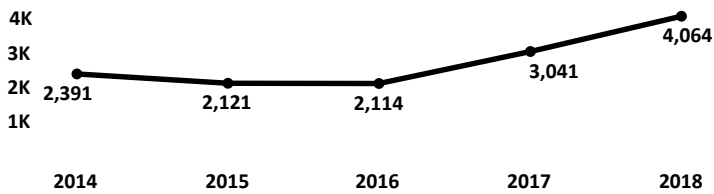
Complaints by Borough or Census Area



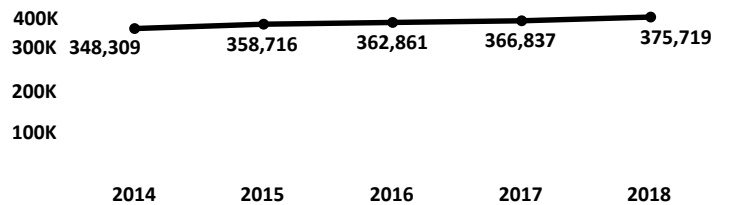
State Totals

Complaints: 4,064 (#50 nationally, per 100K population)
 Active Registrations: 375,719 (#50 nationally, per 100K population)

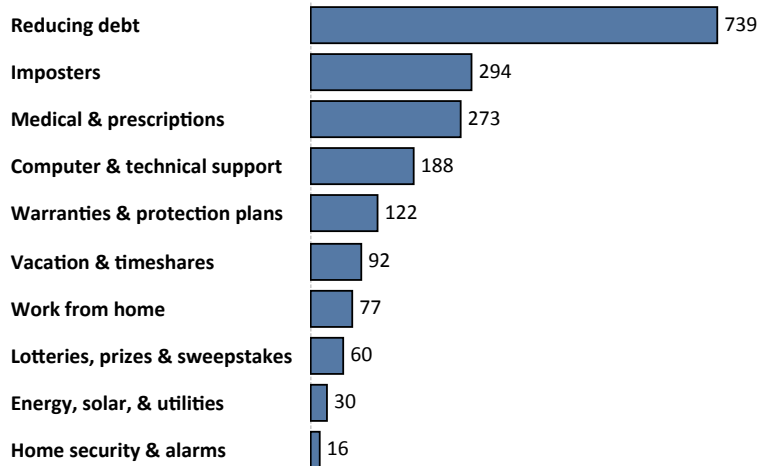
Complaints by Fiscal Year



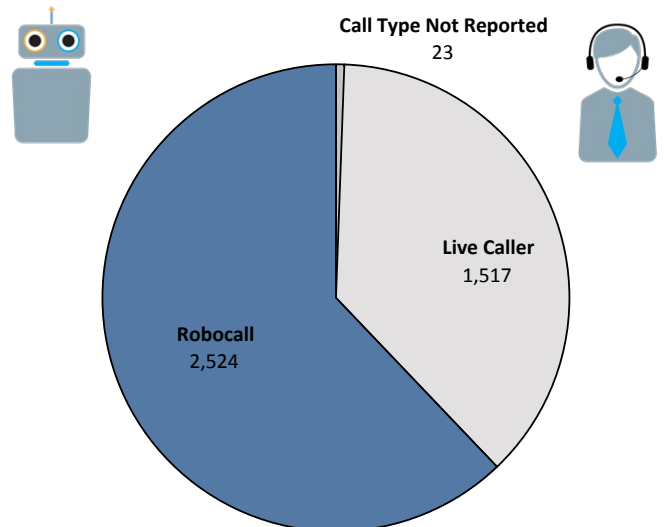
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



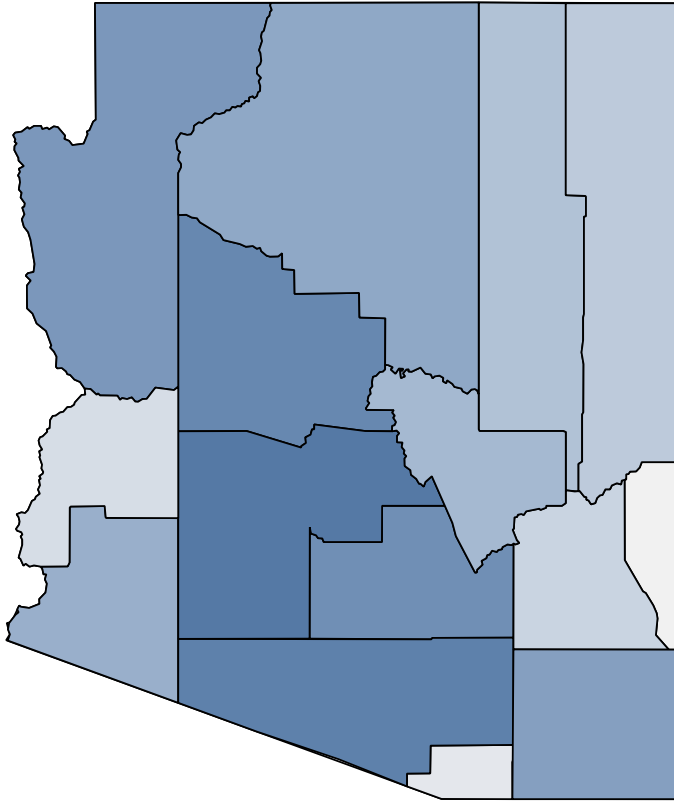
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Arizona

Complaints by County



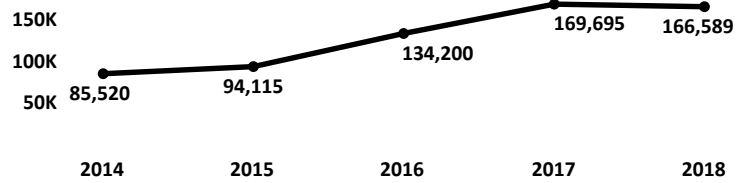
Low High

State Totals

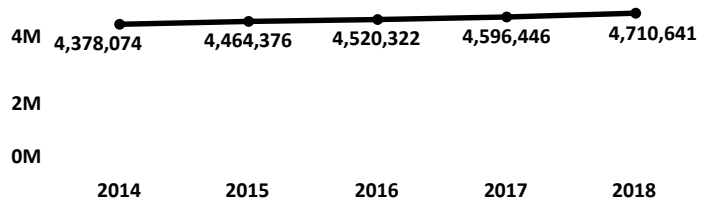
Complaints: 166,589 (#3 nationally, per 100K population)

Active Registrations: 4,710,641 (#41 nationally, per 100K population)

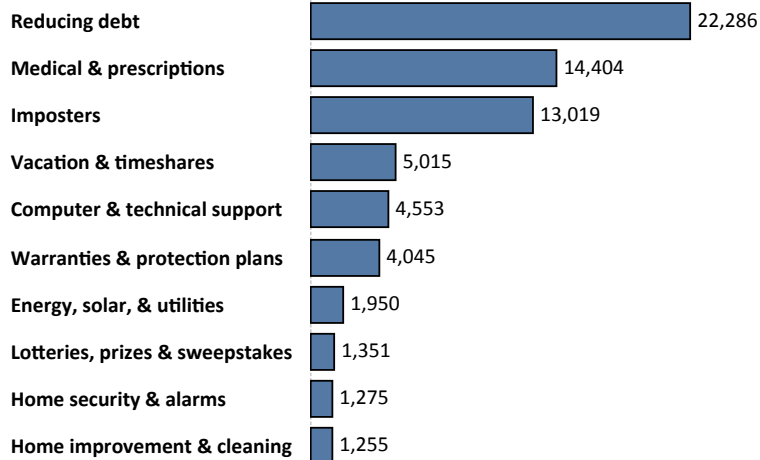
Complaints by Fiscal Year



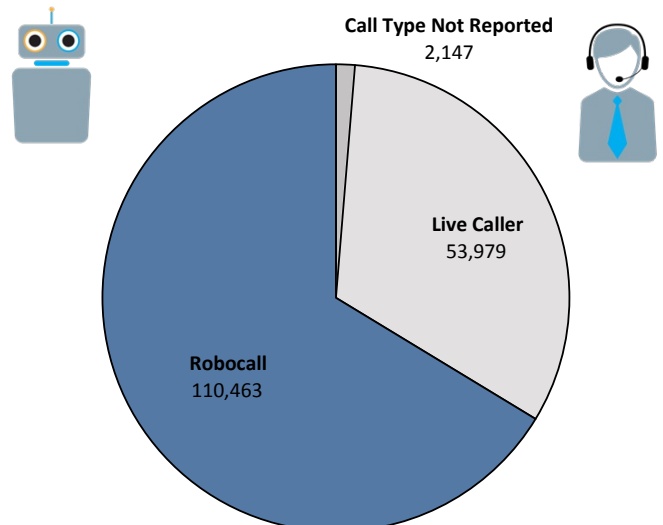
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



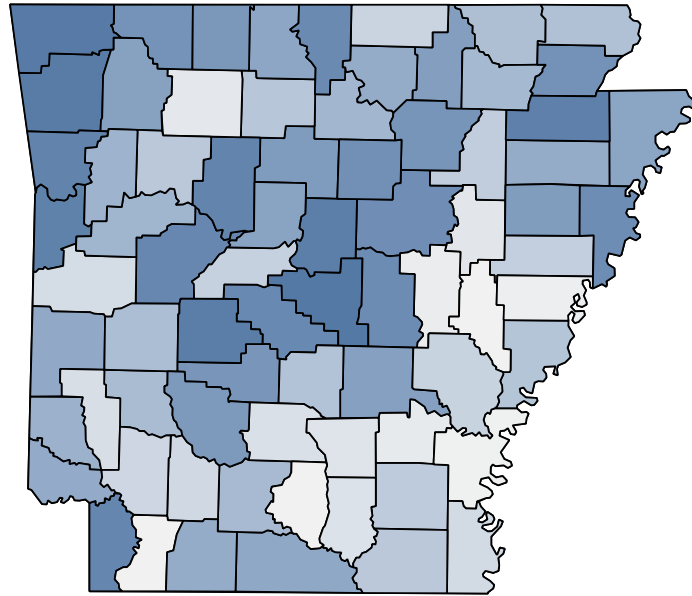
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Arkansas

Complaints by County



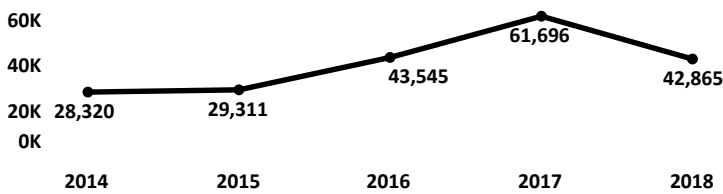
Low High

State Totals

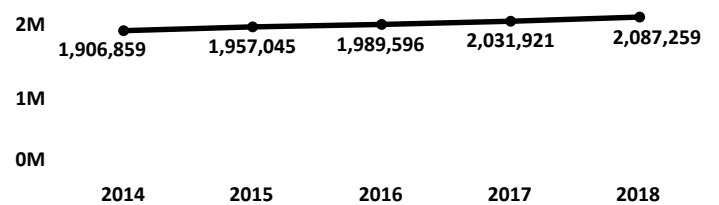
Complaints: 42,865 (#37 nationally, per 100K population)

Active Registrations: 2,087,259 (#37 nationally, per 100K population)

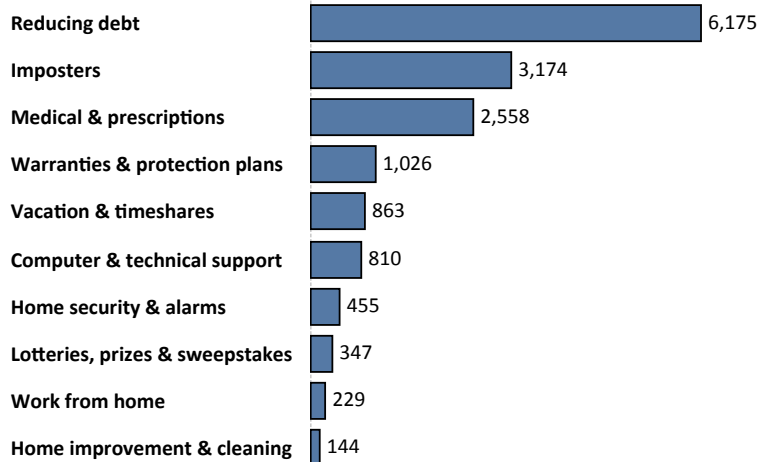
Complaints by Fiscal Year



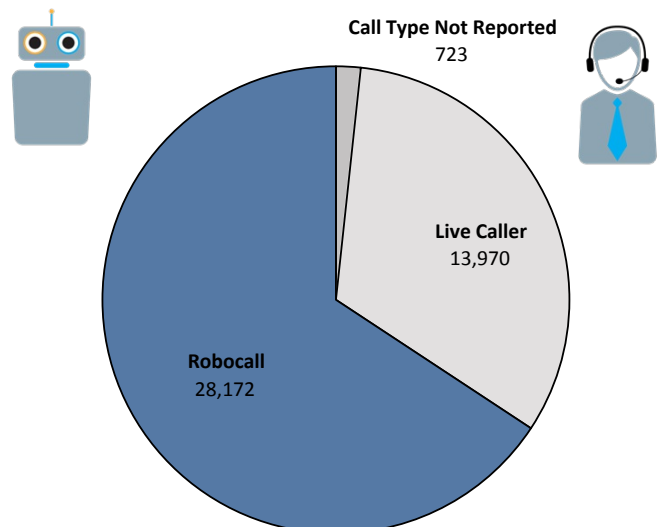
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

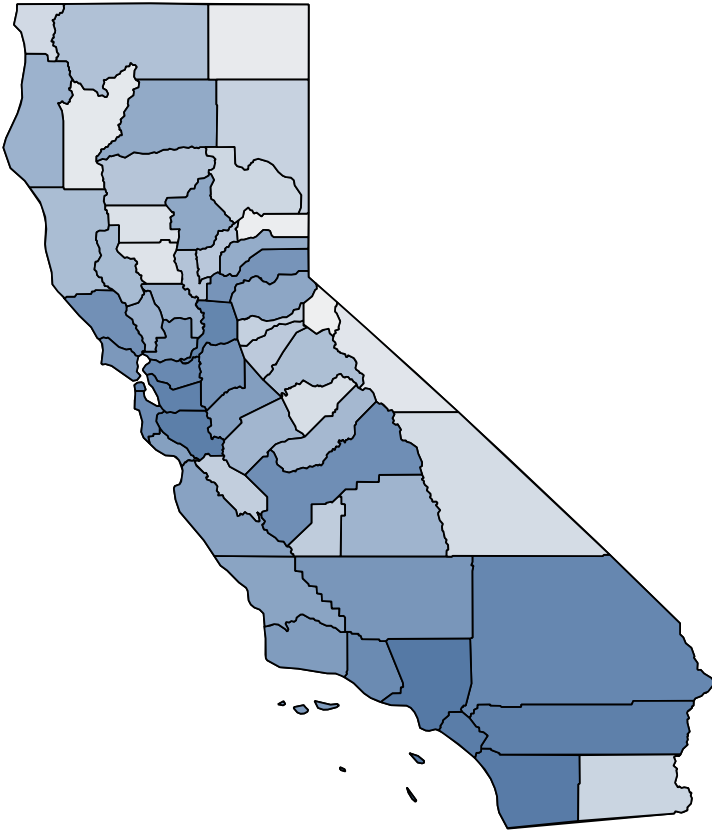
California

Complaints by County

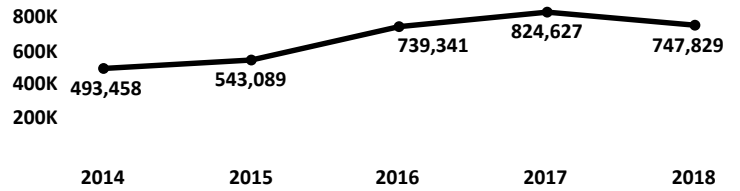
State Totals

Complaints: 747,829 (#13 nationally, per 100K population)

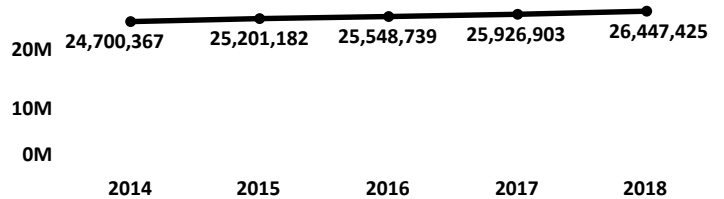
Active Registrations: 26,447,425 (#42 nationally, per 100K population)



Complaints by Fiscal Year

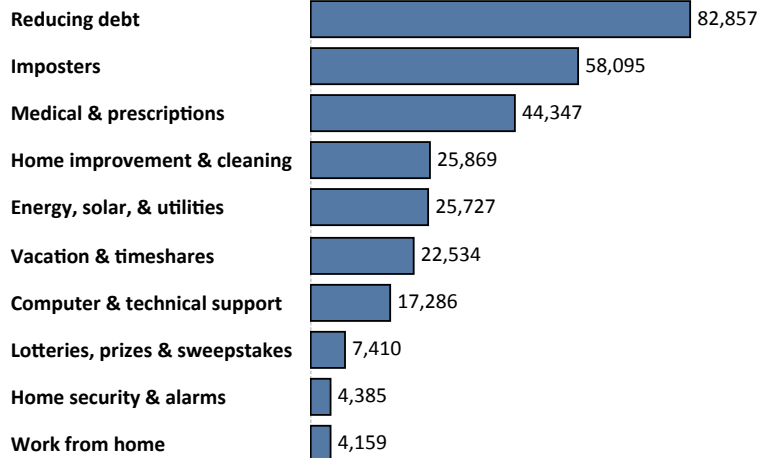


Active Registrations by Fiscal Year

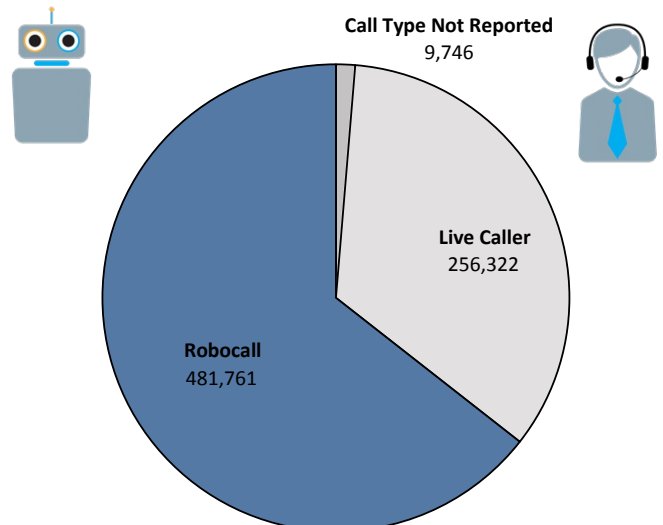


Low High

Complaints by Topic*



Complaints by Call Type



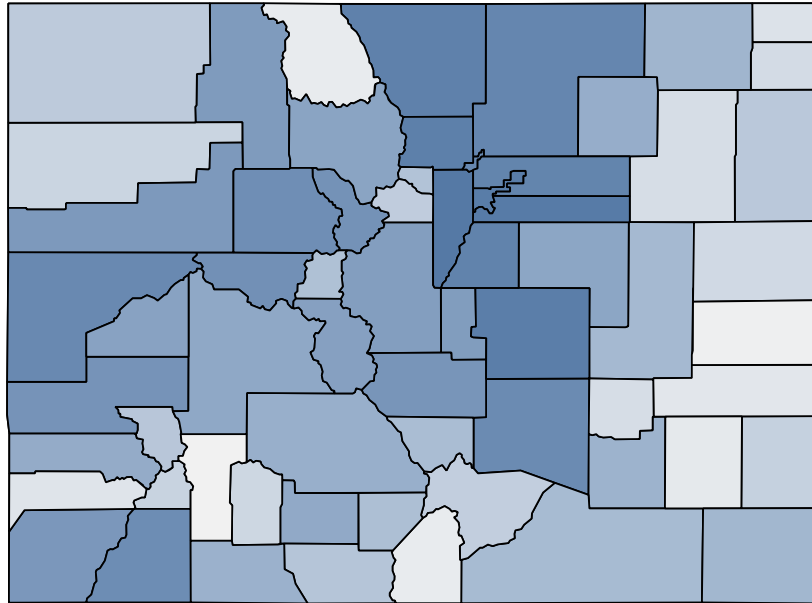
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Colorado

Complaints by County



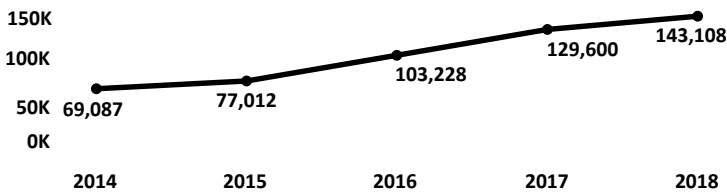
Low High

State Totals

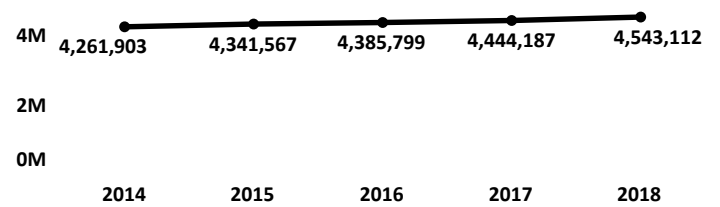
Complaints: 143,108 (#2 nationally, per 100K population)

Active Registrations: 4,543,112 (#12 nationally, per 100K population)

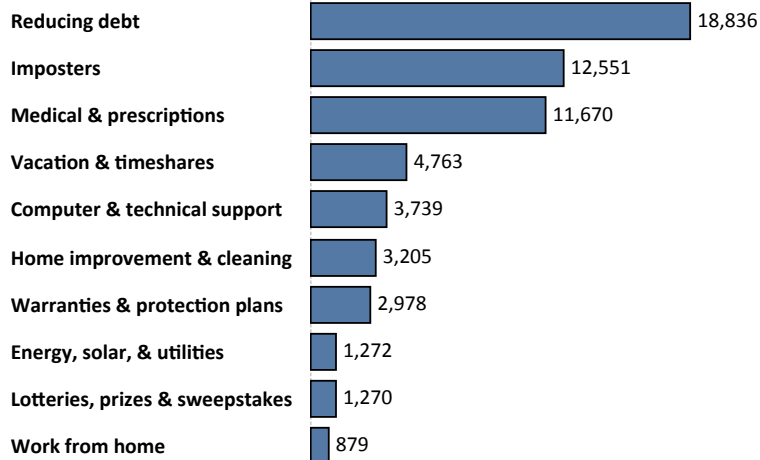
Complaints by Fiscal Year



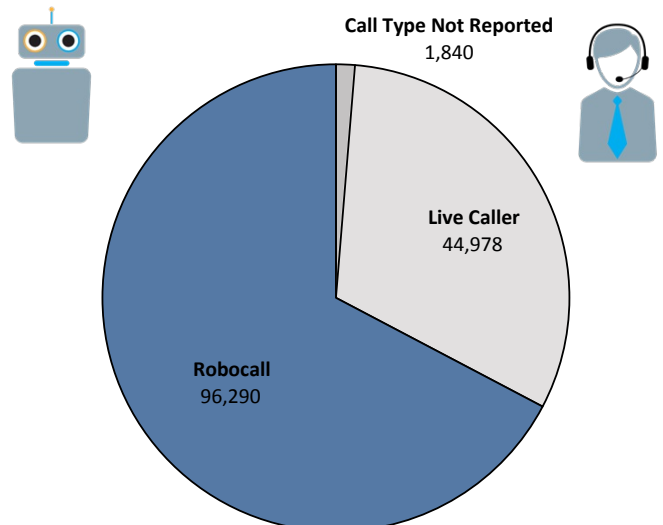
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



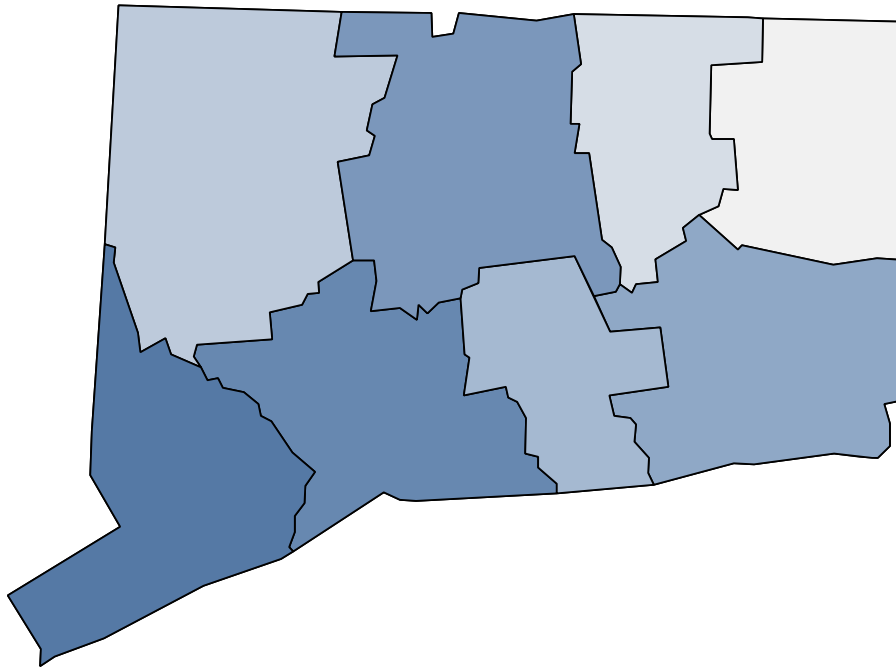
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Connecticut

Complaints by County

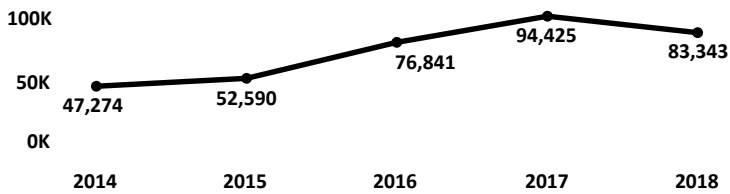


Low High

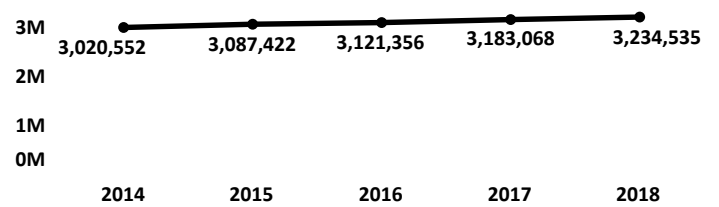
State Totals

Complaints: 83,343 (#6 nationally, per 100K population)
 Active Registrations: 3,234,535 (#2 nationally, per 100K population)

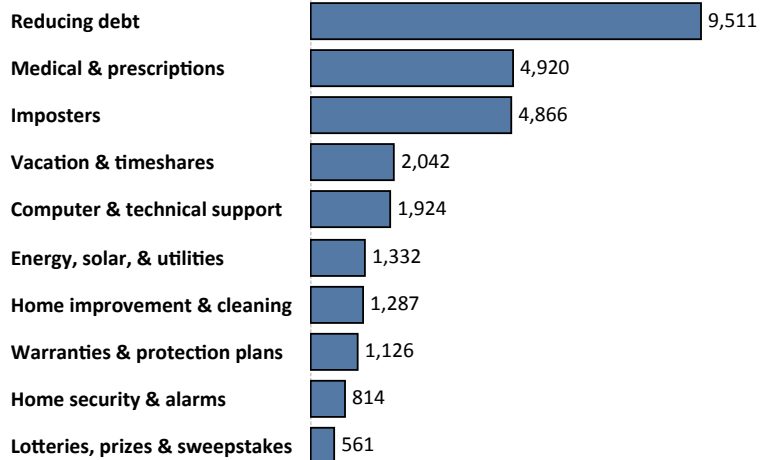
Complaints by Fiscal Year



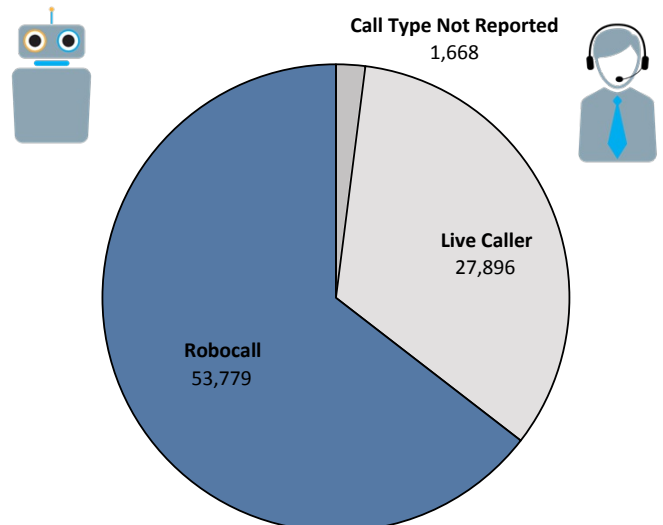
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



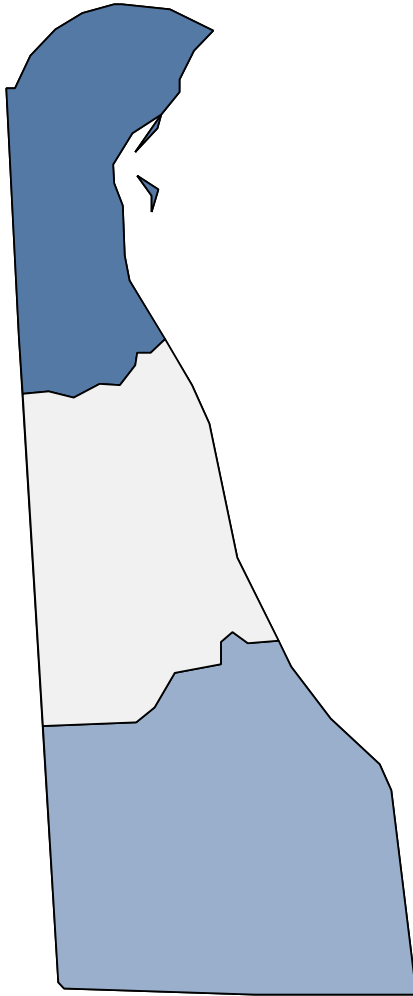
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Delaware

Complaints by County



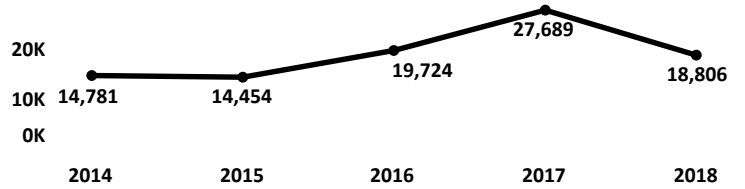
Low High

State Totals

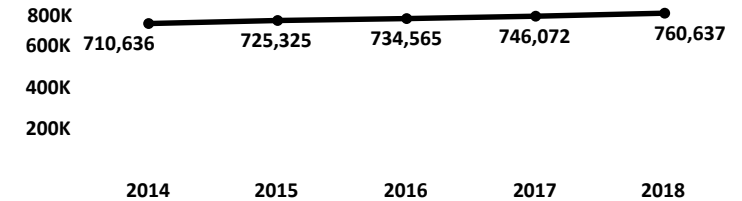
Complaints: 18,806 (#12 nationally, per 100K population)

Active Registrations: 760,637 (#17 nationally, per 100K population)

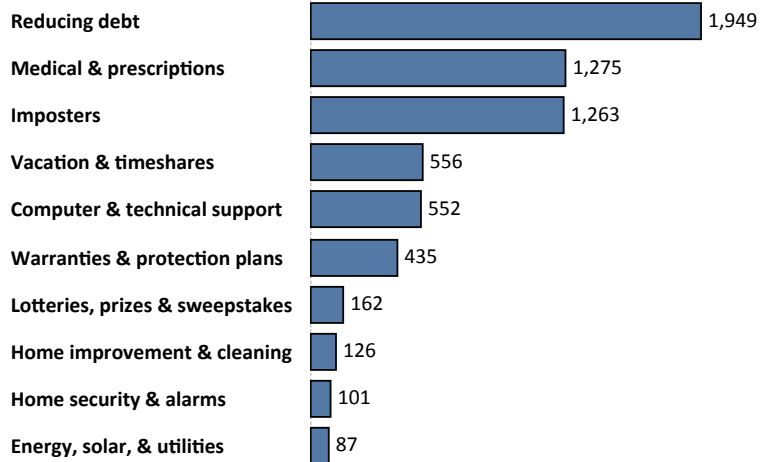
Complaints by Fiscal Year



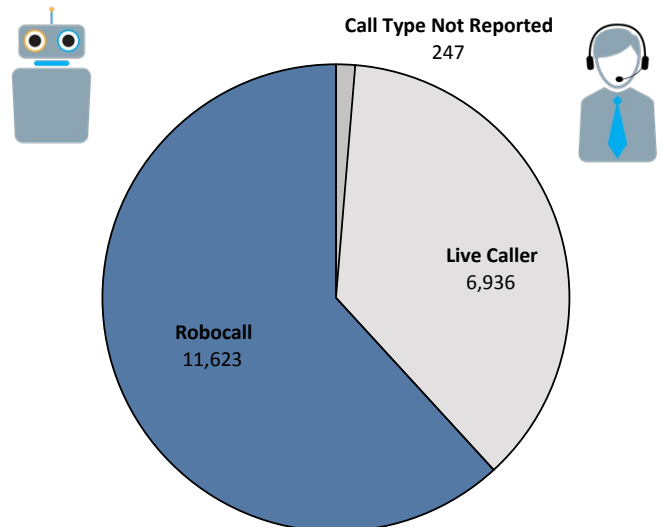
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



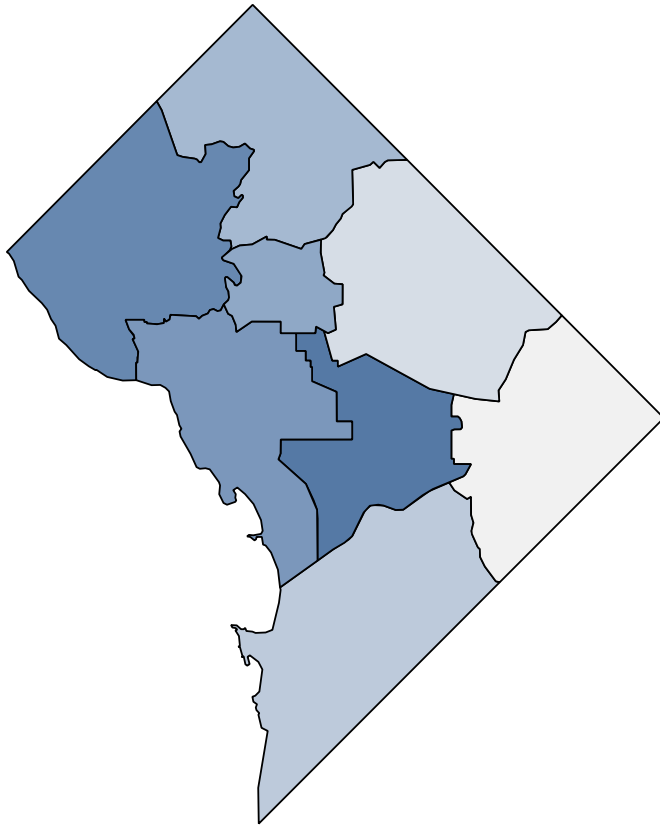
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

District of Columbia

Complaints by Ward

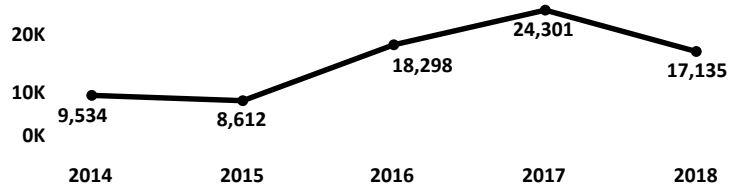


Low High

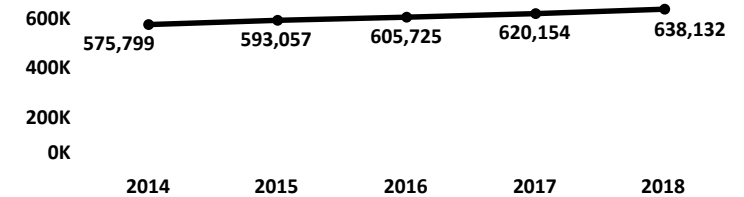
District of Columbia Totals

Complaints: 17,135 (Not Ranked)
 Active Registrations: 638,132 (Not Ranked)

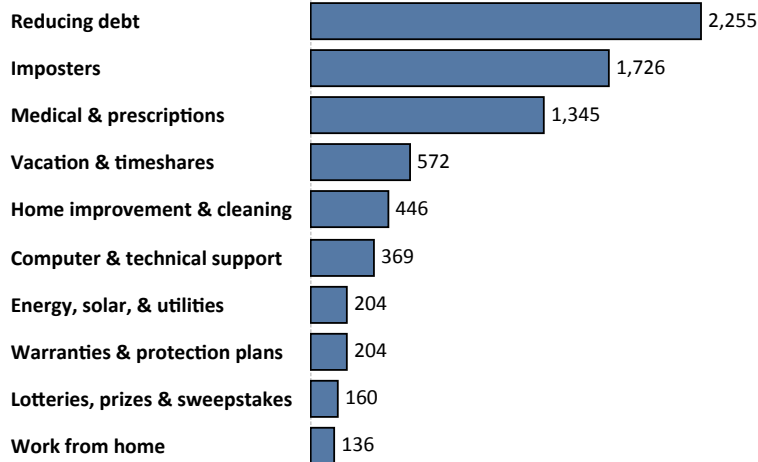
Complaints by Fiscal Year



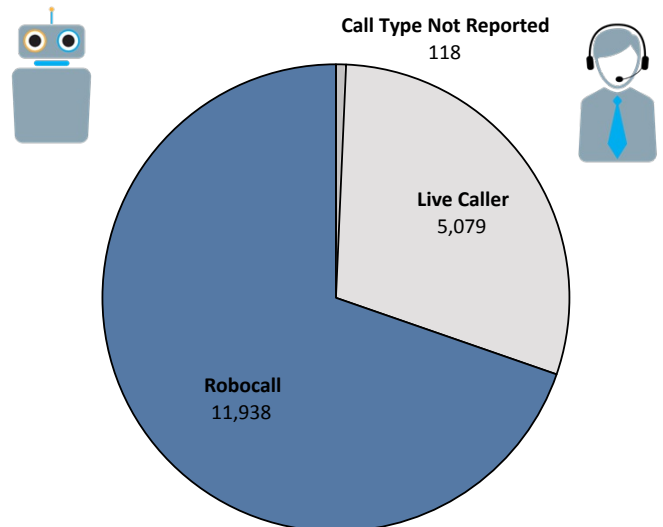
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



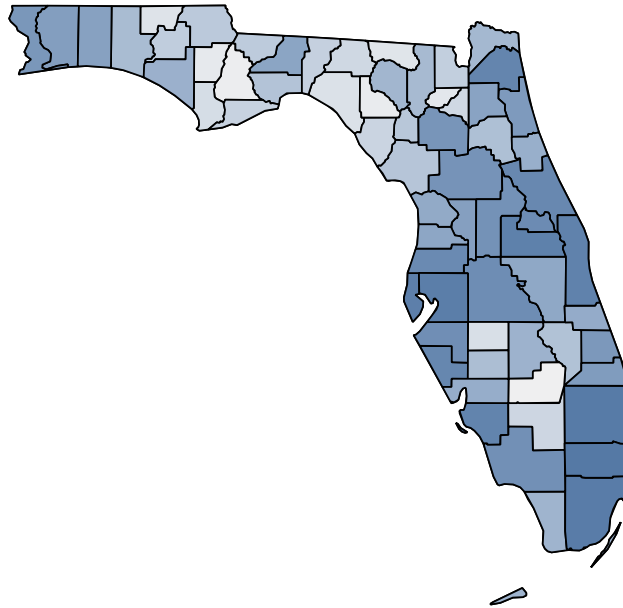
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Florida

Complaints by County



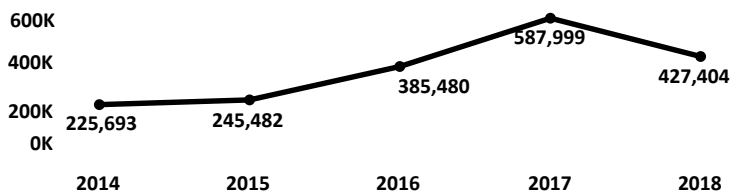
Low High

State Totals

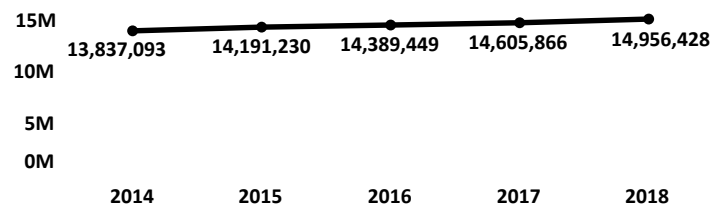
Complaints: 427,404 (#9 nationally, per 100K population)

Active Registrations: 14,956,428 (#31 nationally, per 100K population)

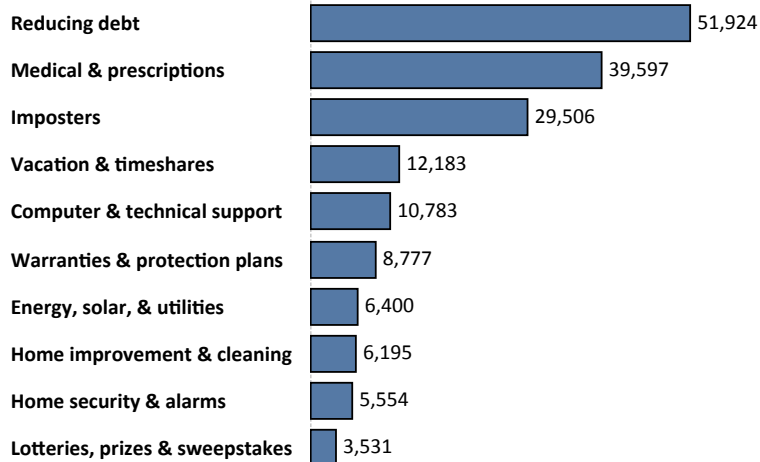
Complaints by Fiscal Year



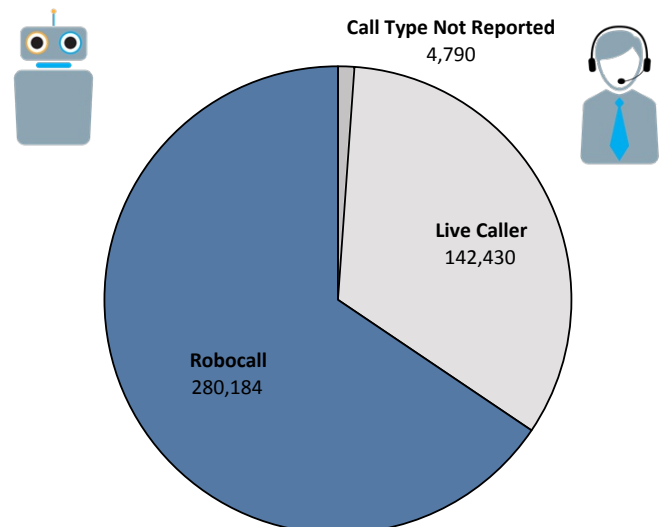
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



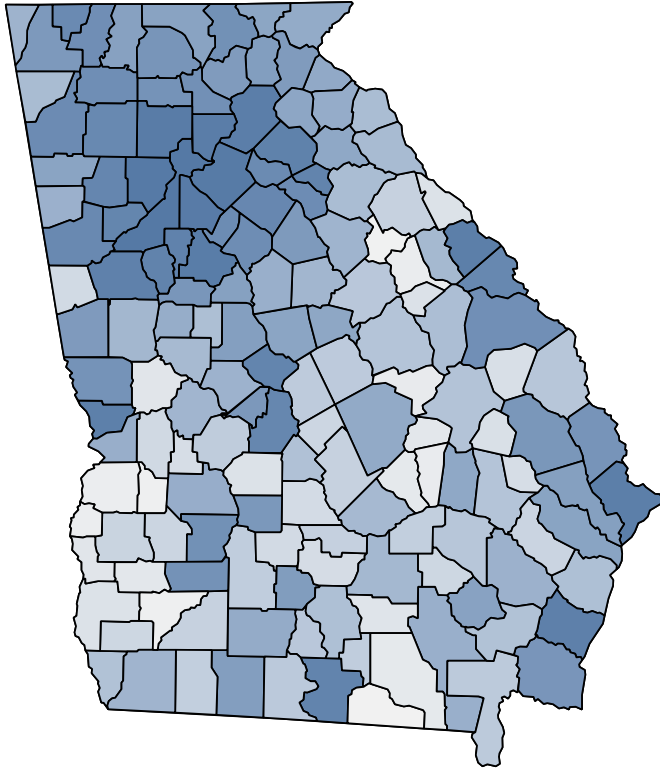
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Georgia

Complaints by County



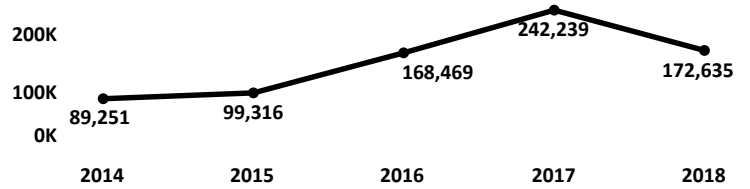
Low High

State Totals

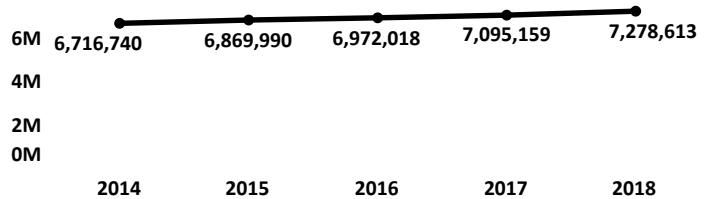
Complaints: 172,635 (#27 nationally, per 100K population)

Active Registrations: 7,278,613 (#36 nationally, per 100K population)

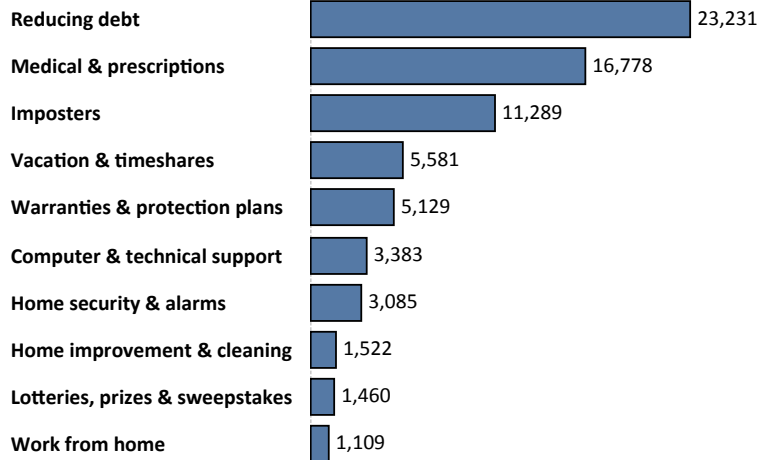
Complaints by Fiscal Year



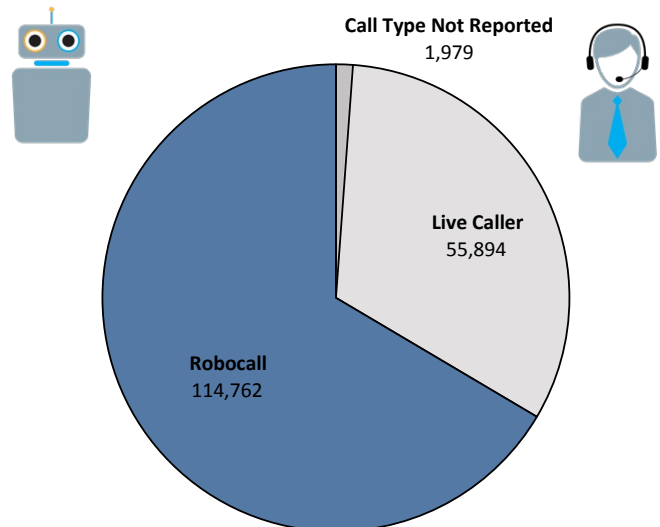
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



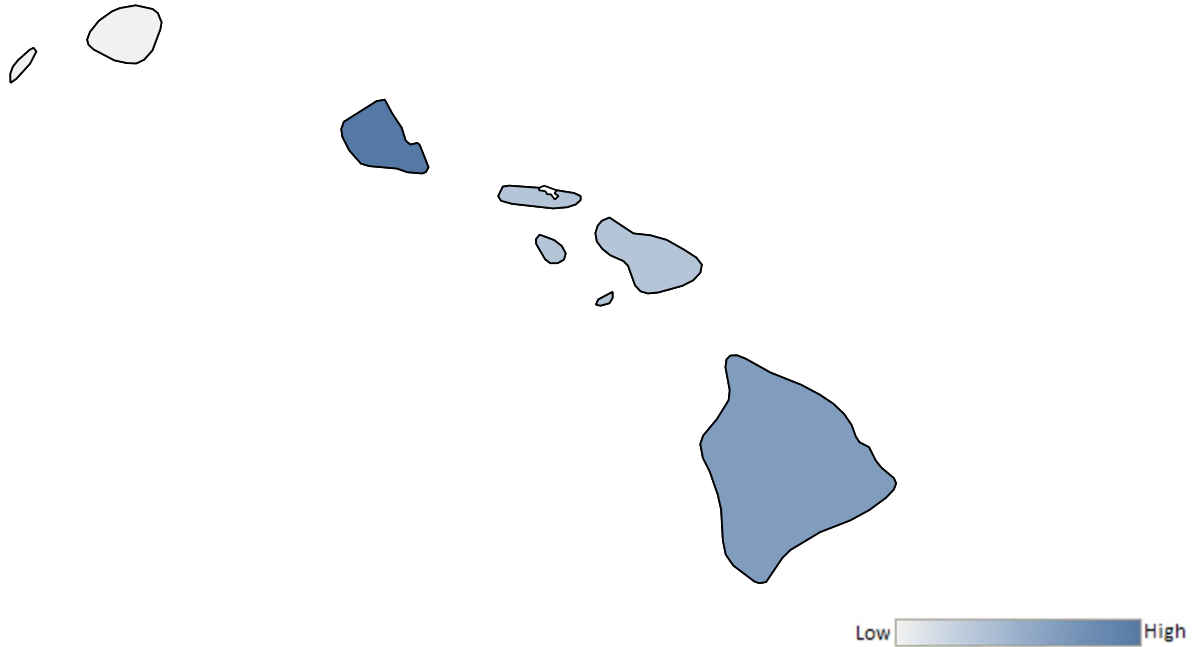
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Hawaii

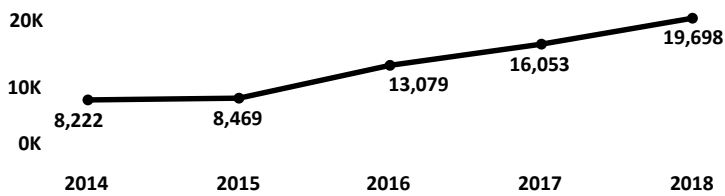
Complaints by County



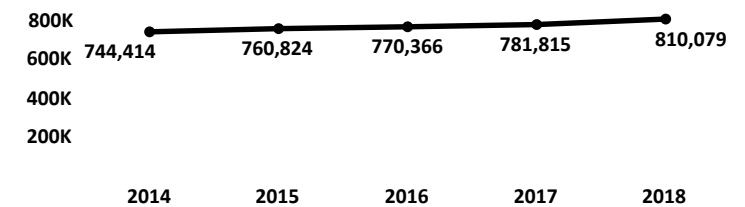
State Totals

Complaints: 19,698 (#40 nationally, per 100K population)
 Active Registrations: 810,079 (#47 nationally, per 100K population)

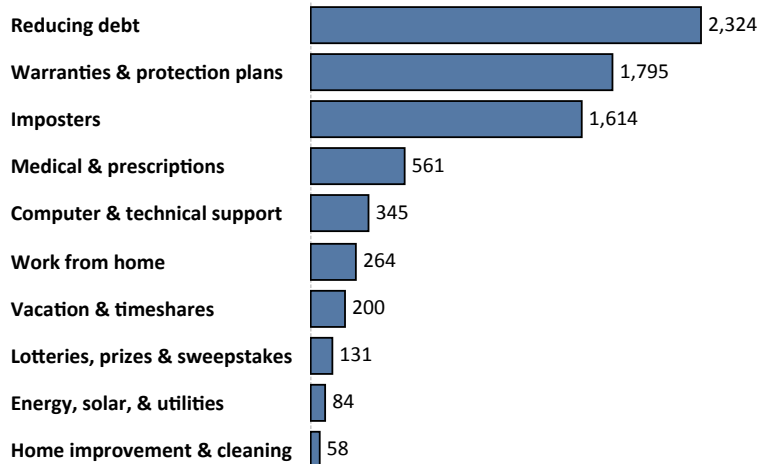
Complaints by Fiscal Year



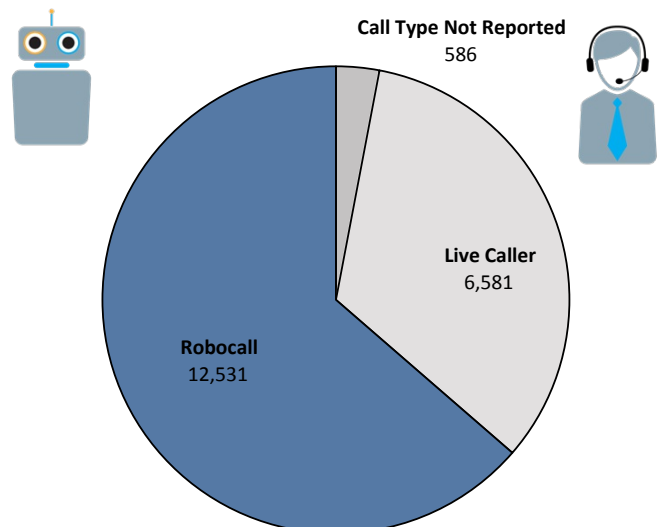
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



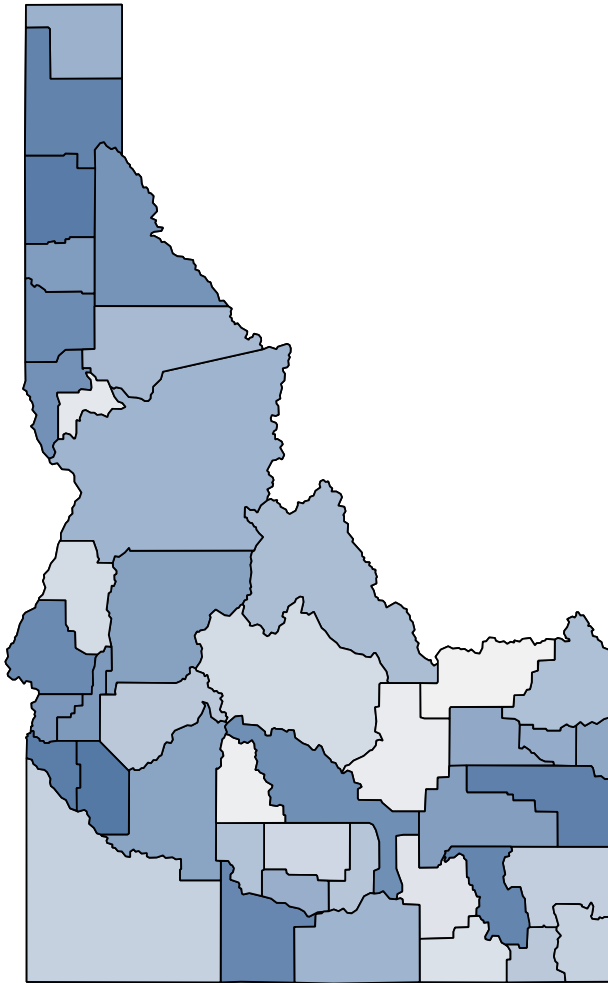
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Idaho

Complaints by County

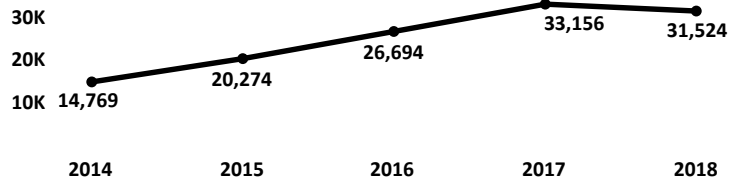


Low High

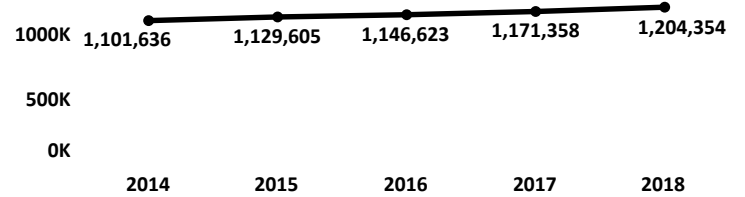
State Totals

Complaints: 31,524 (#17 nationally, per 100K population)
Active Registrations: 1,204,354 (#34 nationally, per 100K population)

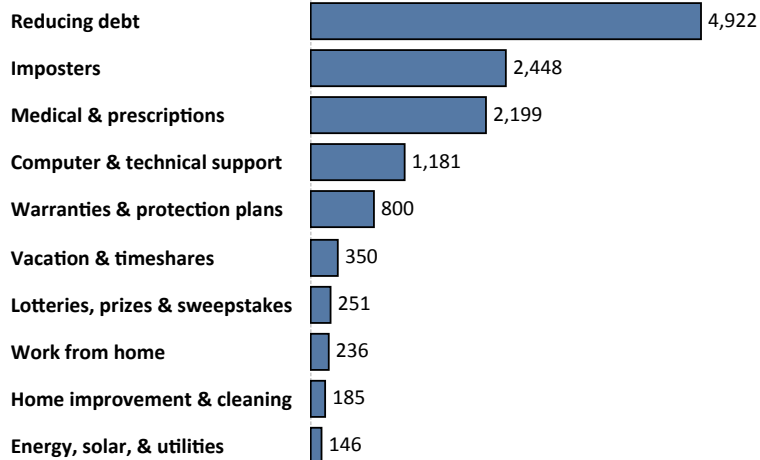
Complaints by Fiscal Year



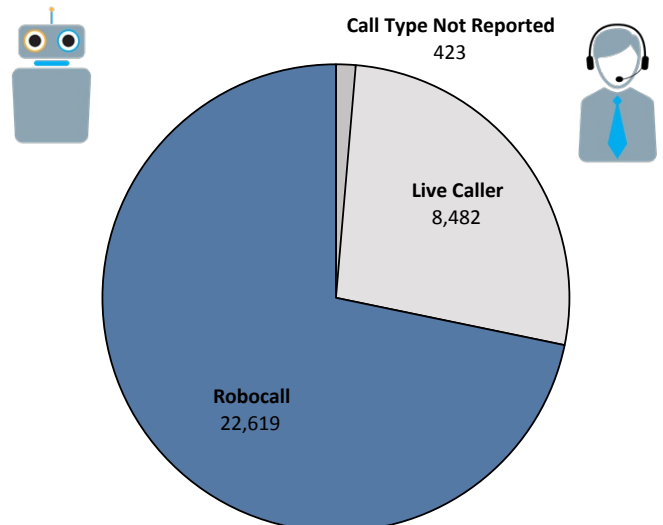
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



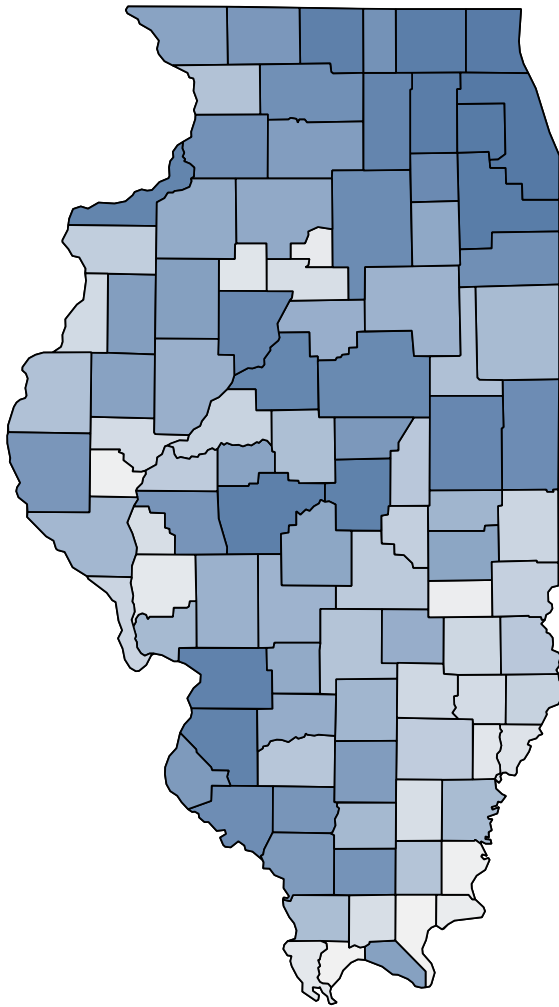
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Illinois

Complaints by County



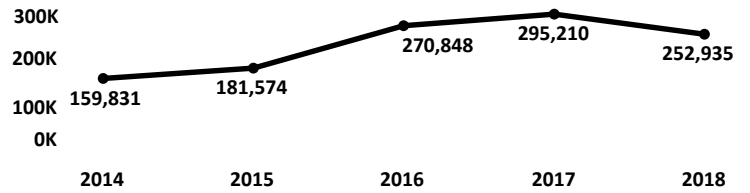
Low High

State Totals

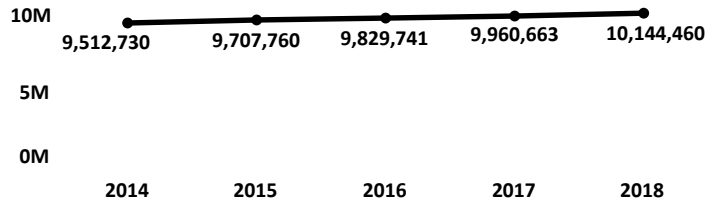
Complaints: 252,935 (#11 nationally, per 100K population)

Active Registrations: 10,144,460 (#16 nationally, per 100K population)

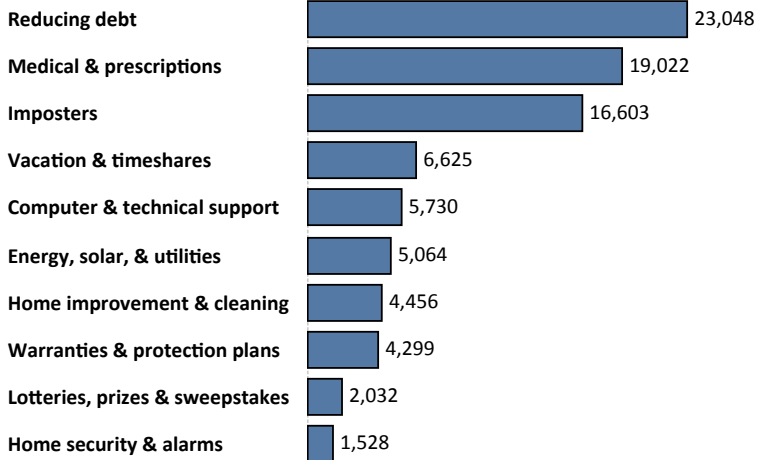
Complaints by Fiscal Year



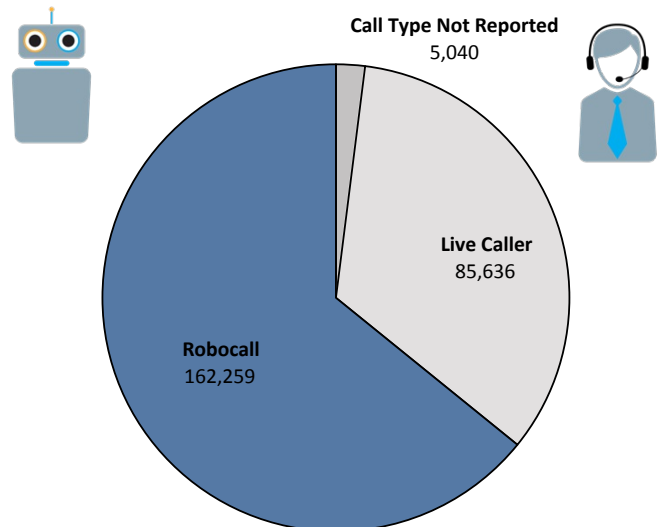
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



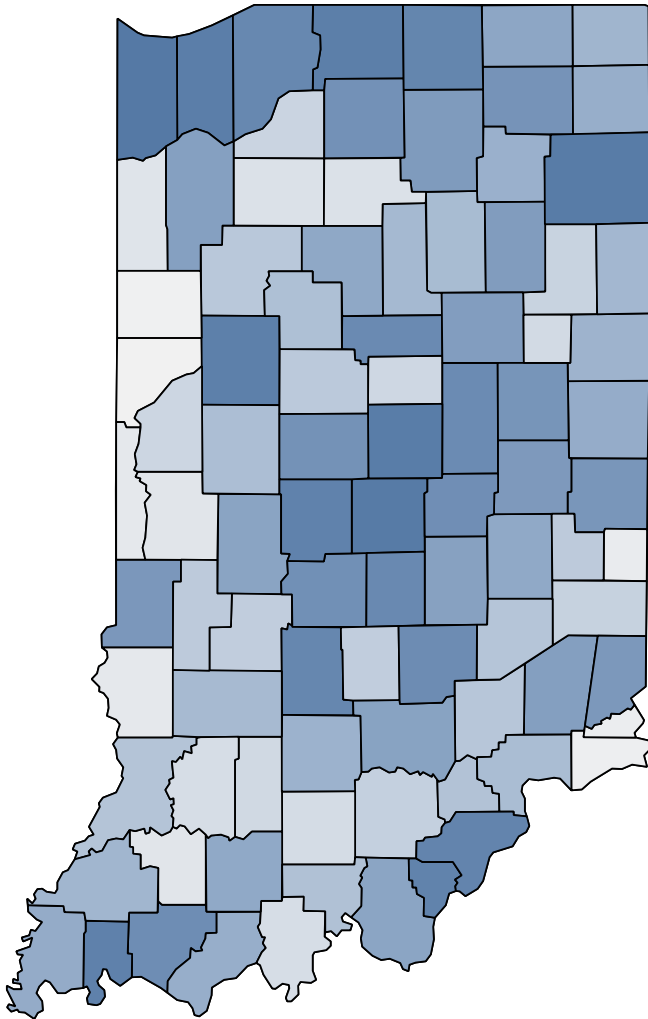
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Indiana

Complaints by County

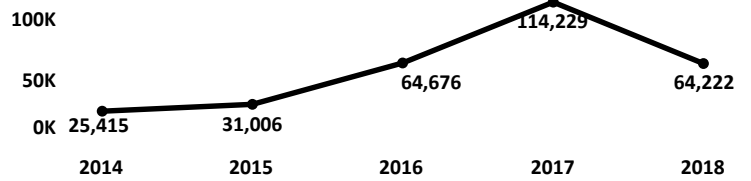


Low High

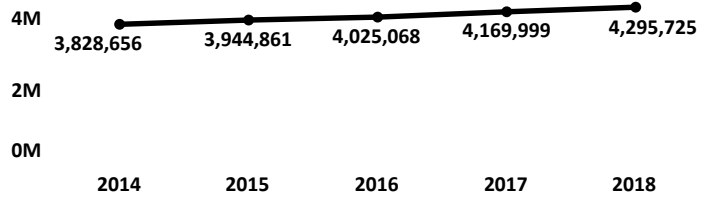
State Totals

Complaints: 64,222 (#48 nationally, per 100K population)
 Active Registrations: 4,295,725 (#43 nationally, per 100K population)

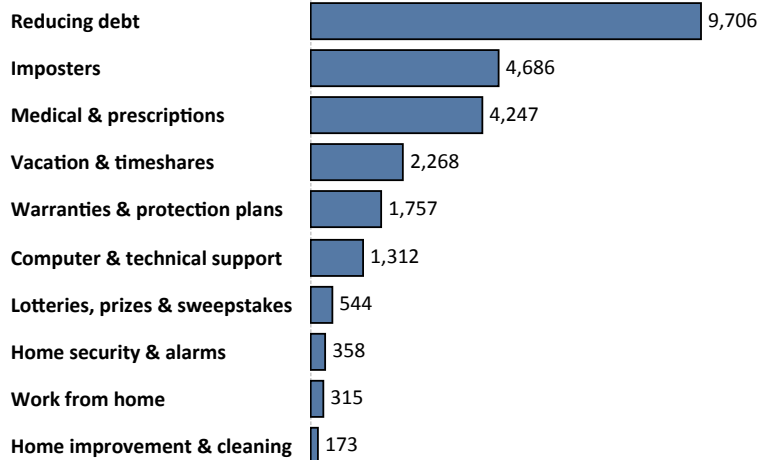
Complaints by Fiscal Year



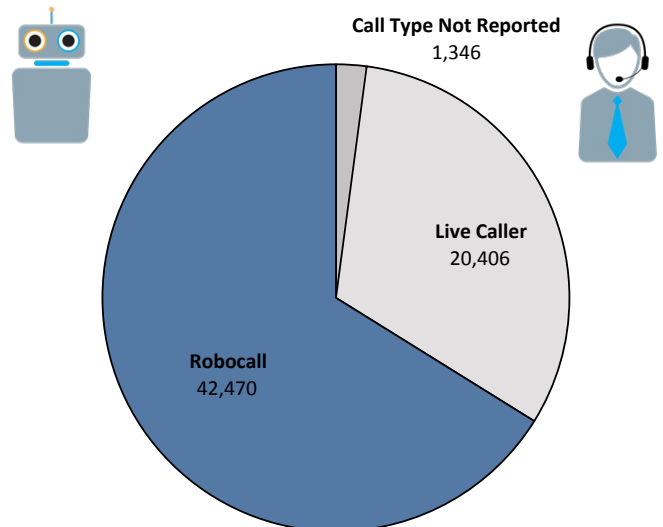
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



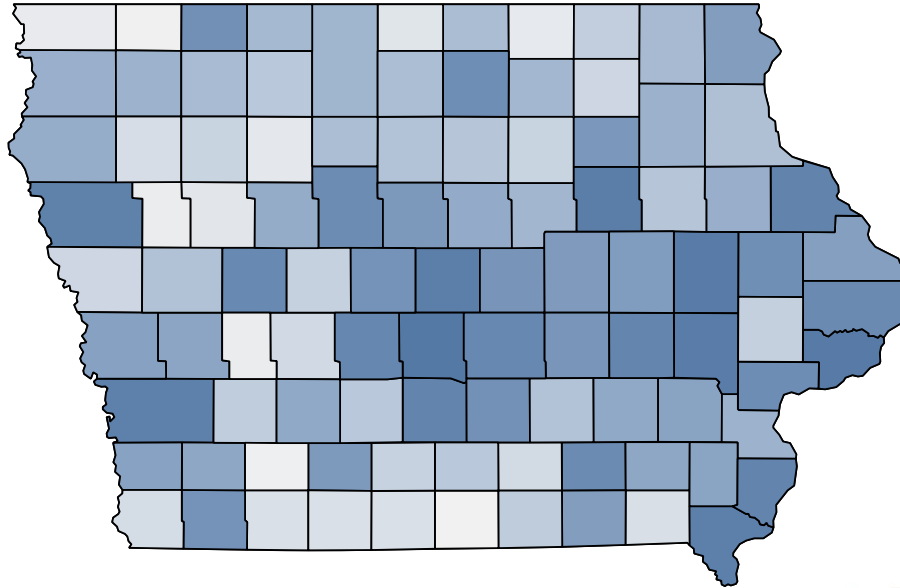
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Iowa

Complaints by County



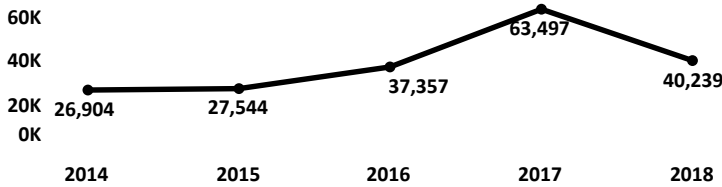
Low High

State Totals

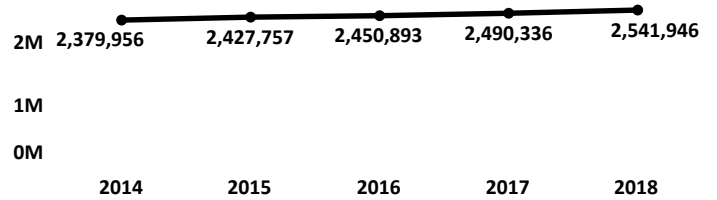
Complaints: 40,239 (#43 nationally, per 100K population)

Active Registrations: 2,541,946 (#13 nationally, per 100K population)

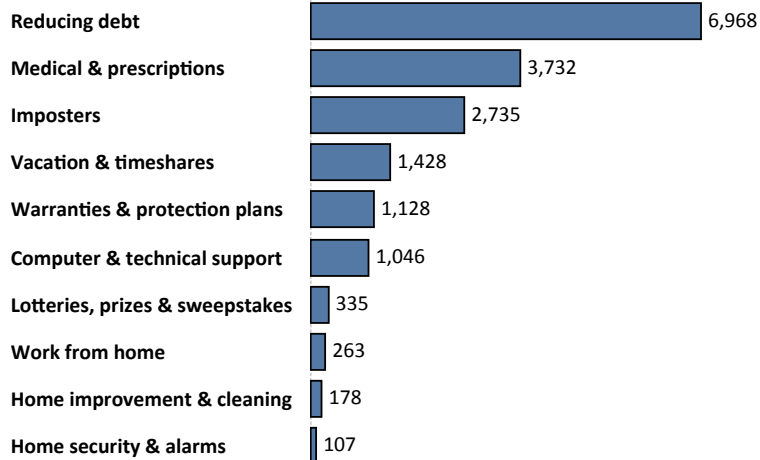
Complaints by Fiscal Year



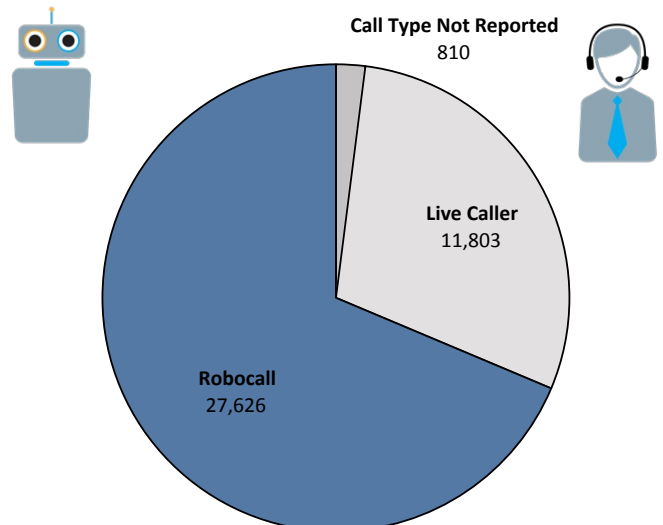
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



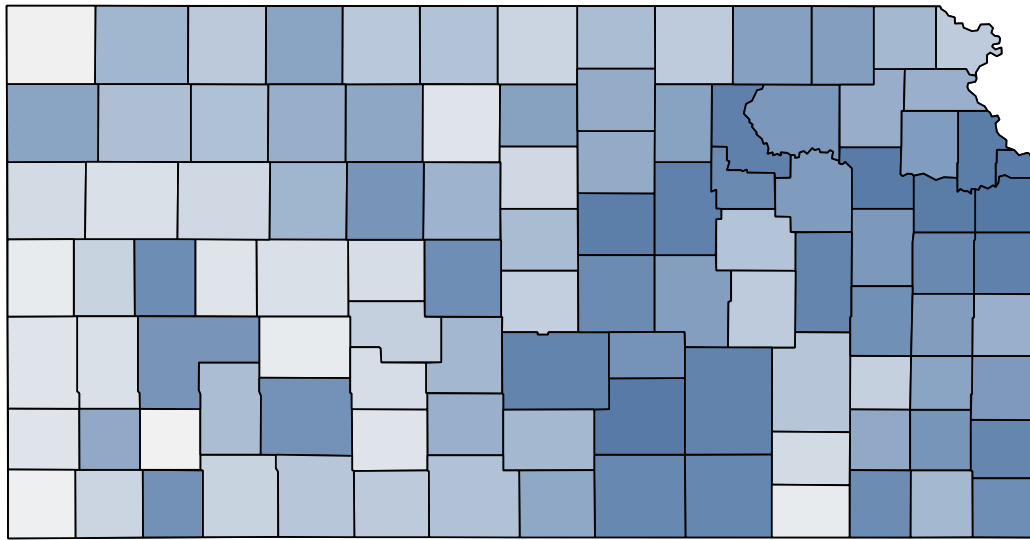
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Kansas

Complaints by County



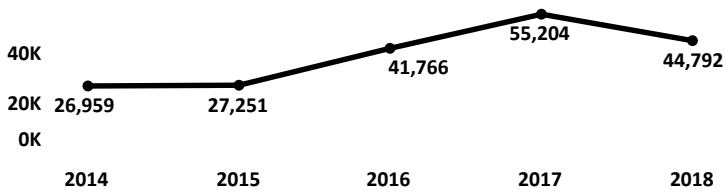
Low High

State Totals

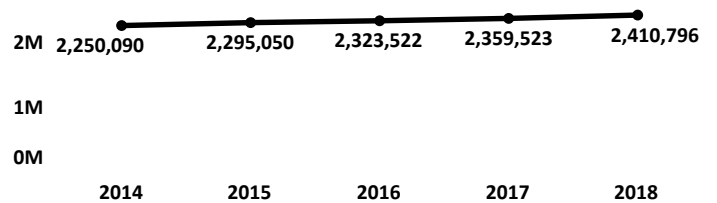
Complaints: 44,792 (#32 nationally, per 100K population)

Active Registrations: 2,410,796 (#6 nationally, per 100K population)

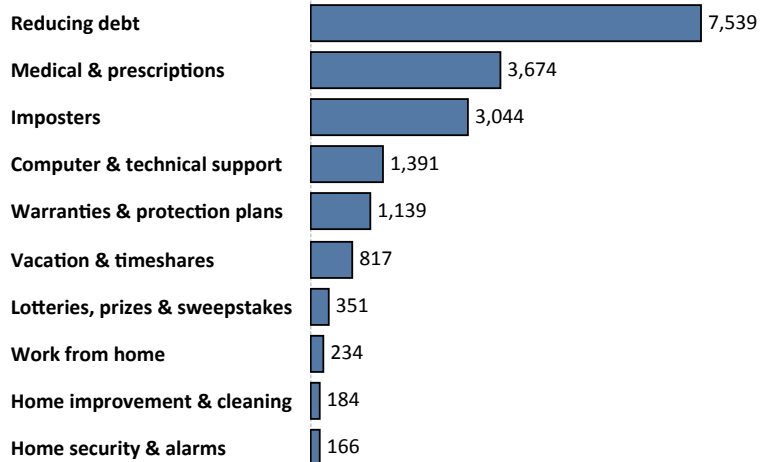
Complaints by Fiscal Year



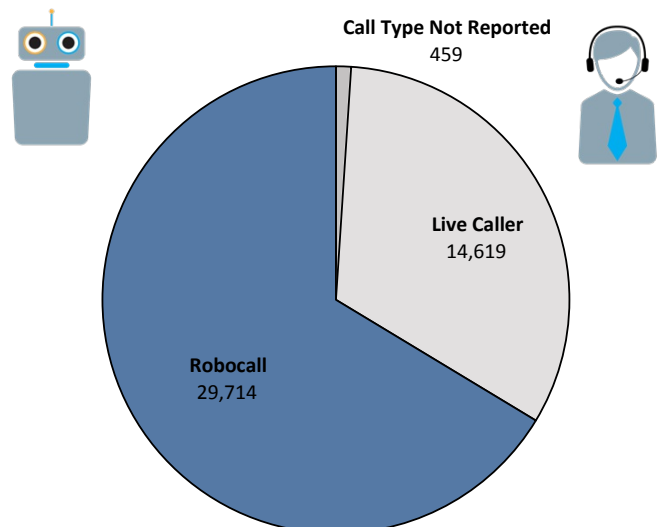
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



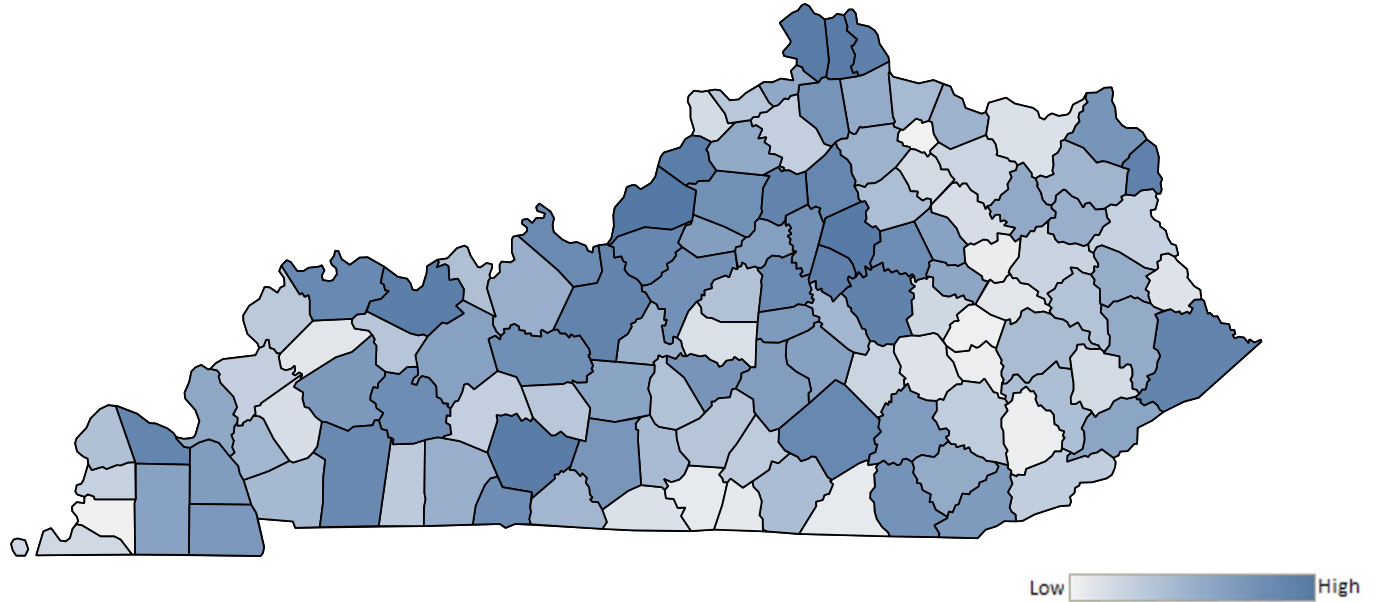
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Kentucky

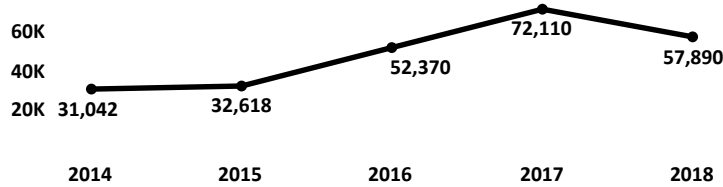
Complaints by County



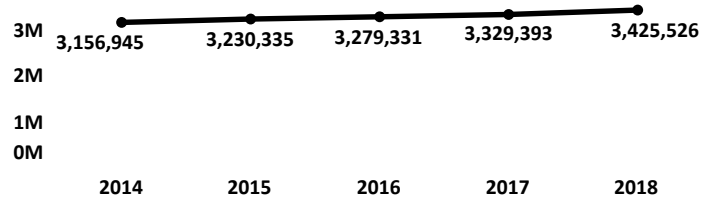
State Totals

Complaints: 57,890 (#41 nationally, per 100K population)
 Active Registrations: 3,425,526 (#22 nationally, per 100K population)

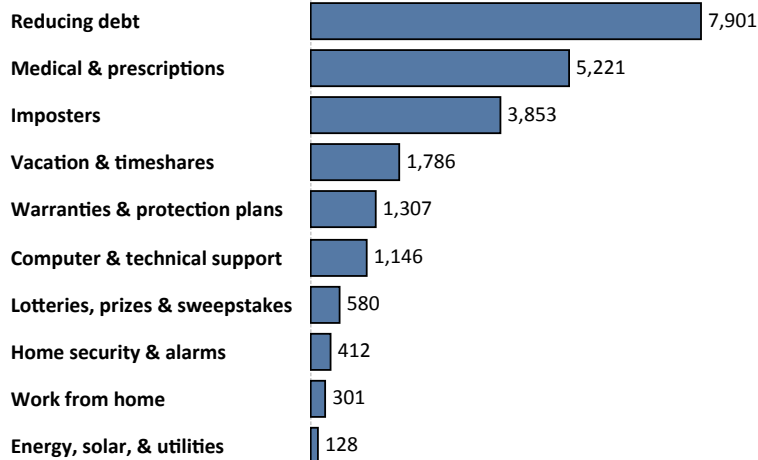
Complaints by Fiscal Year



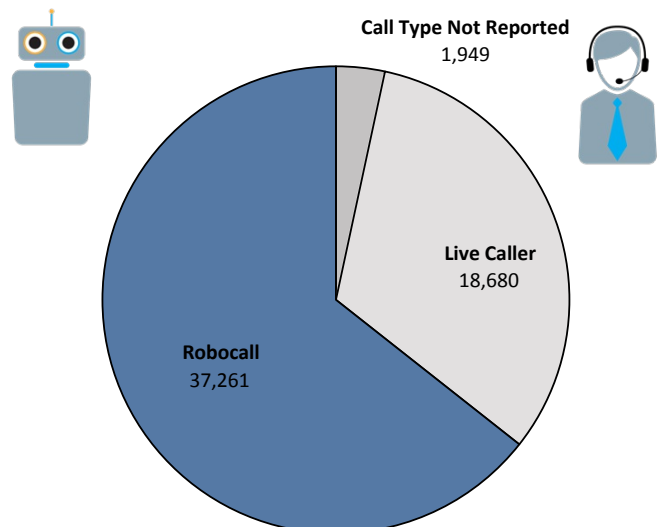
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



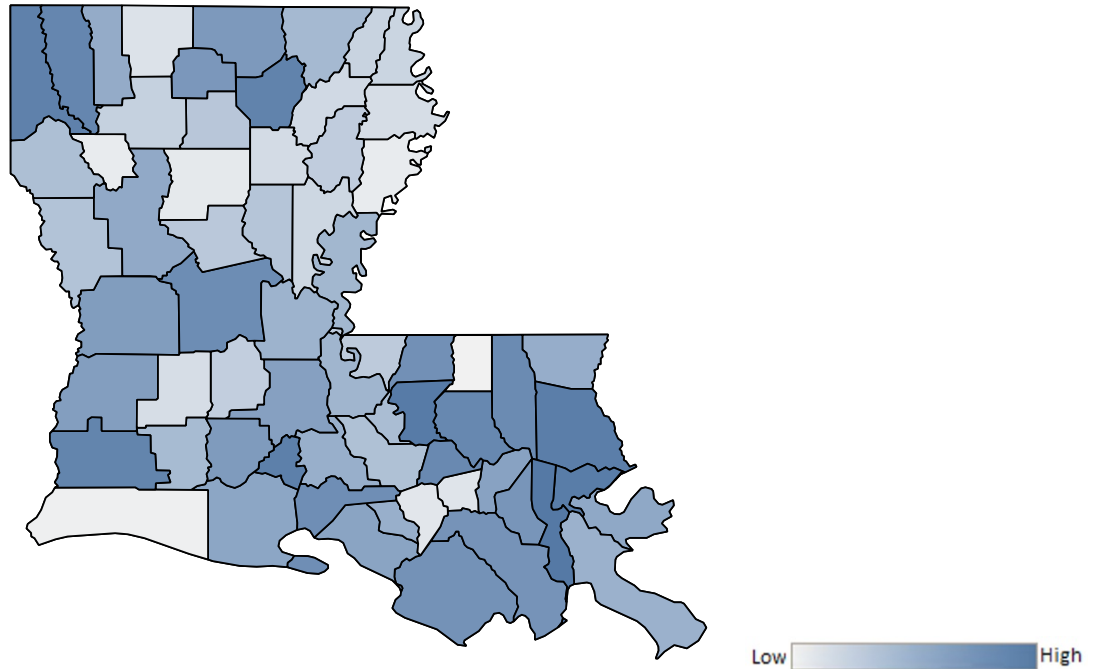
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Louisiana

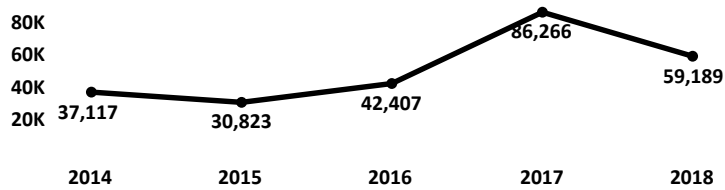
Complaints by Parish



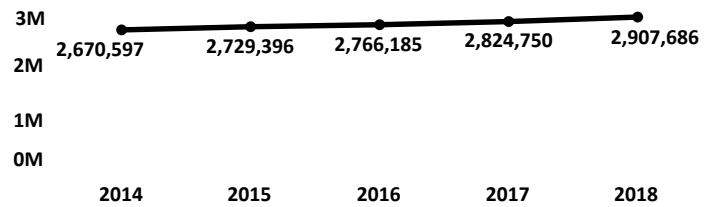
State Totals

Complaints: 59,189 (#44 nationally, per 100K population)
 Active Registrations: 2,907,686 (#46 nationally, per 100K population)

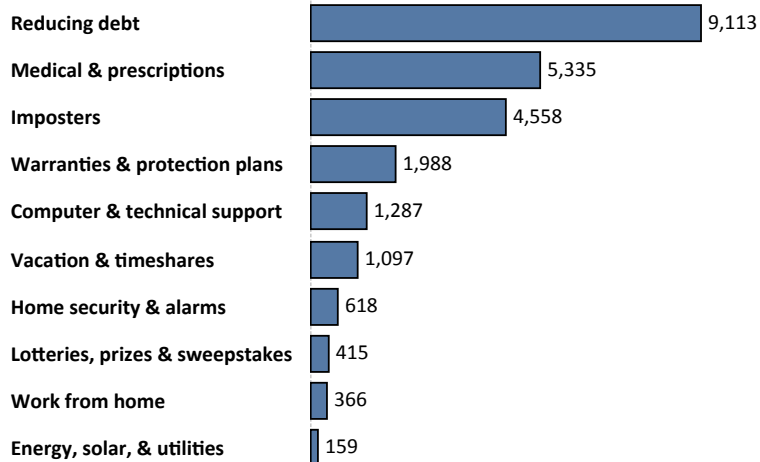
Complaints by Fiscal Year



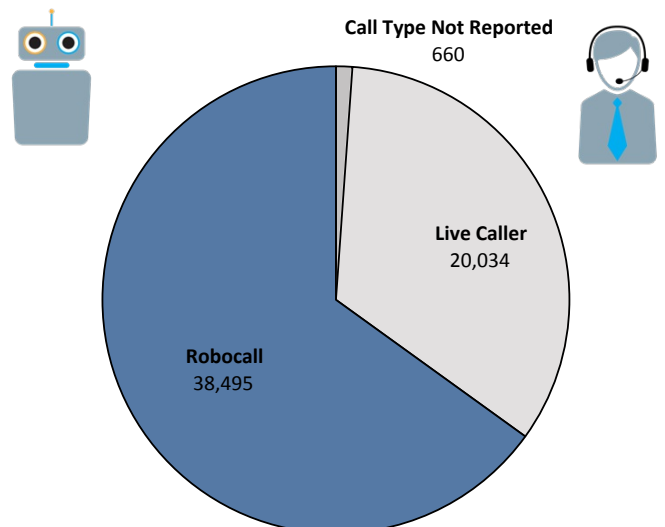
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



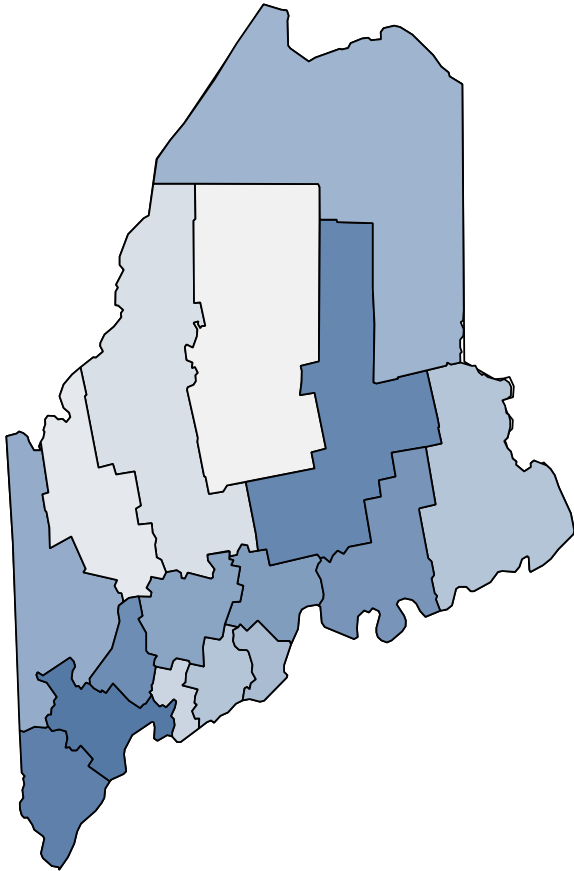
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Maine

Complaints by County



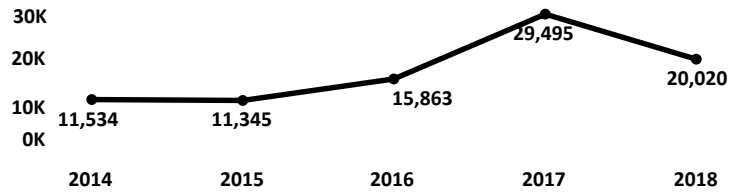
Low High

State Totals

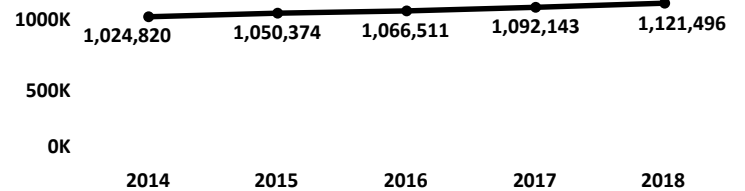
Complaints: 20,020 (#33 nationally, per 100K population)

Active Registrations: 1,121,496 (#4 nationally, per 100K population)

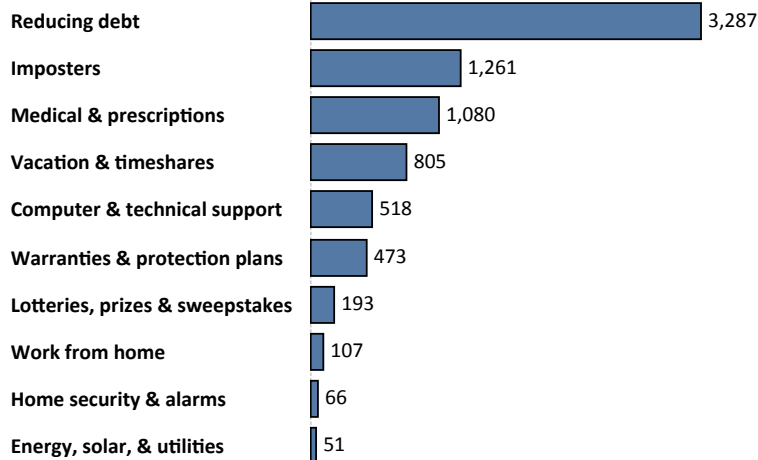
Complaints by Fiscal Year



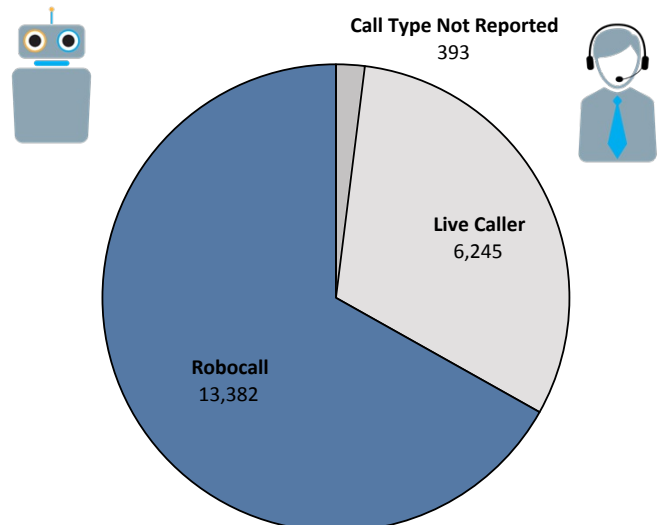
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



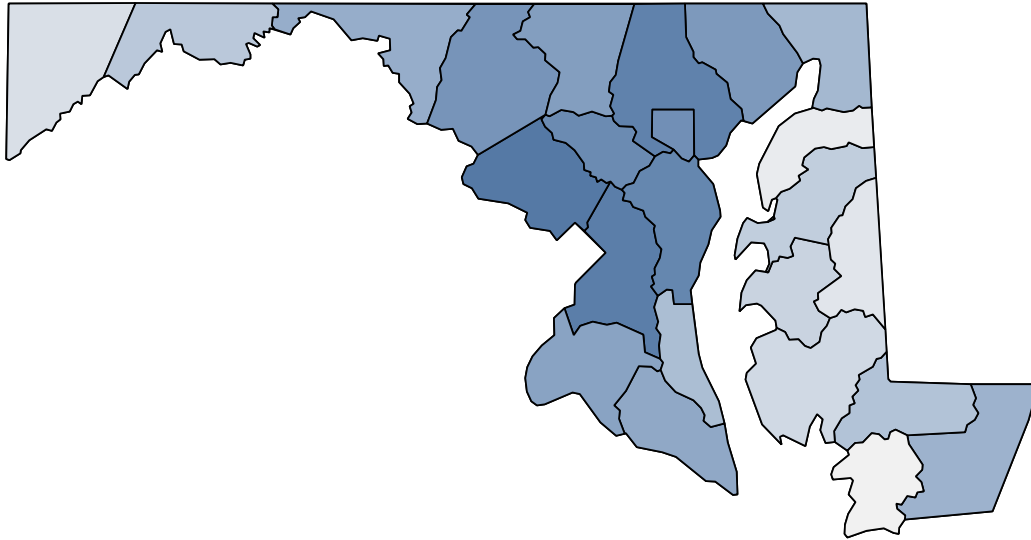
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Maryland

Complaints by County

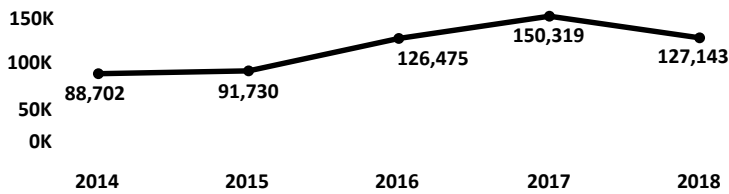


Low High

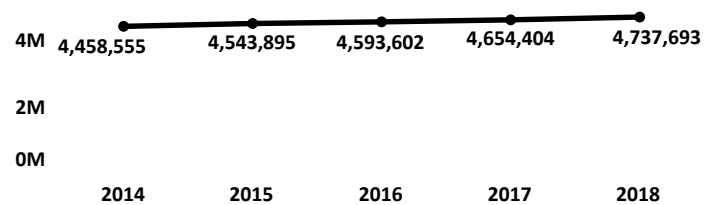
State Totals

Complaints: 127,143 (#8 nationally, per 100K population)
 Active Registrations: 4,737,693 (#19 nationally, per 100K population)

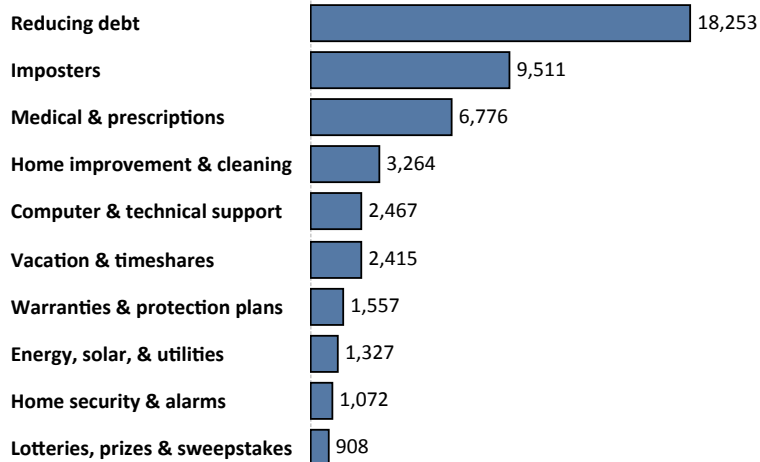
Complaints by Fiscal Year



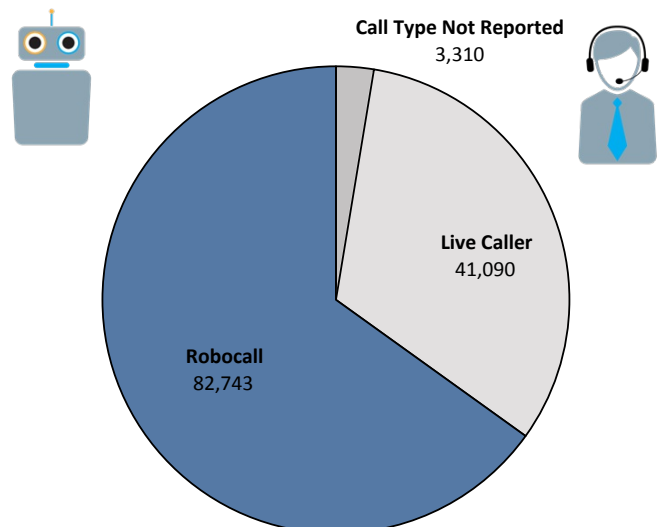
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



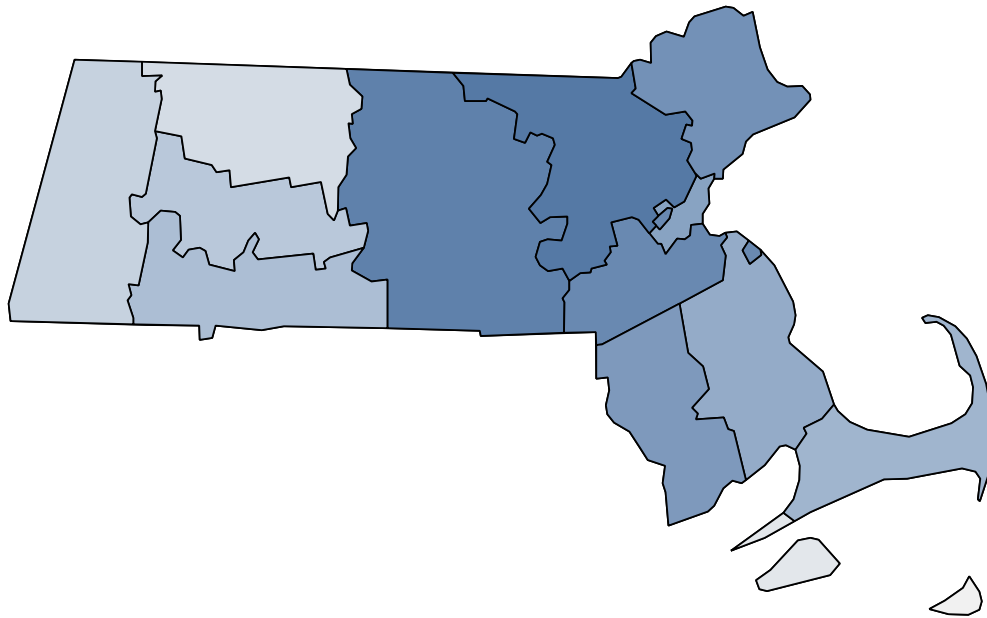
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Massachusetts

Complaints by County

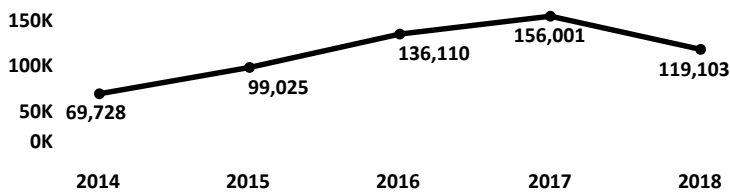


Low High

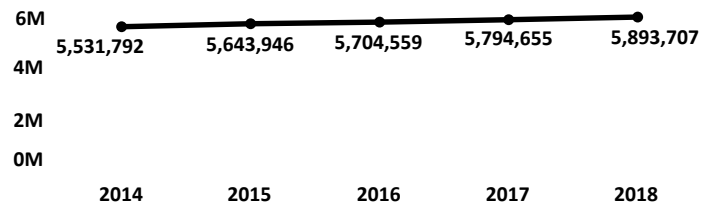
State Totals

Complaints: 119,103 (#24 nationally, per 100K population)
 Active Registrations: 5,893,707 (#3 nationally, per 100K population)

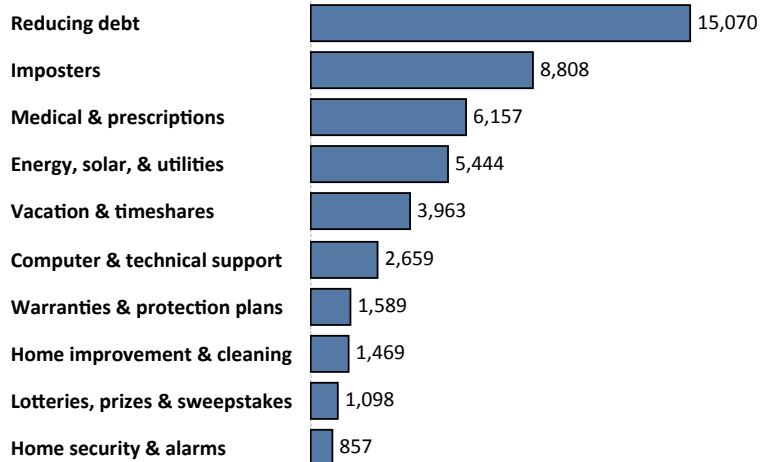
Complaints by Fiscal Year



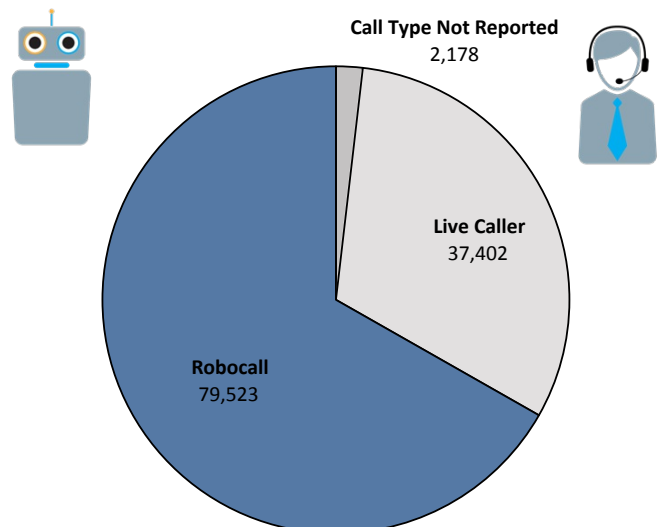
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



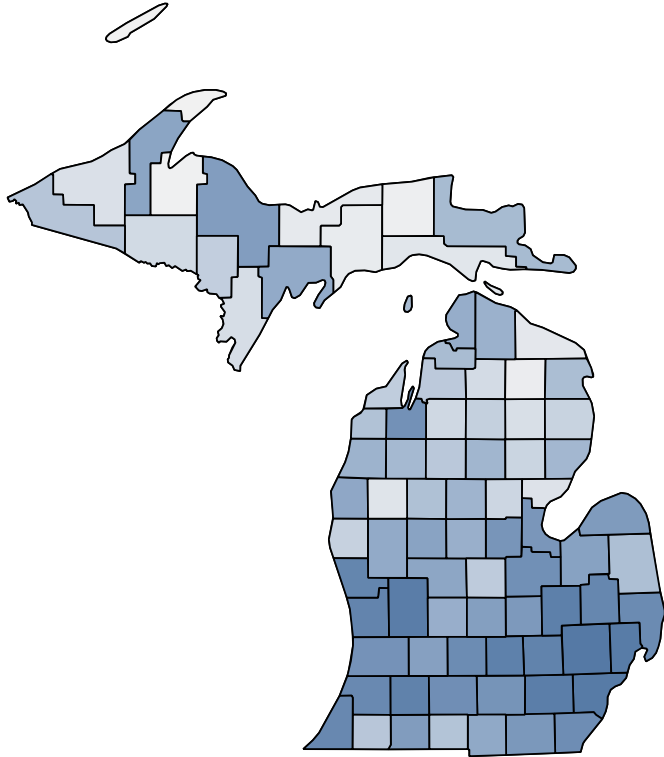
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Michigan

Complaints by County



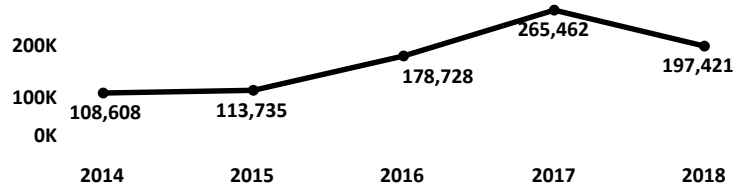
Low High

State Totals

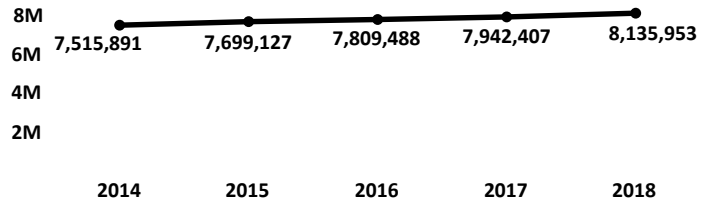
Complaints: 197,421 (#10 nationally, per 100K population)

Active Registrations: 8,135,953 (#9 nationally, per 100K population)

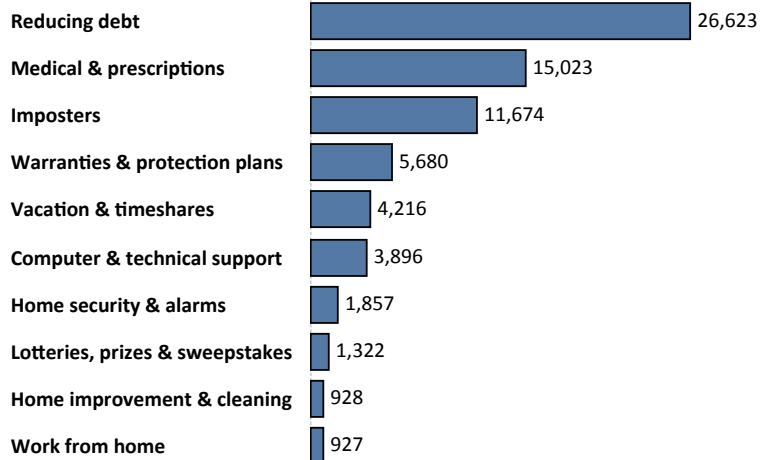
Complaints by Fiscal Year



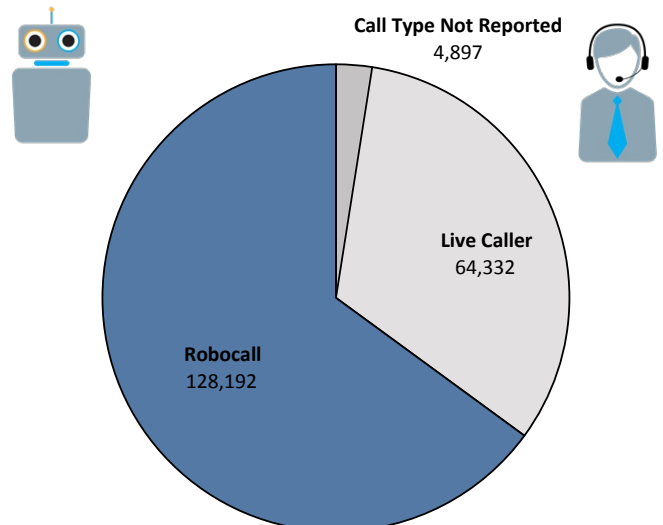
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



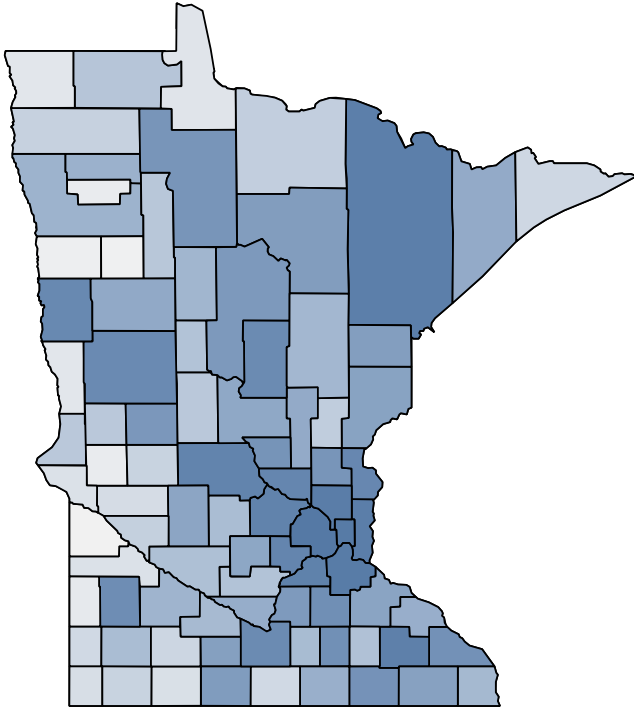
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Minnesota

Complaints by County



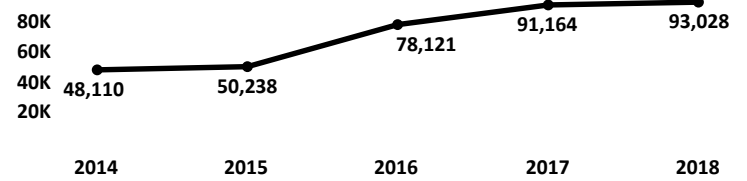
Low High

State Totals

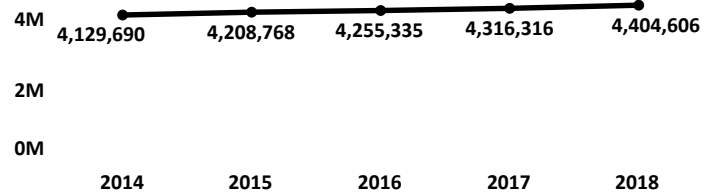
Complaints: 93,028 (#25 nationally, per 100K population)

Active Registrations: 4,404,606 (#18 nationally, per 100K population)

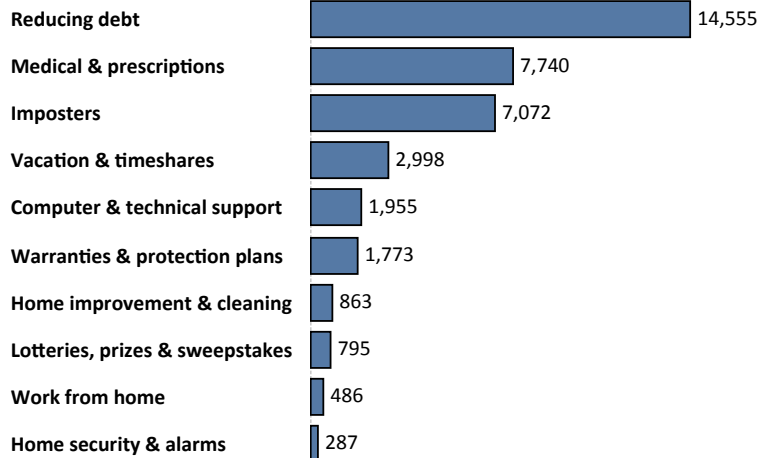
Complaints by Fiscal Year



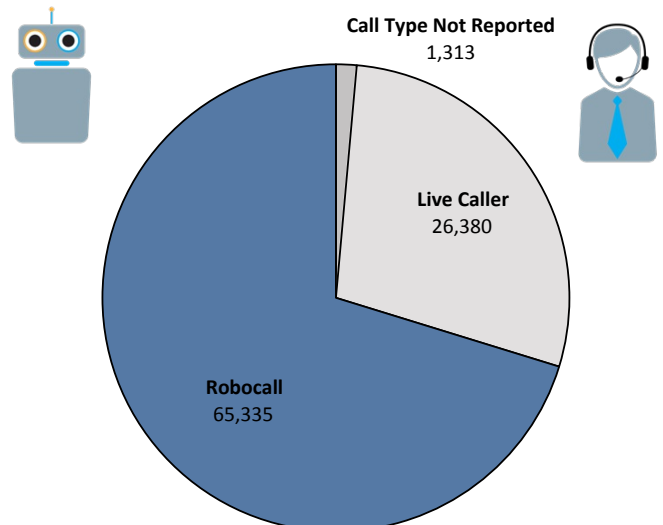
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



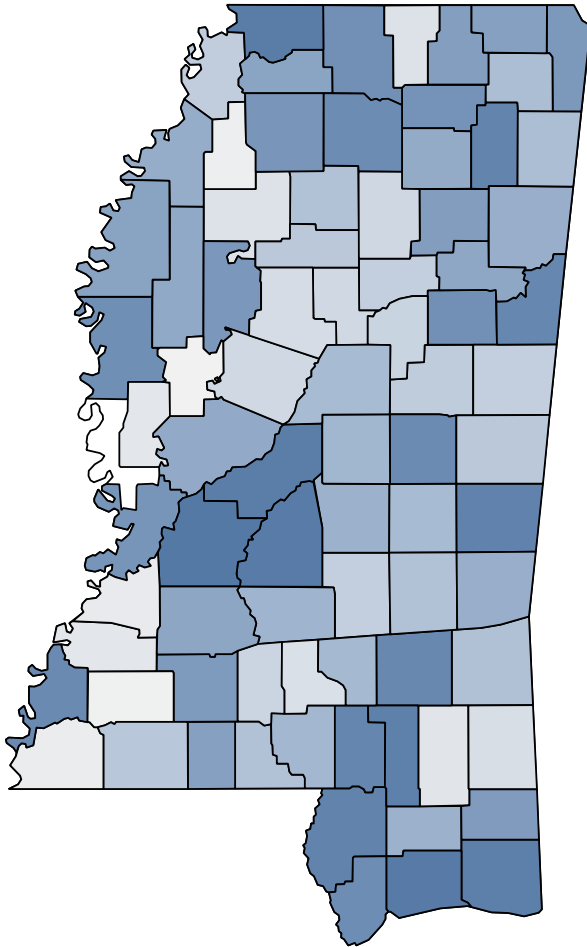
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Mississippi

Complaints by County



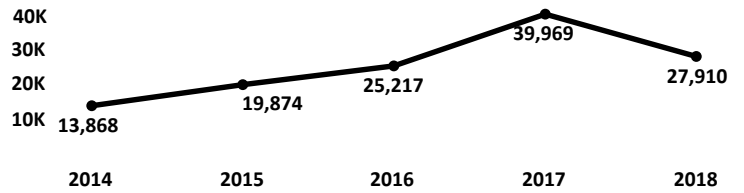
Low High

State Totals

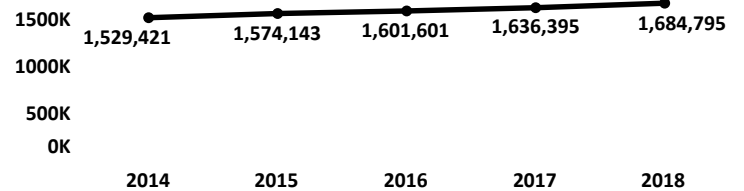
Complaints: 27,910 (#49 nationally, per 100K population)

Active Registrations: 1,684,795 (#48 nationally, per 100K population)

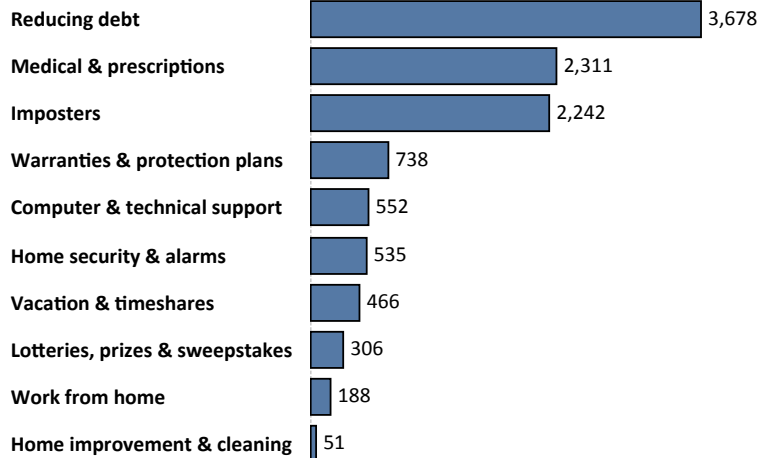
Complaints by Fiscal Year



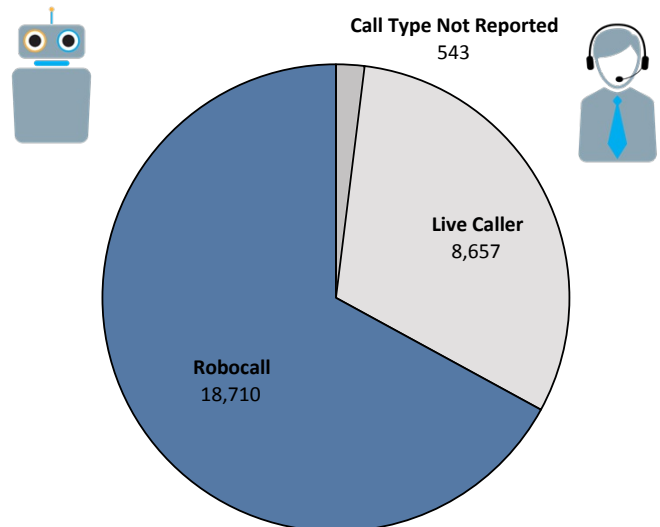
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



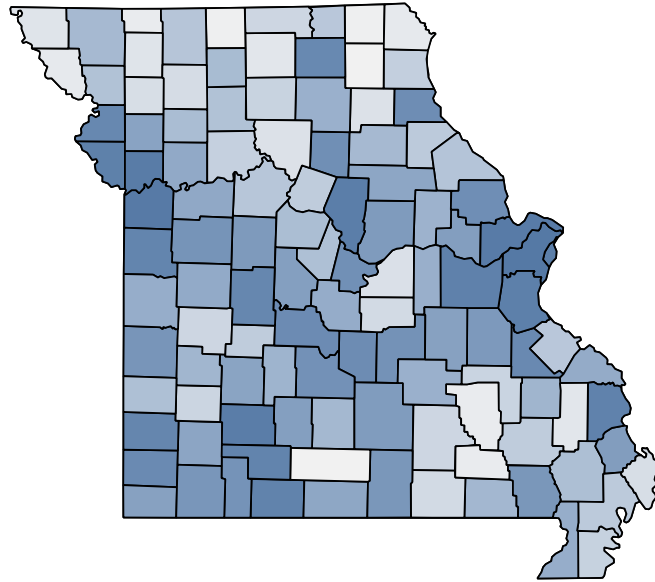
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Missouri

Complaints by County



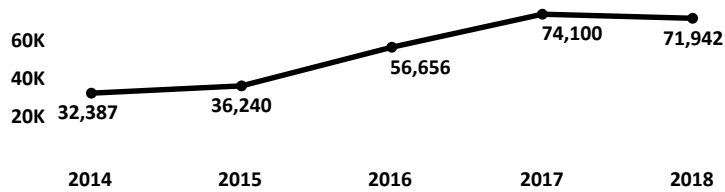
Low High

State Totals

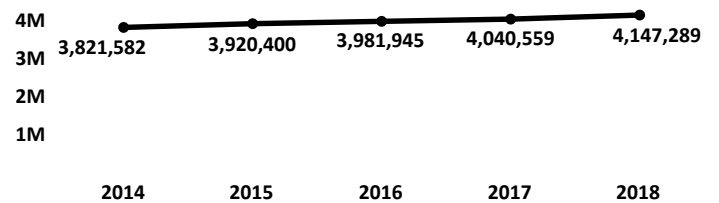
Complaints: 71,942 (#45 nationally, per 100K population)

Active Registrations: 4,147,289 (#39 nationally, per 100K population)

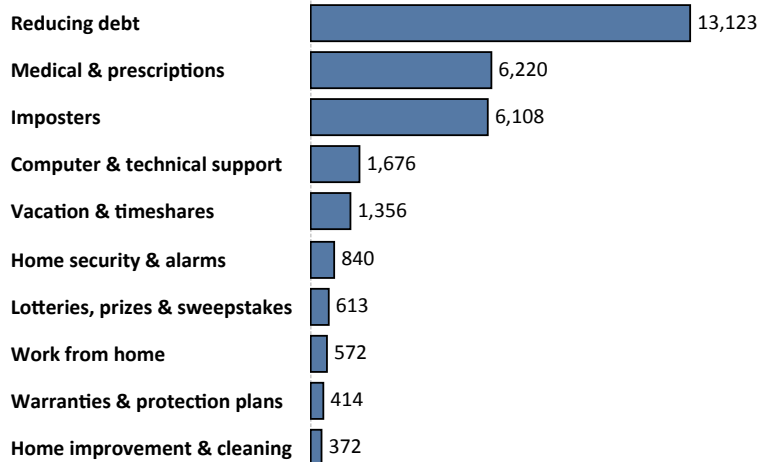
Complaints by Fiscal Year



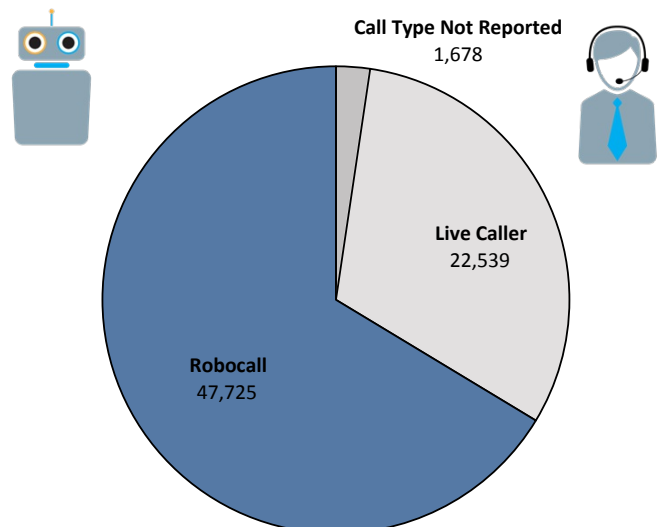
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



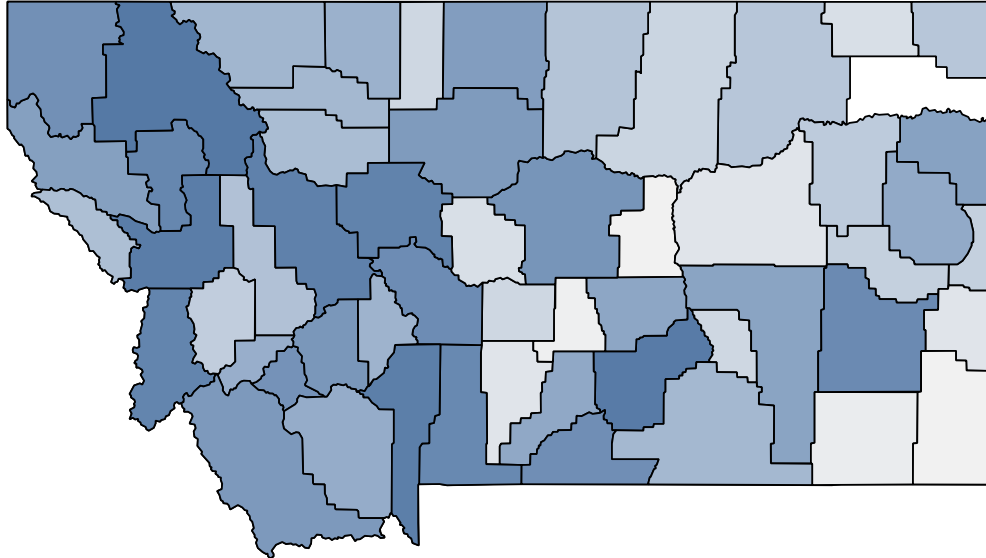
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Montana

Complaints by County



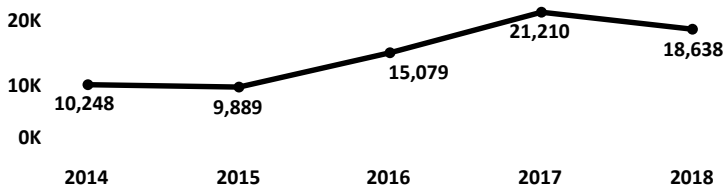
Low High

State Totals

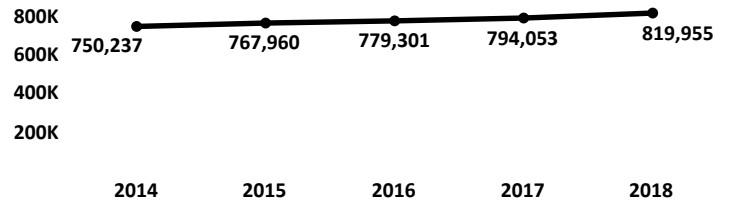
Complaints: 18,638 (#19 nationally, per 100K population)

Active Registrations: 819,955 (#21 nationally, per 100K population)

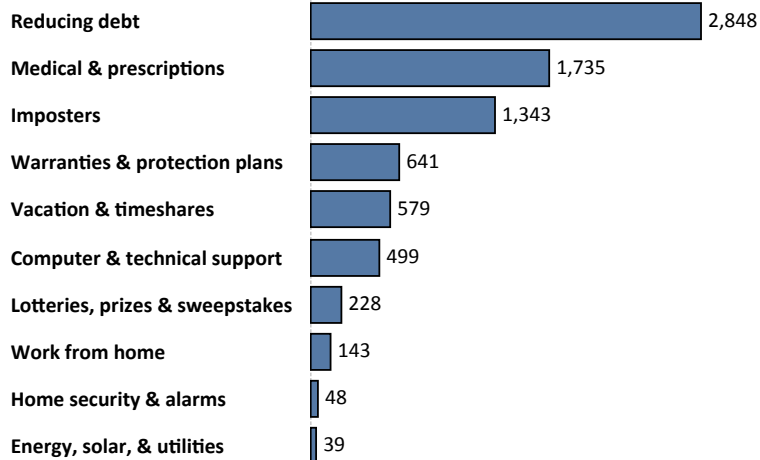
Complaints by Fiscal Year



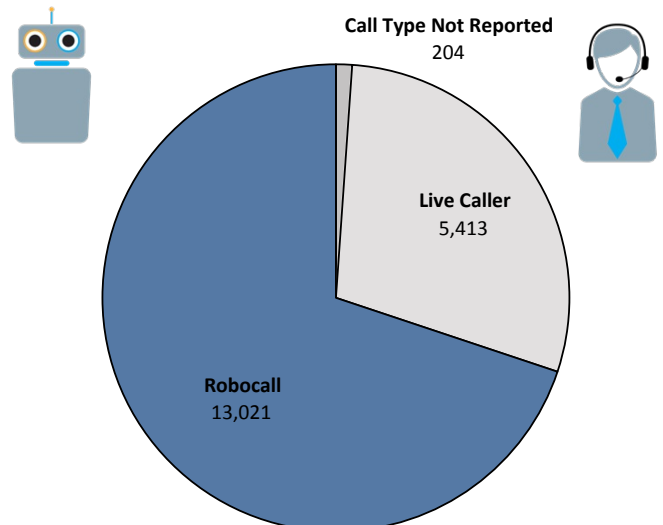
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



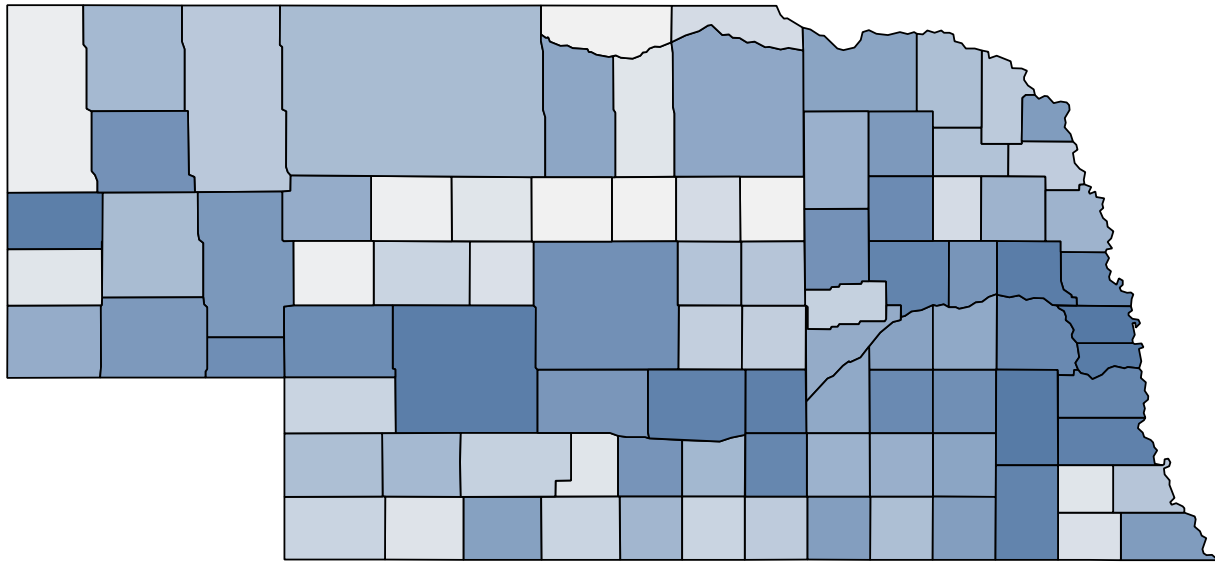
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Nebraska

Complaints by County



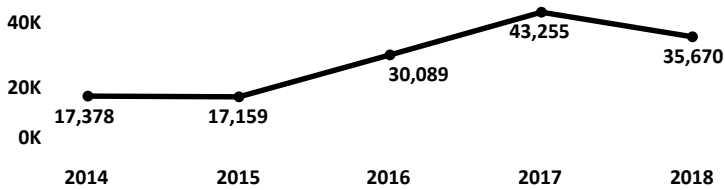
Low High

State Totals

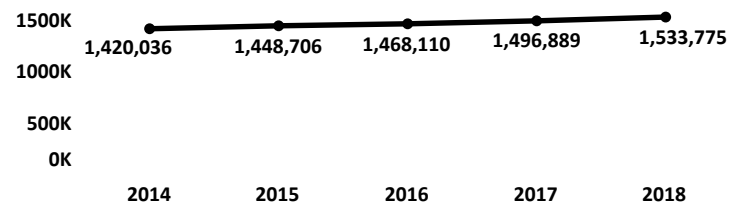
Complaints: 35,670 (#16 nationally, per 100K population)

Active Registrations: 1,533,775 (#14 nationally, per 100K population)

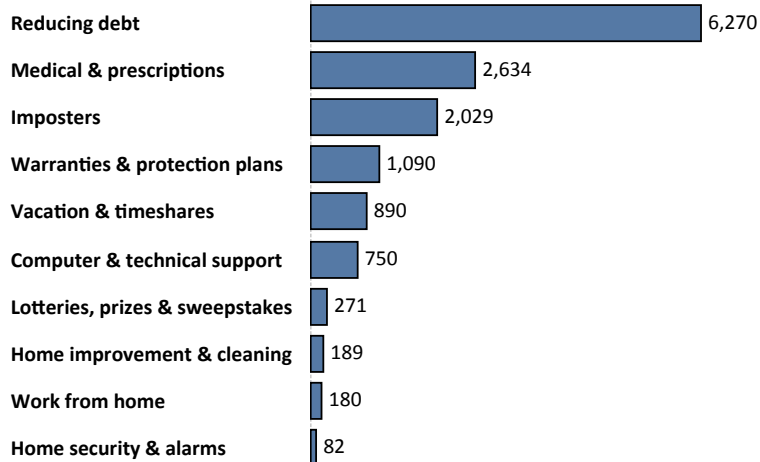
Complaints by Fiscal Year



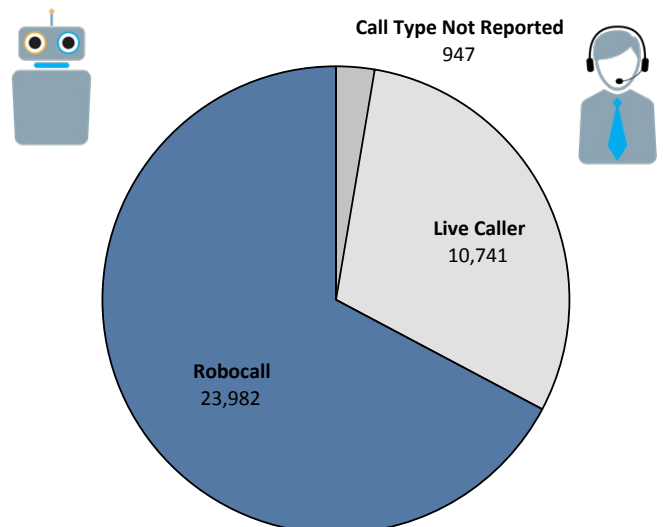
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



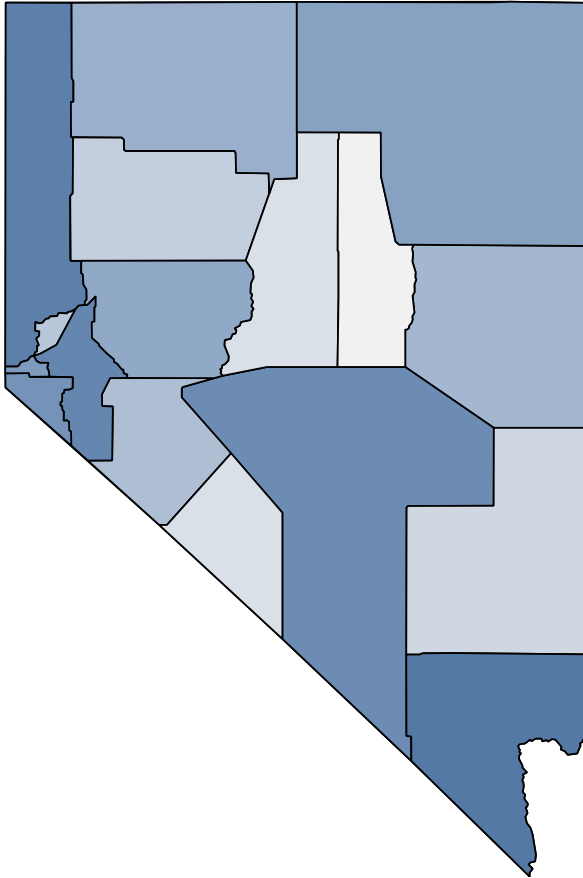
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Nevada

Complaints by County



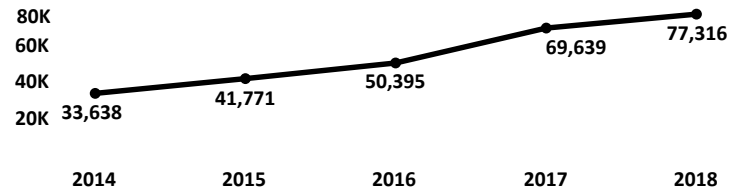
Low High

State Totals

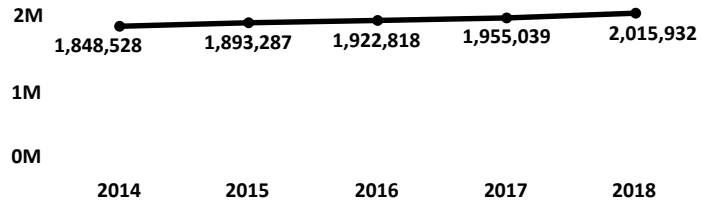
Complaints: 77,316 (#1 nationally, per 100K population)

Active Registrations: 2,015,932 (#40 nationally, per 100K population)

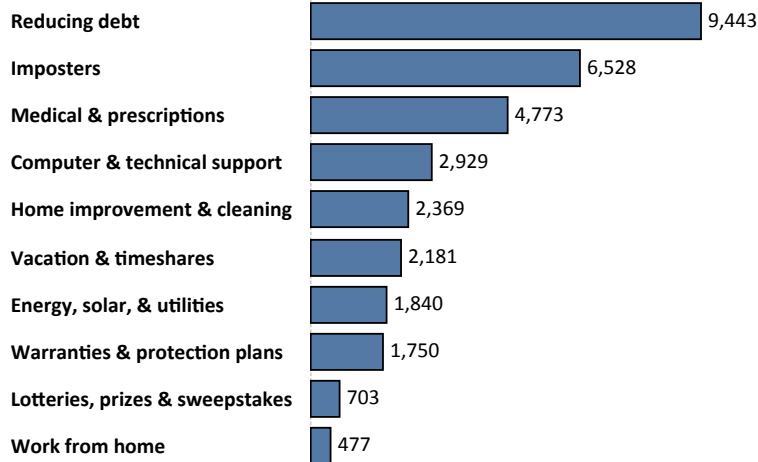
Complaints by Fiscal Year



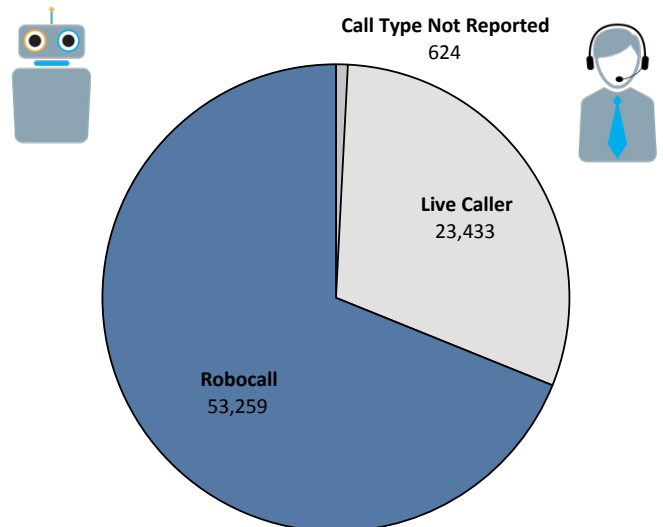
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



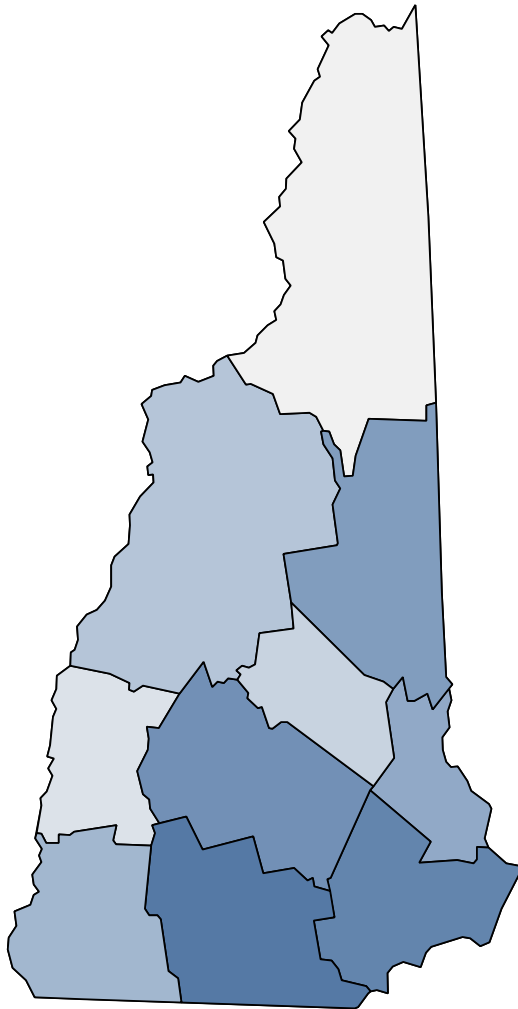
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

New Hampshire

Complaints by County

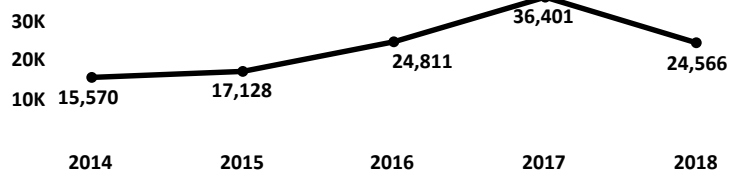


Low High

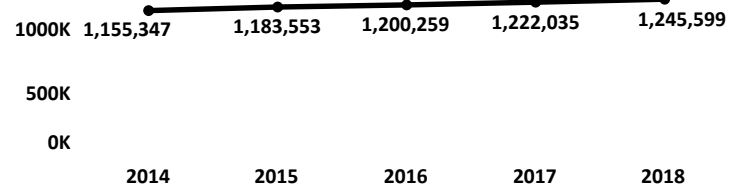
State Totals

Complaints: 24,566 (#18 nationally, per 100K population)
 Active Registrations: 1,245,599 (#1 nationally, per 100K population)

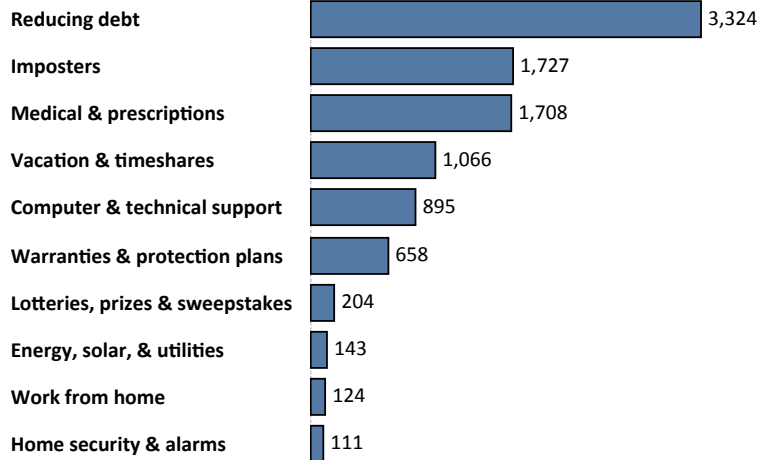
Complaints by Fiscal Year



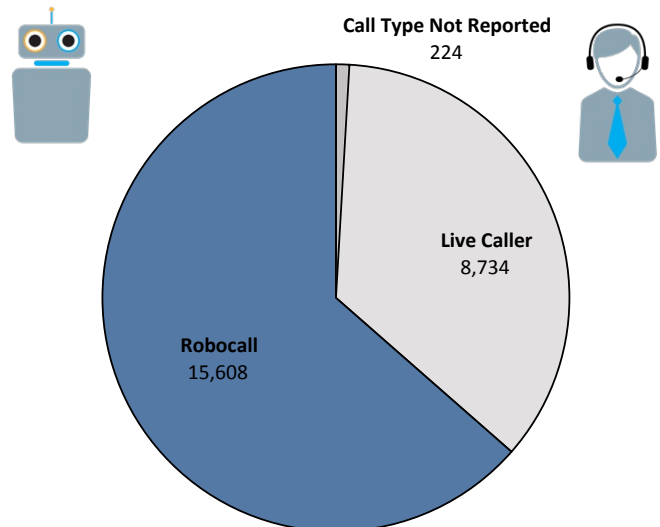
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



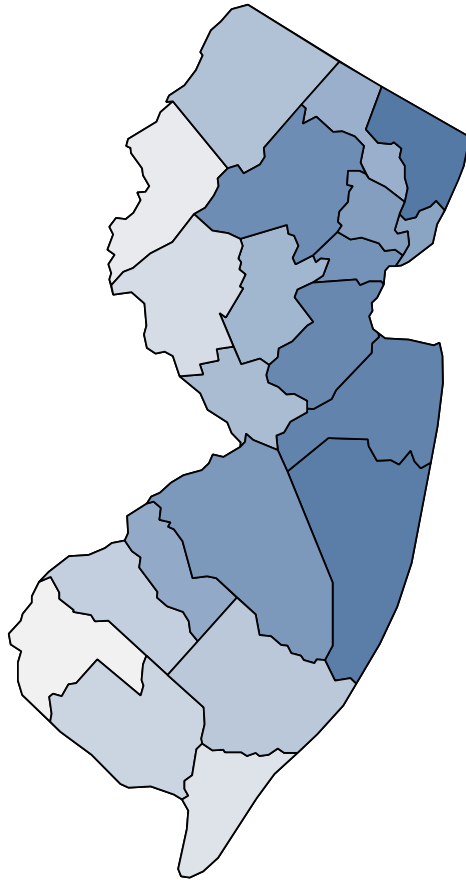
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

New Jersey

Complaints by County



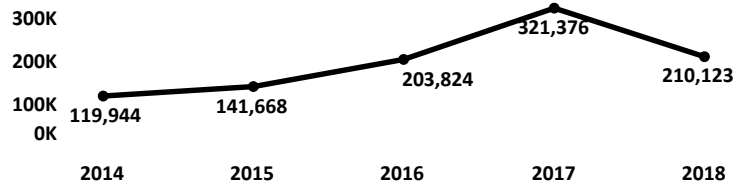
Low High

State Totals

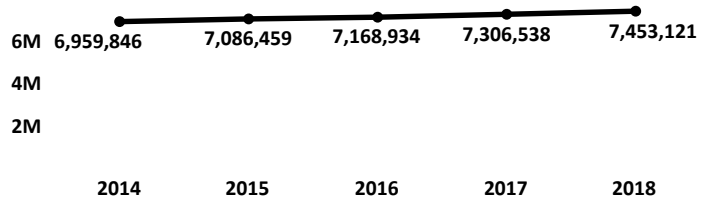
Complaints: 210,123 (#5 nationally, per 100K population)

Active Registrations: 7,453,121 (#5 nationally, per 100K population)

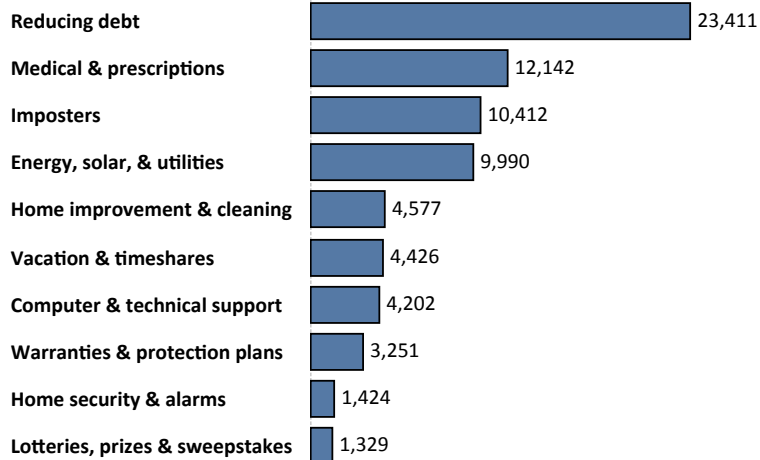
Complaints by Fiscal Year



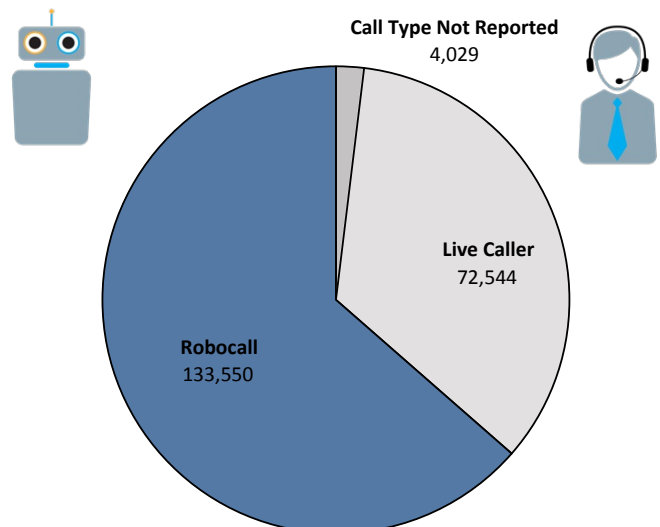
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



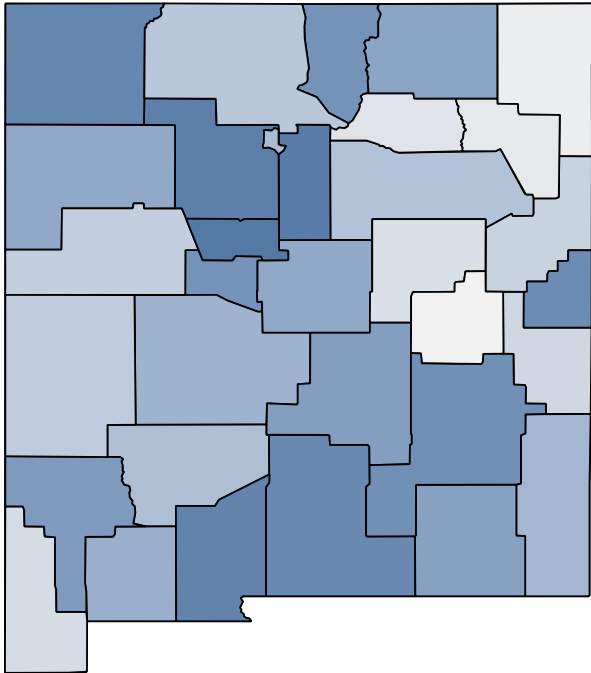
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

New Mexico

Complaints by County



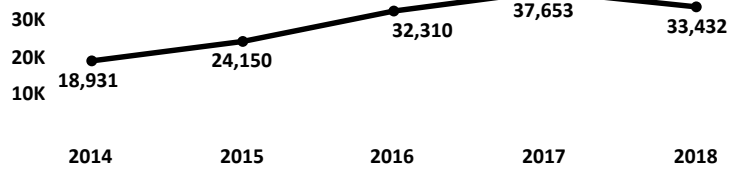
Low High

State Totals

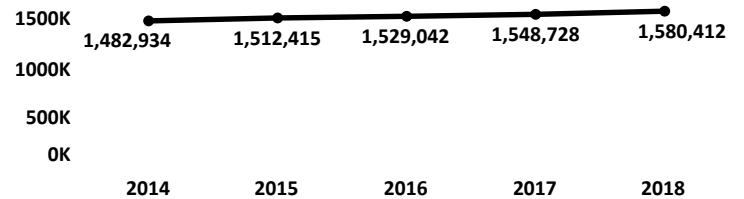
Complaints: 33,432 (#31 nationally, per 100K population)

Active Registrations: 1,580,412 (#23 nationally, per 100K population)

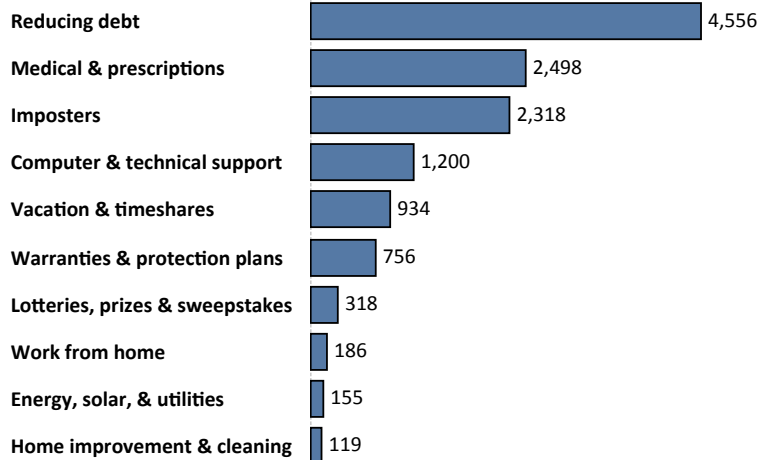
Complaints by Fiscal Year



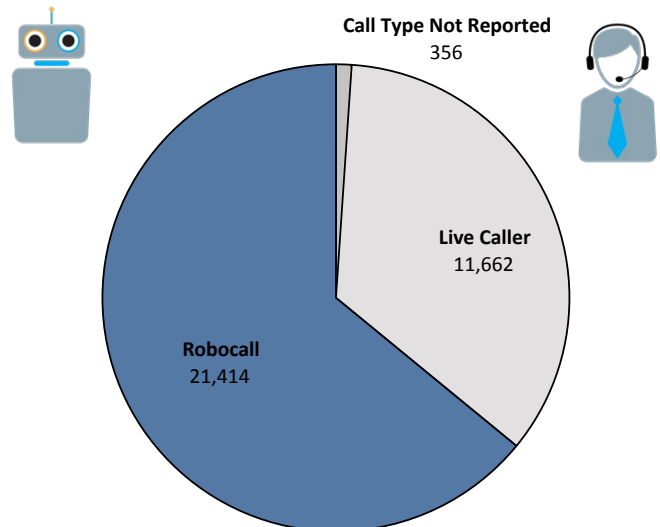
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



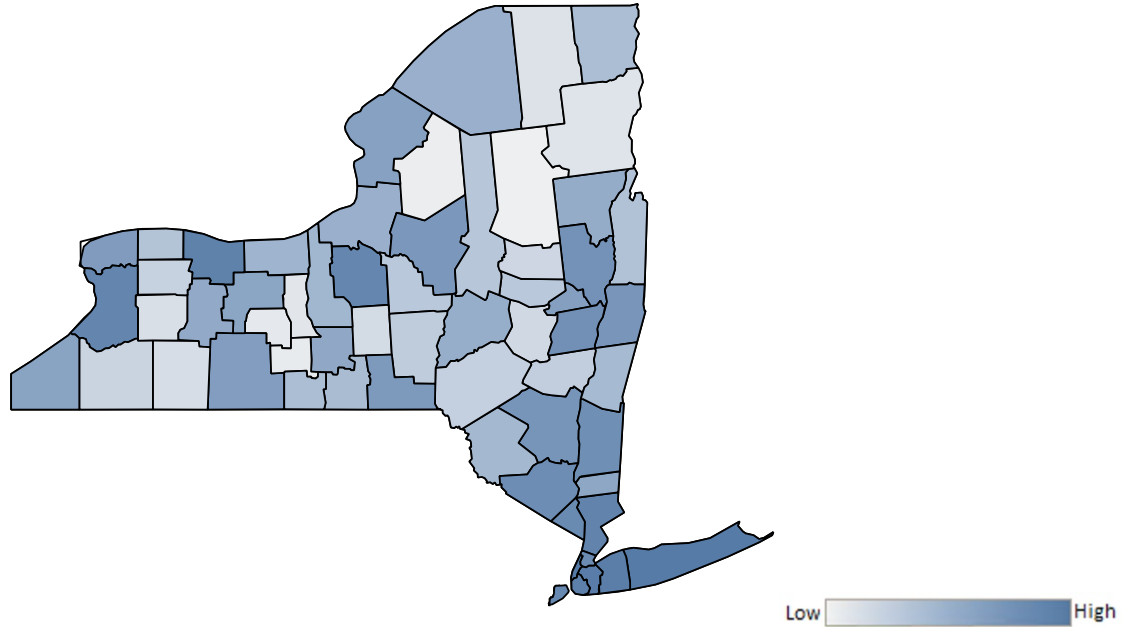
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

New York

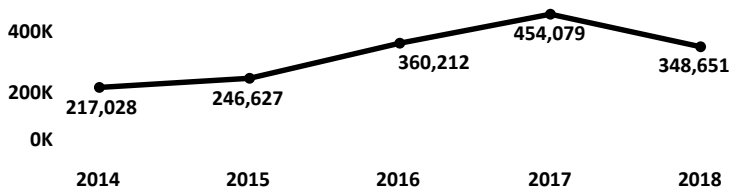
Complaints by County



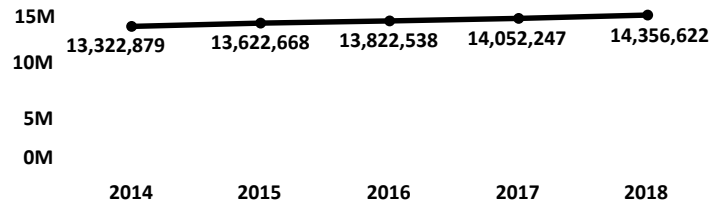
State Totals

Complaints: 348,651 (#23 nationally, per 100K population)
Active Registrations: 14,356,622 (#27 nationally, per 100K population)

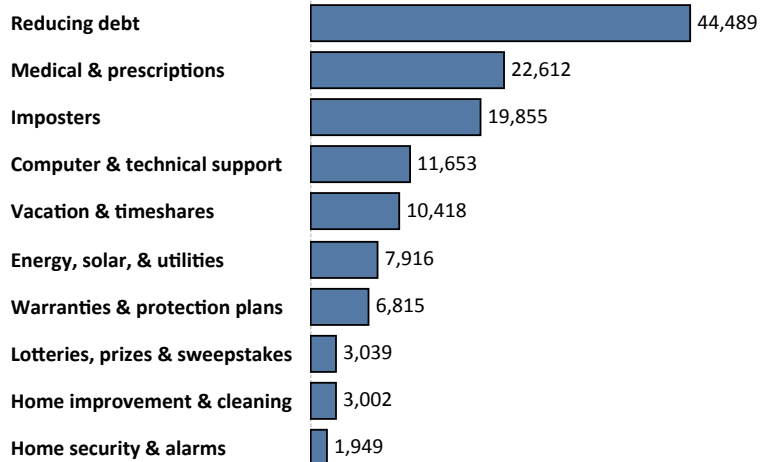
Complaints by Fiscal Year



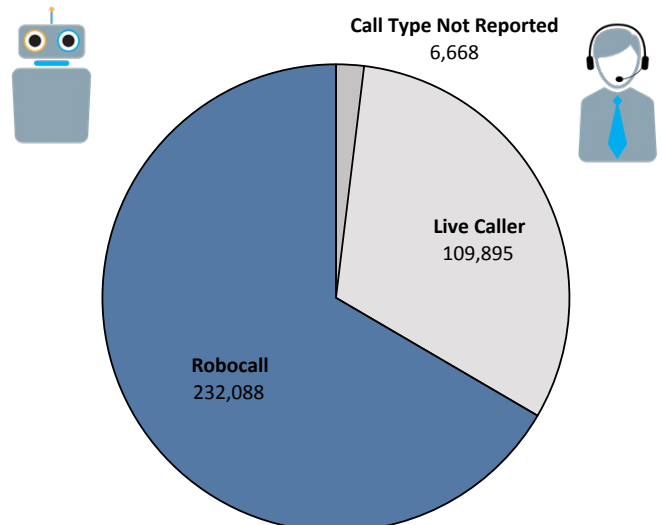
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



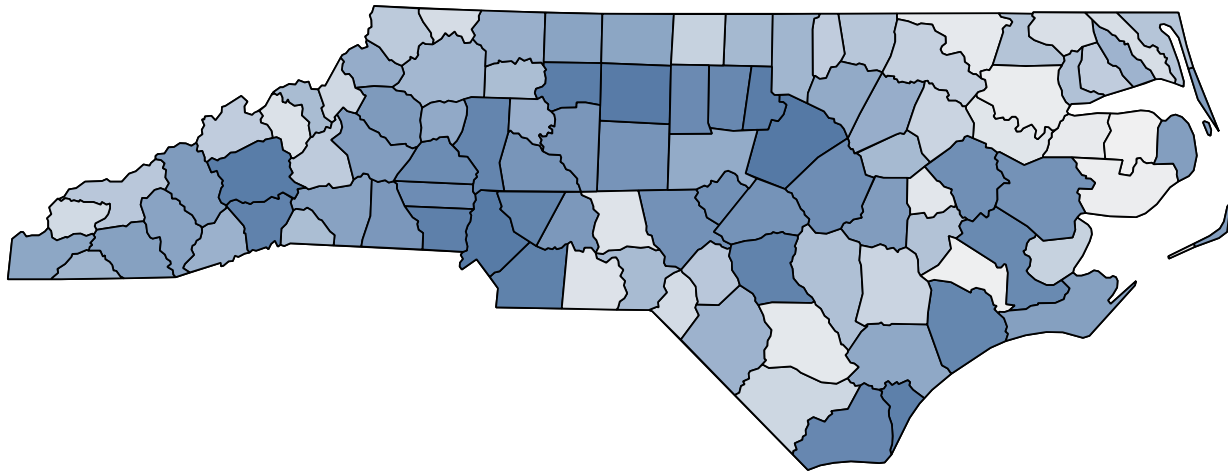
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

North Carolina

Complaints by County

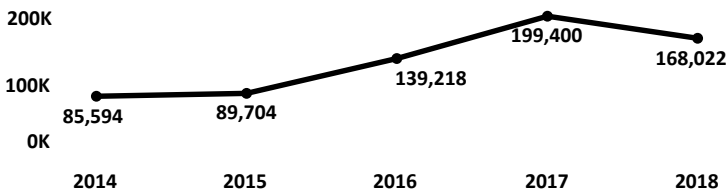


Low High

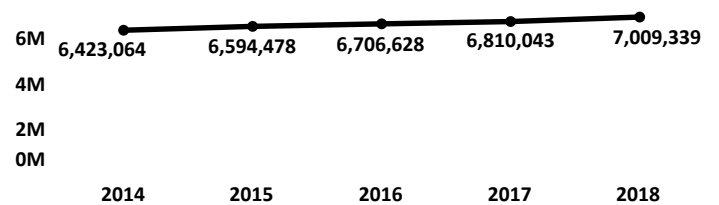
State Totals

Complaints: 168,022 (#29 nationally, per 100K population)
 Active Registrations: 7,009,339 (#38 nationally, per 100K population)

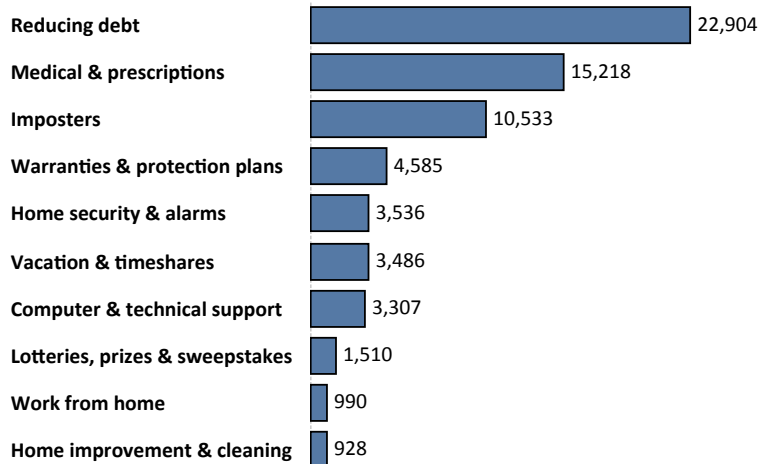
Complaints by Fiscal Year



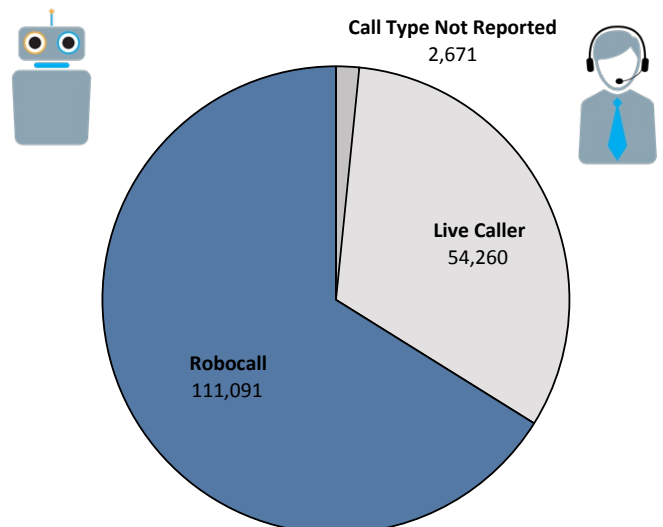
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



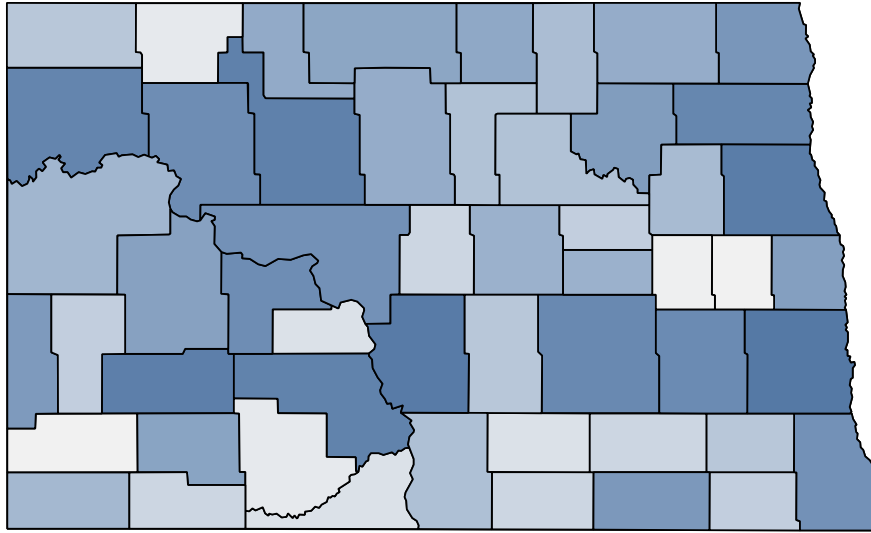
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

North Dakota

Complaints by County



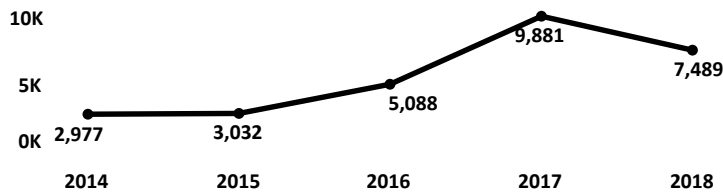
Low High

State Totals

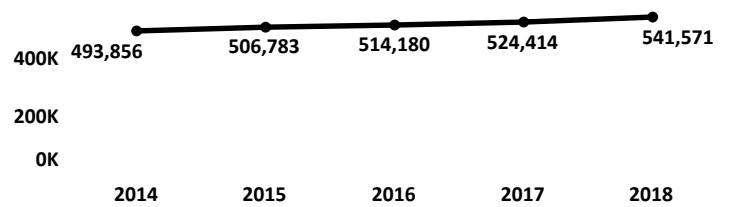
Complaints: 7,489 (#47 nationally, per 100K population)

Active Registrations: 541,571 (#29 nationally, per 100K population)

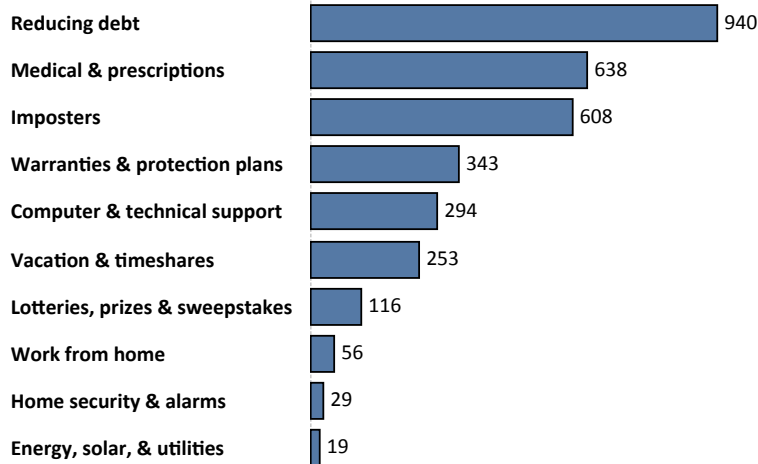
Complaints by Fiscal Year



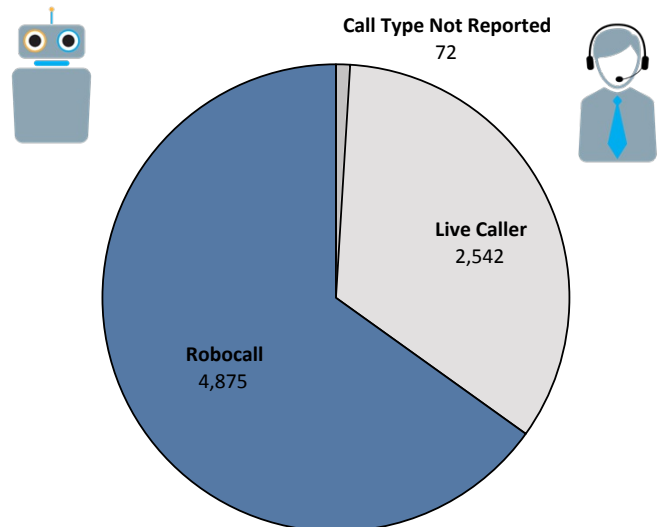
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



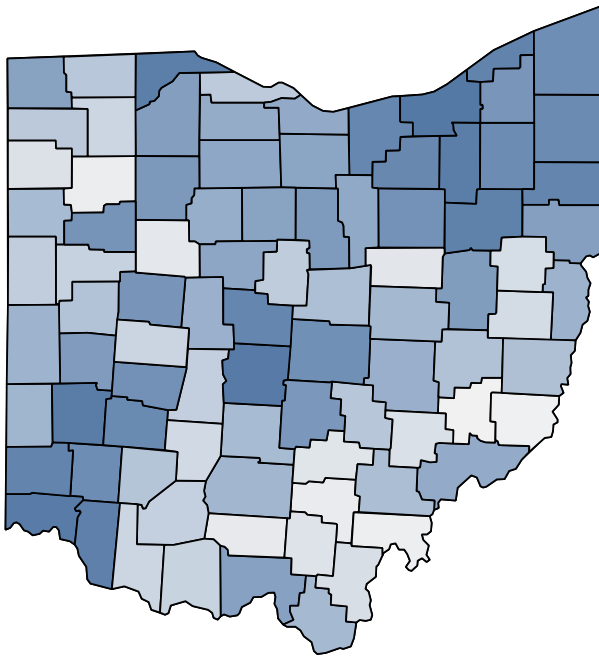
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Ohio

Complaints by County



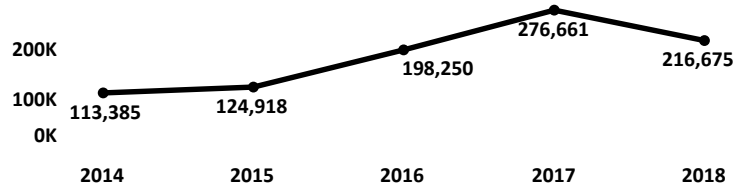
Low High

State Totals

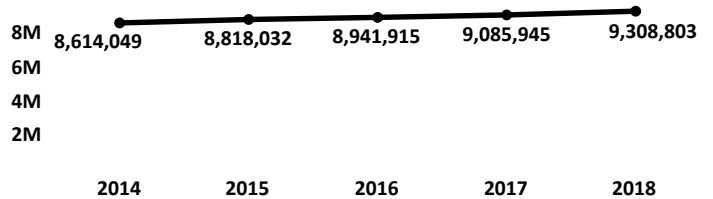
Complaints: 216,675 (#15 nationally, per 100K population)

Active Registrations: 9,308,803 (#15 nationally, per 100K population)

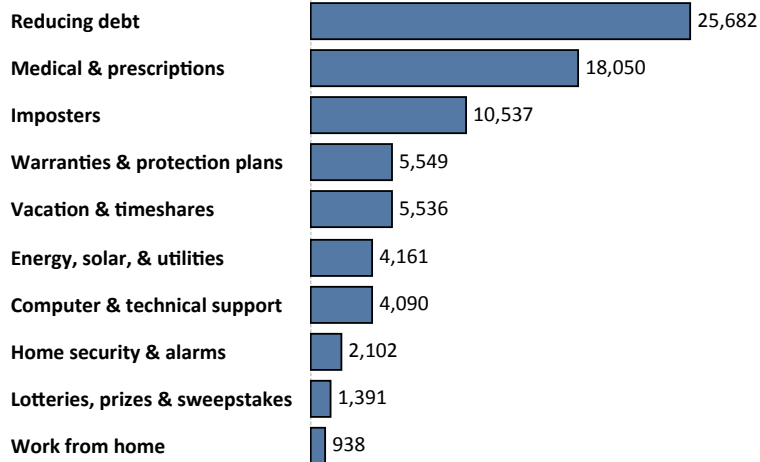
Complaints by Fiscal Year



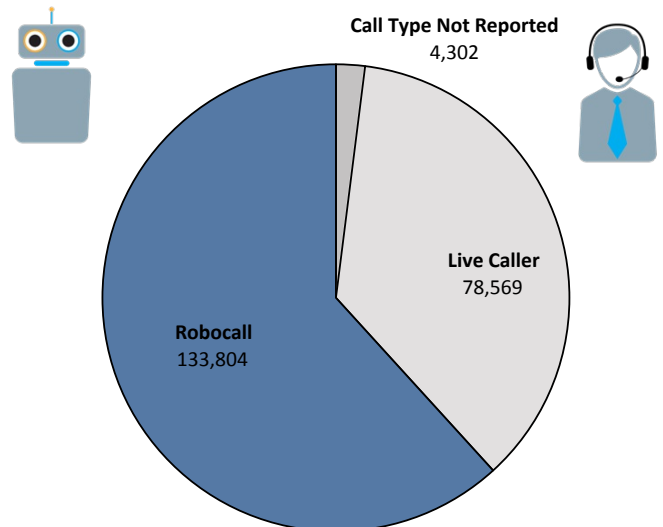
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



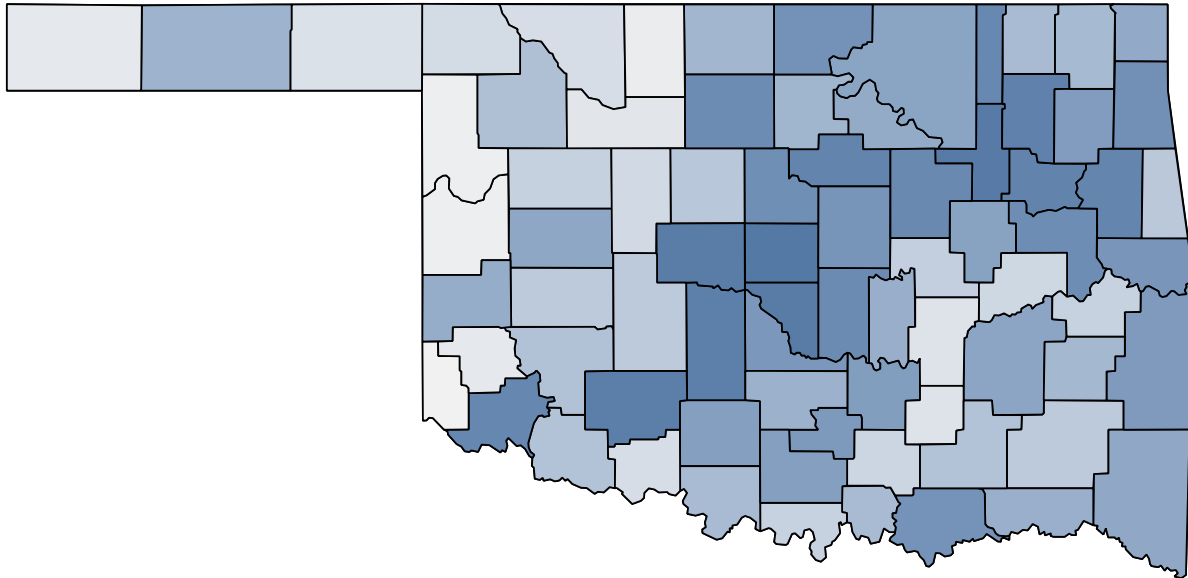
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Oklahoma

Complaints by County



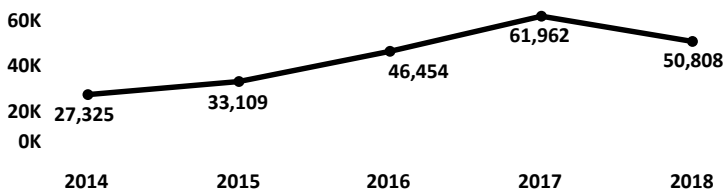
Low High

State Totals

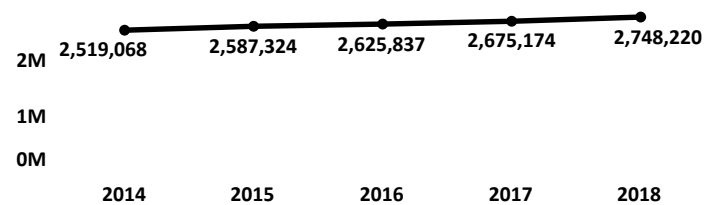
Complaints: 50,808 (#42 nationally, per 100K population)

Active Registrations: 2,748,220 (#35 nationally, per 100K population)

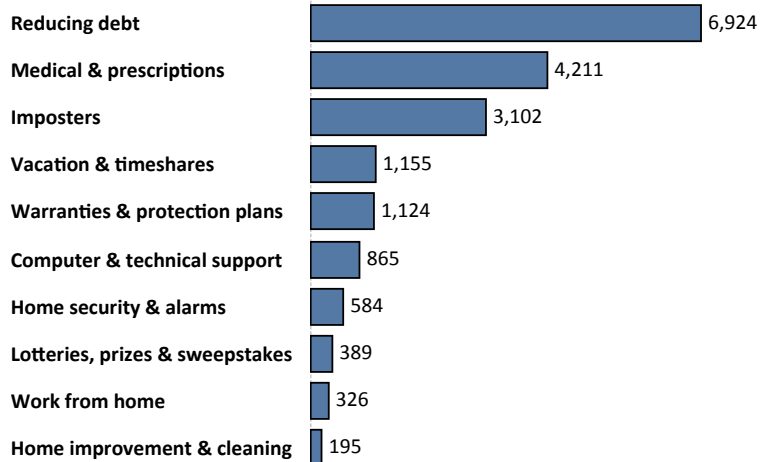
Complaints by Fiscal Year



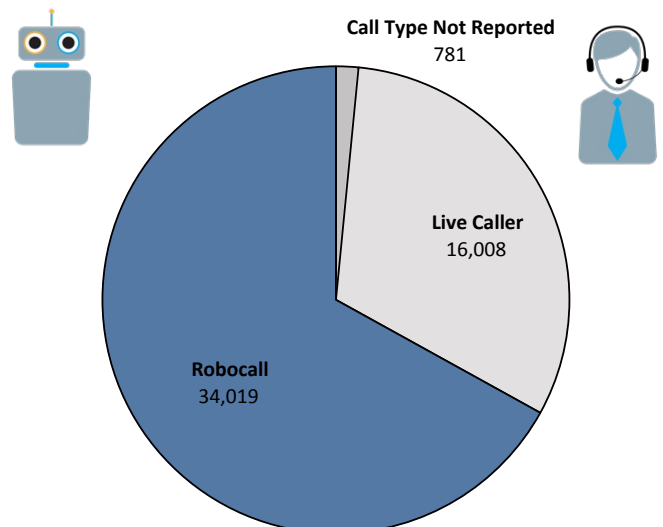
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



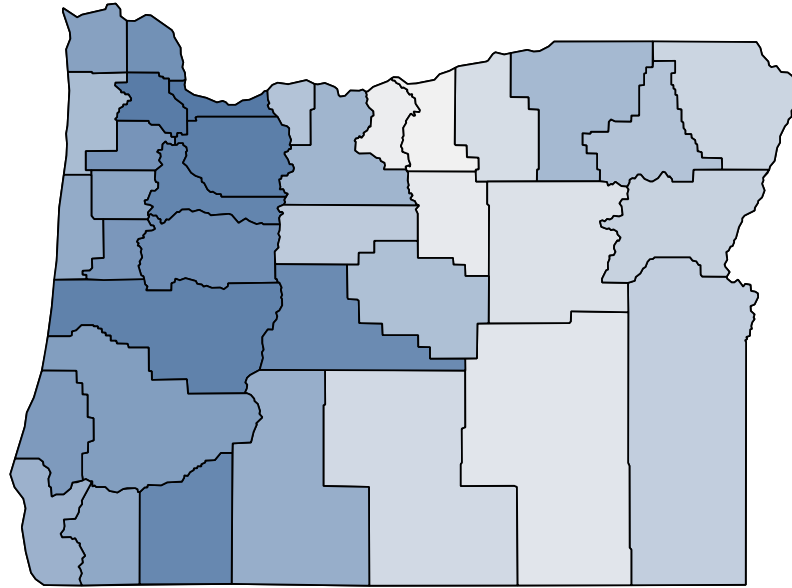
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Oregon

Complaints by County



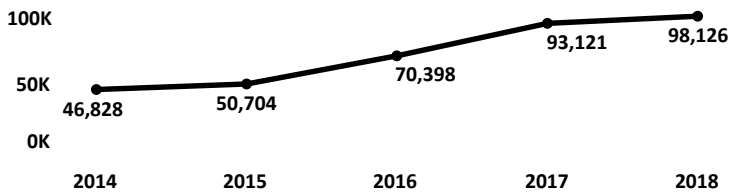
Low High

State Totals

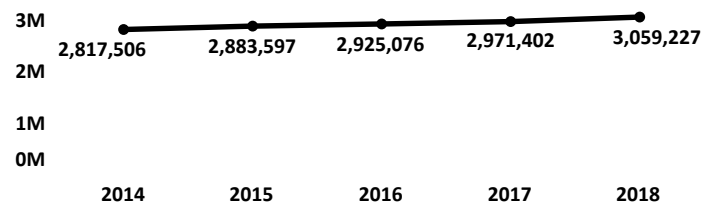
Complaints: 98,126 (#4 nationally, per 100K population)

Active Registrations: 3,059,227 (#26 nationally, per 100K population)

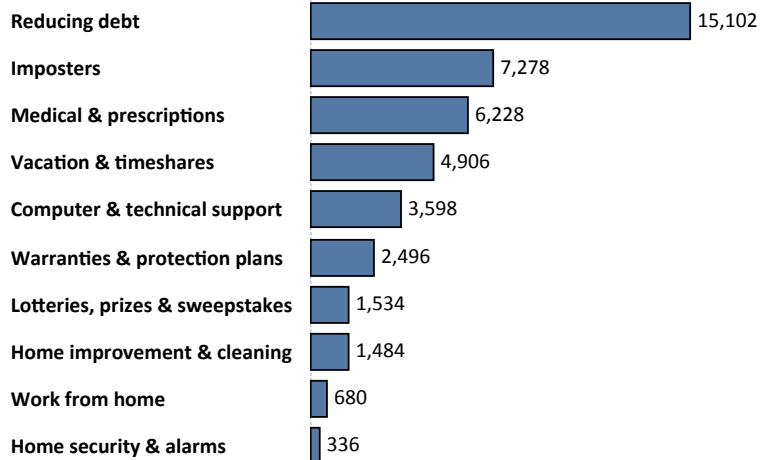
Complaints by Fiscal Year



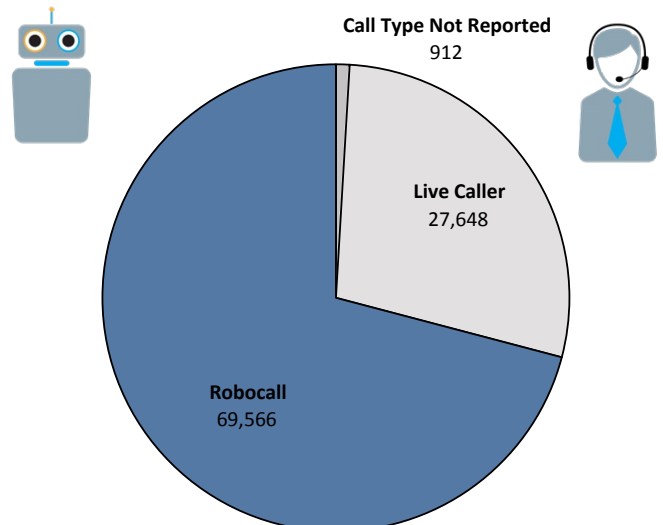
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



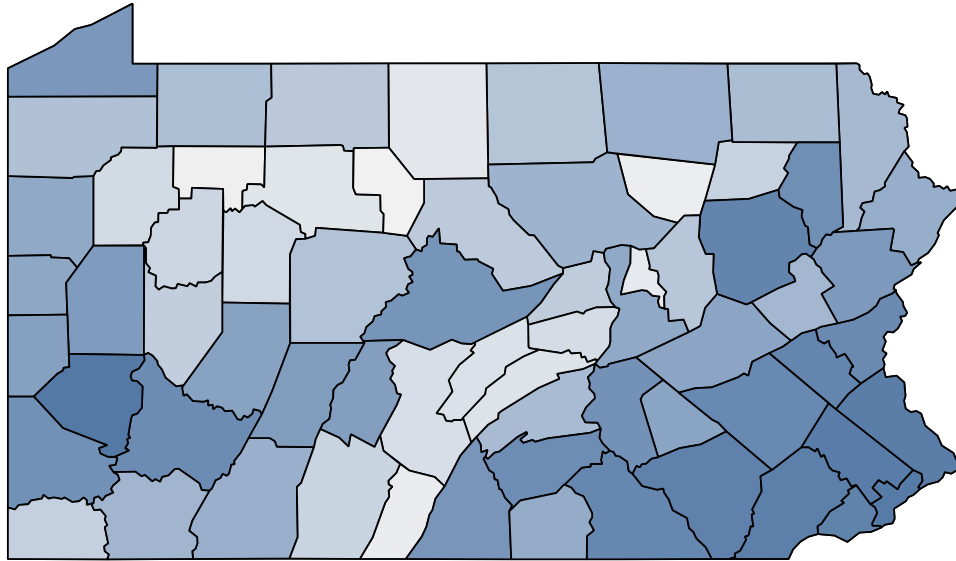
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Pennsylvania

Complaints by County



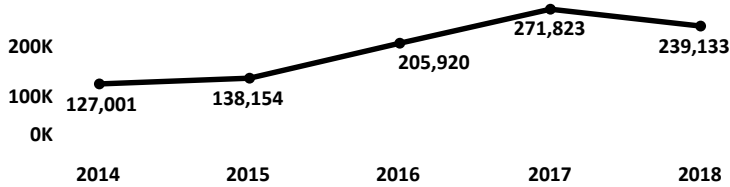
Low High

State Totals

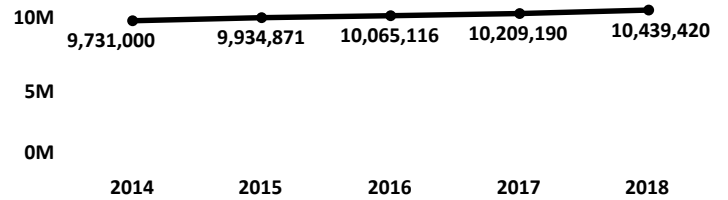
Complaints: 239,133 (#14 nationally, per 100K population)

Active Registrations: 10,439,420 (#10 nationally, per 100K population)

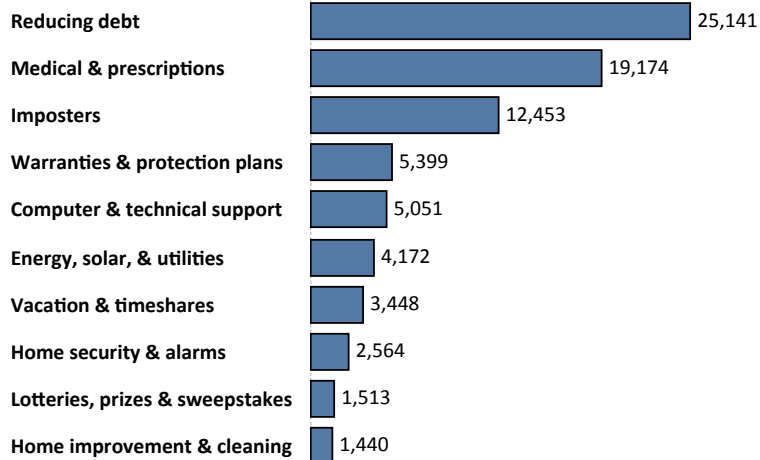
Complaints by Fiscal Year



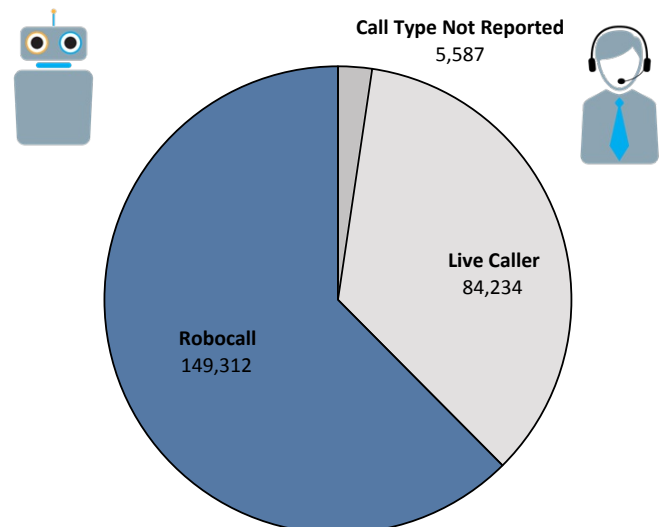
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



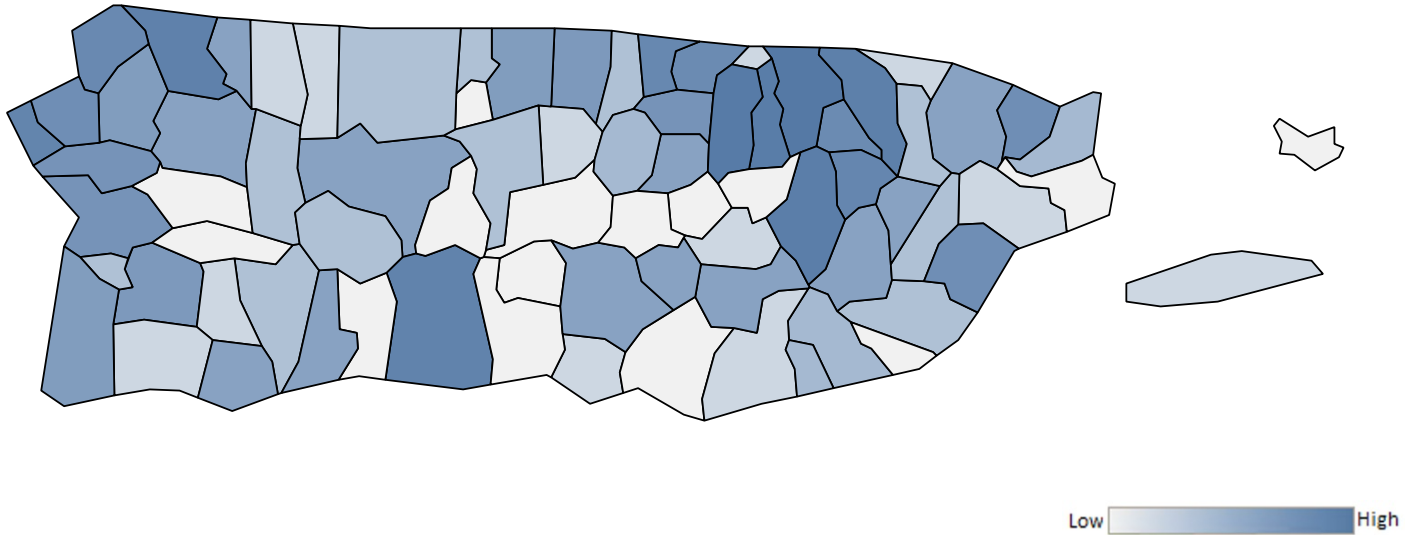
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Puerto Rico

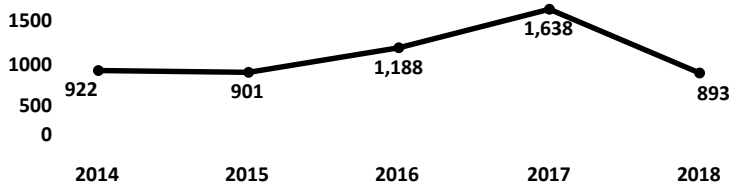
Complaints by Municipality



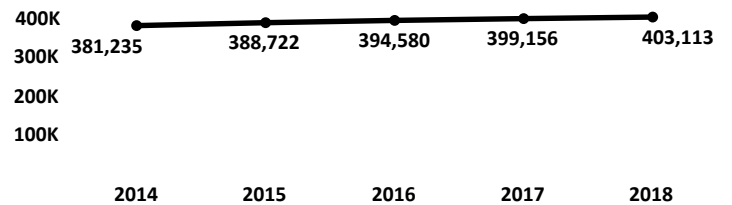
Puerto Rico Totals

Complaints: 893 (Not Ranked)
 Active Registrations: 403,113 (Not Ranked)

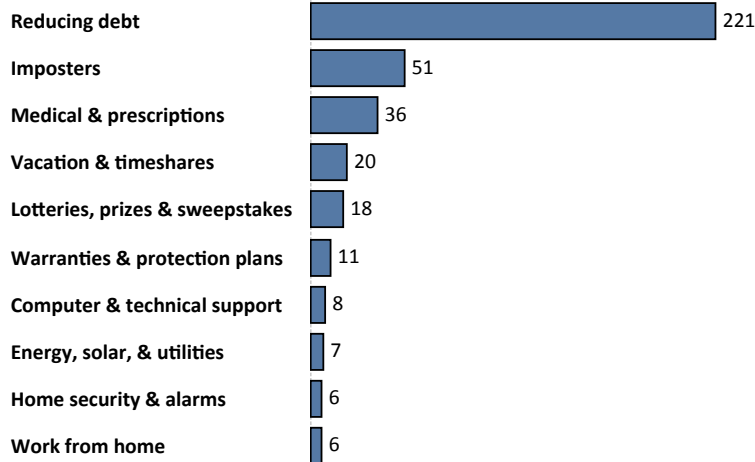
Complaints by Fiscal Year



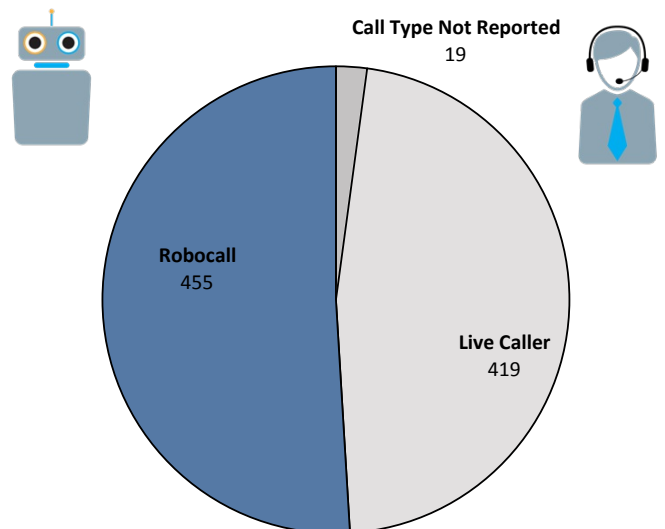
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



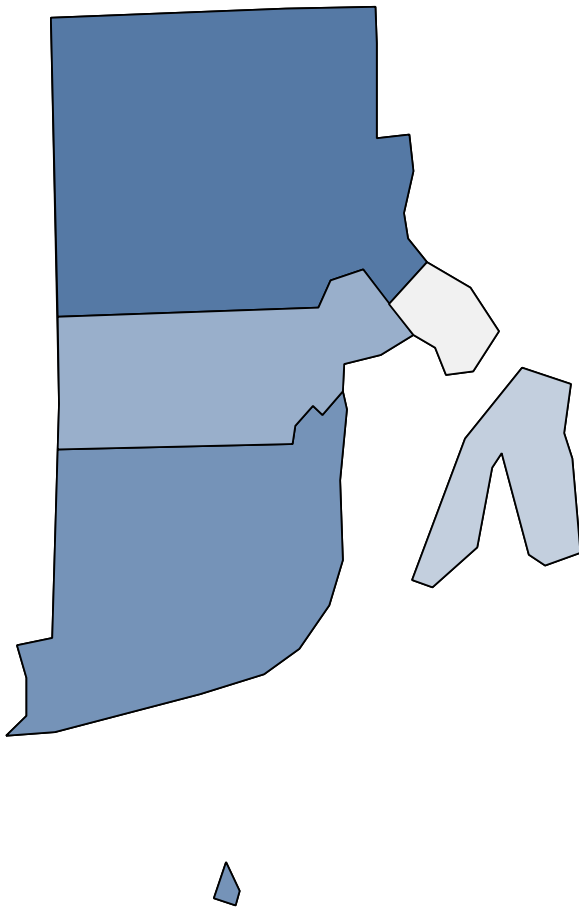
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Rhode Island

Complaints by County



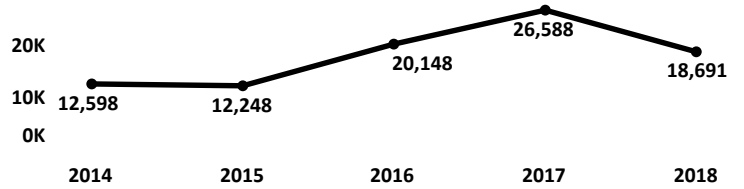
Low High

State Totals

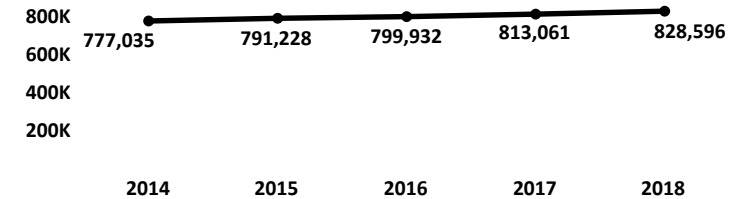
Complaints: 18,691 (#22 nationally, per 100K population)

Active Registrations: 828,596 (#20 nationally, per 100K population)

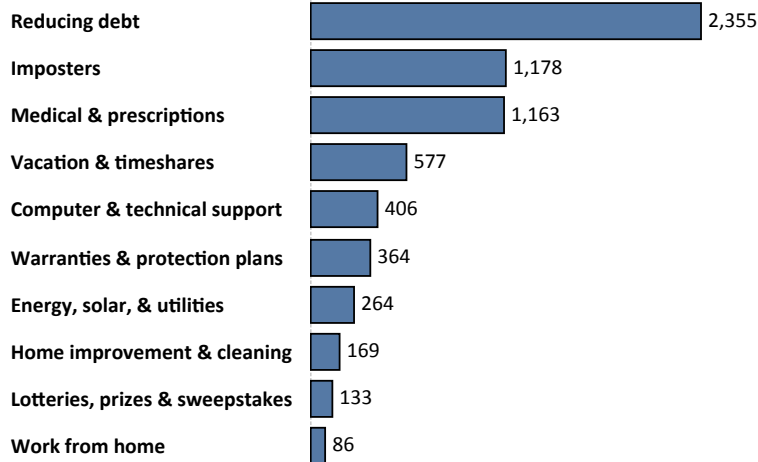
Complaints by Fiscal Year



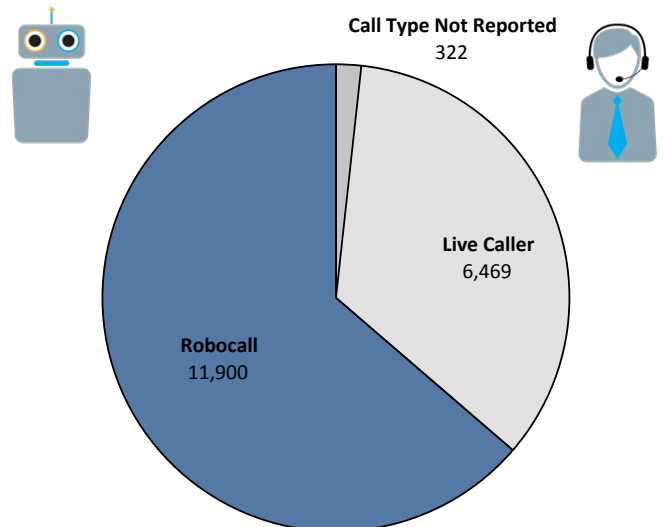
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



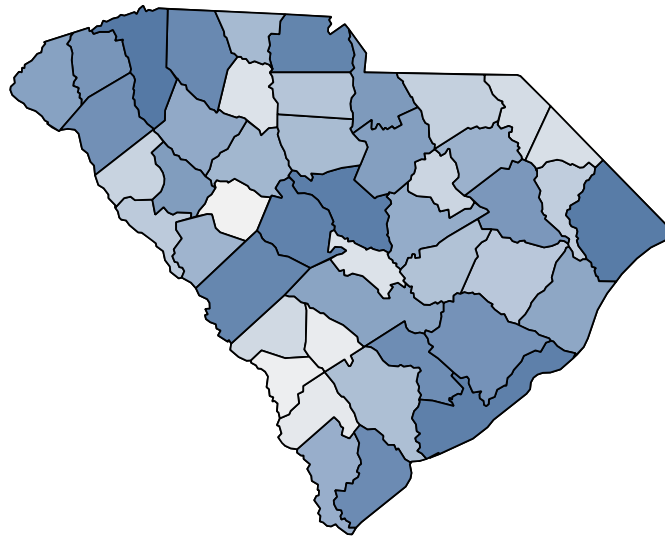
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

South Carolina

Complaints by County



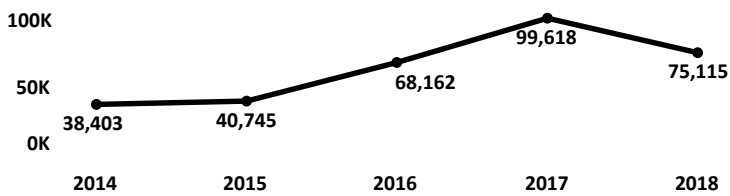
Low High

State Totals

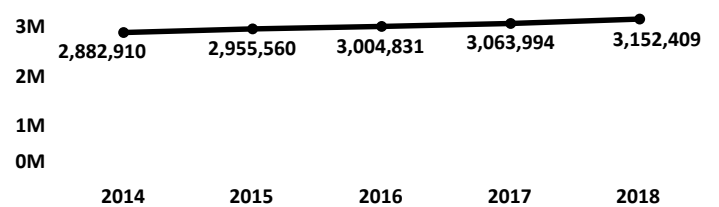
Complaints: 75,115 (#34 nationally, per 100K population)

Active Registrations: 3,152,409 (#45 nationally, per 100K population)

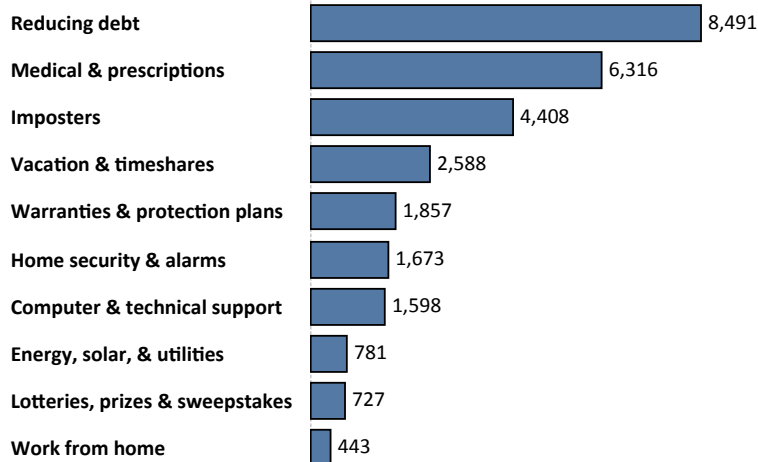
Complaints by Fiscal Year



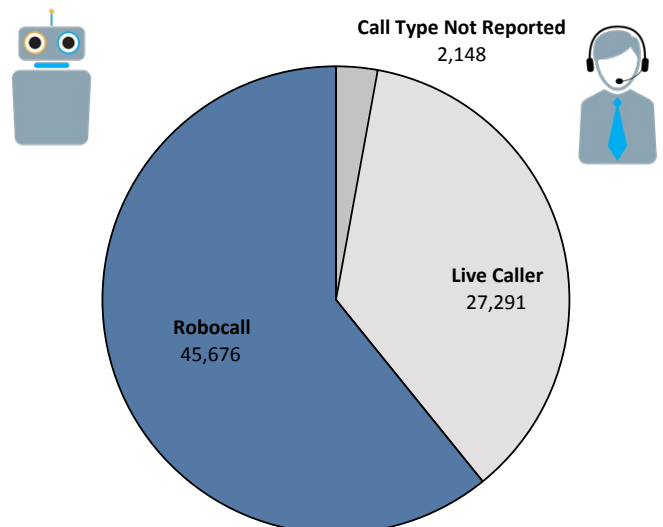
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



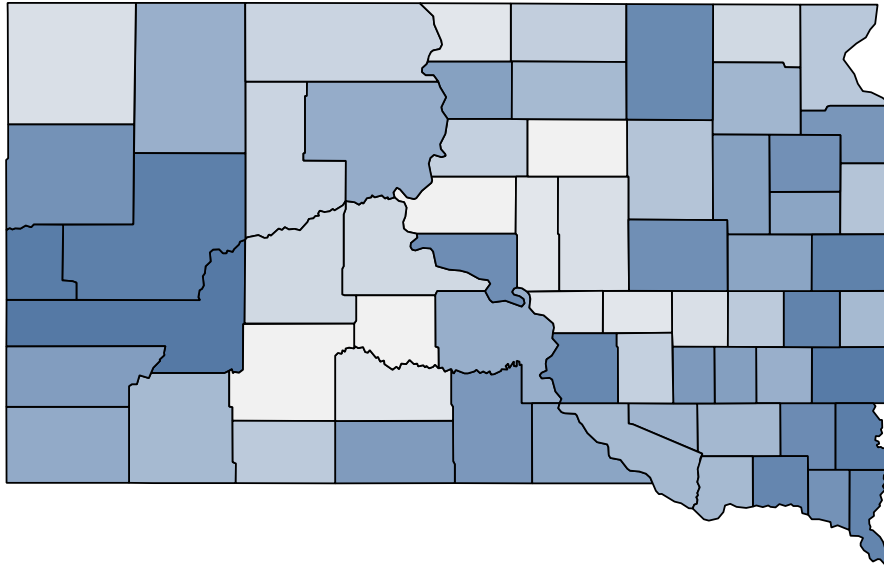
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

South Dakota

Complaints by County



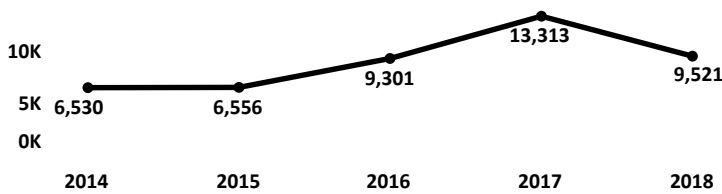
Low High

State Totals

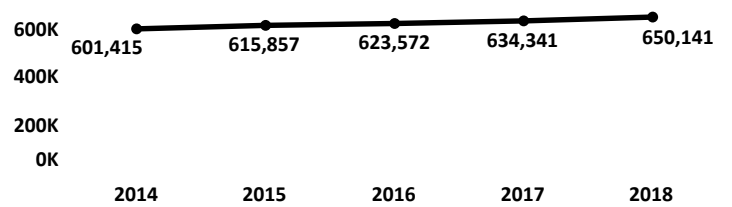
Complaints: 9,521 (#46 nationally, per 100K population)

Active Registrations: 650,141 (#25 nationally, per 100K population)

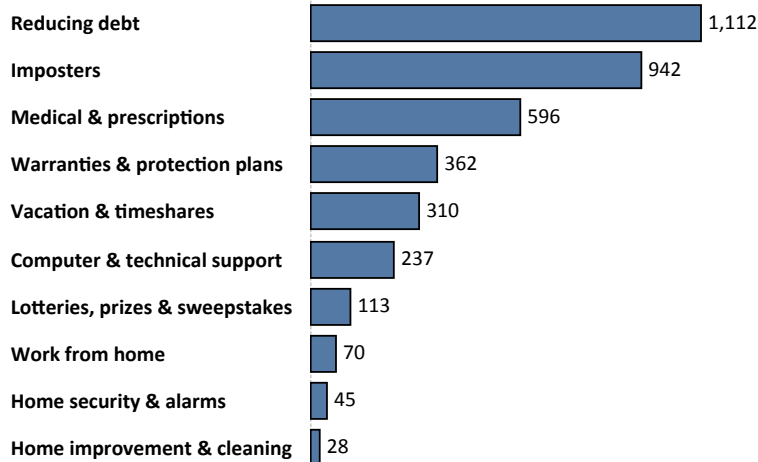
Complaints by Fiscal Year



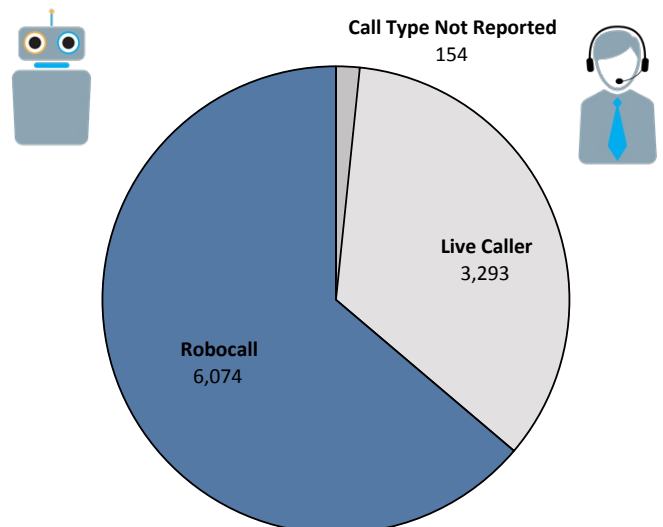
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



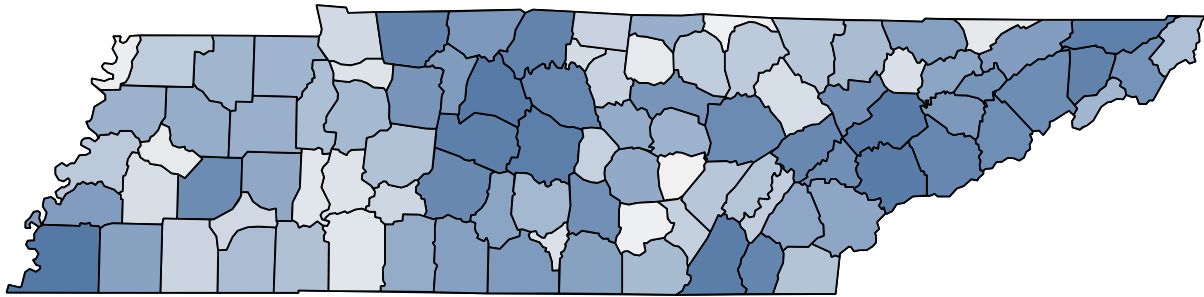
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Tennessee

Complaints by County

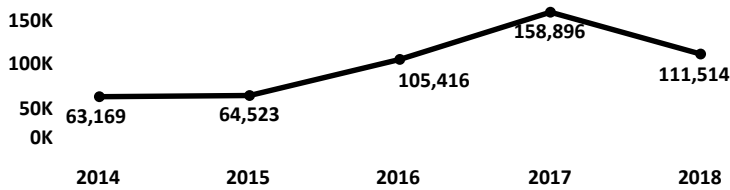


Low High

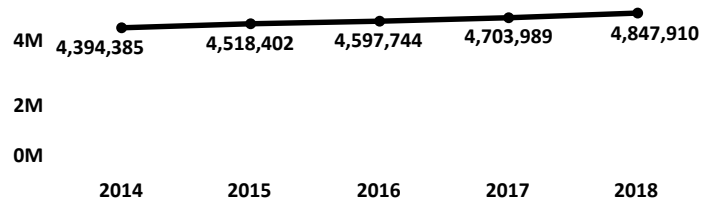
State Totals

Complaints: 111,514 (#26 nationally, per 100K population)
 Active Registrations: 4,847,910 (#28 nationally, per 100K population)

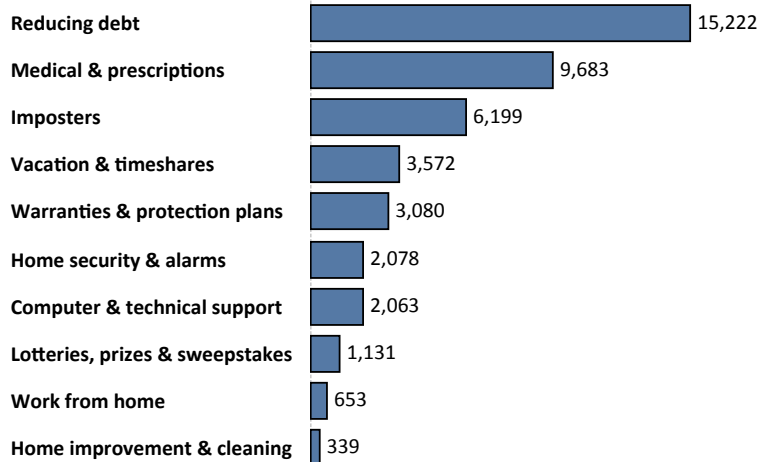
Complaints by Fiscal Year



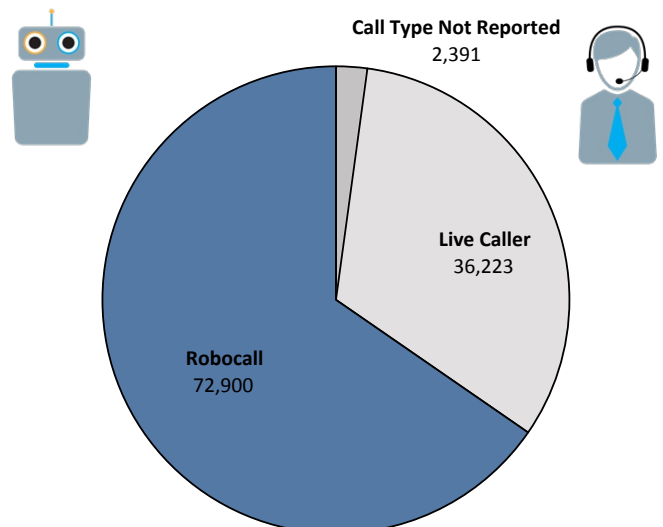
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



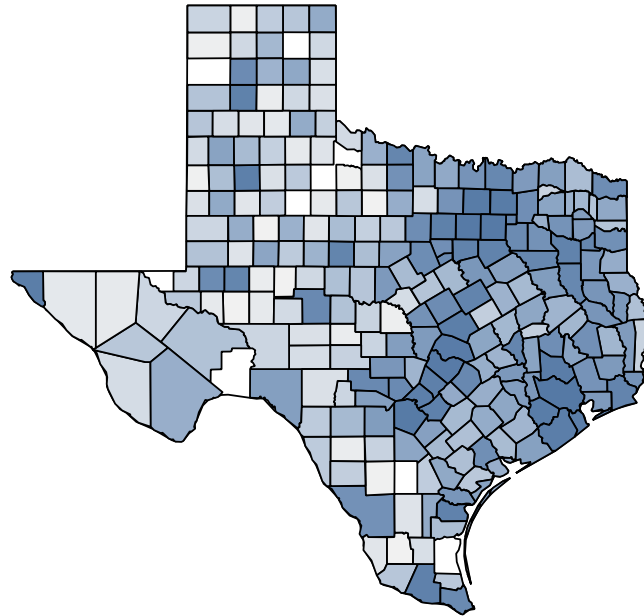
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Texas

Complaints by County



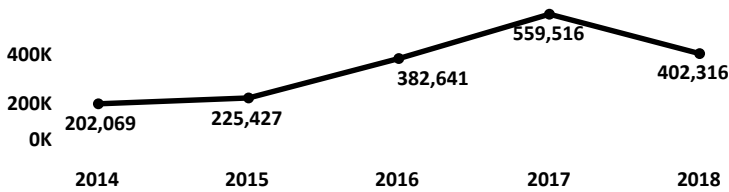
Low High

State Totals

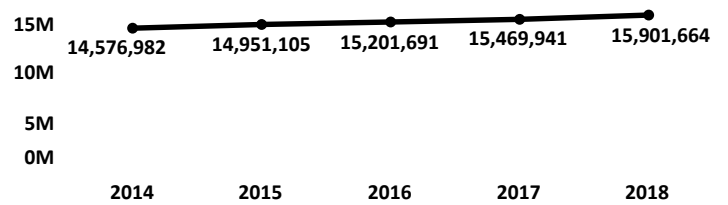
Complaints: 402,316 (#39 nationally, per 100K population)

Active Registrations: 15,901,664 (#49 nationally, per 100K population)

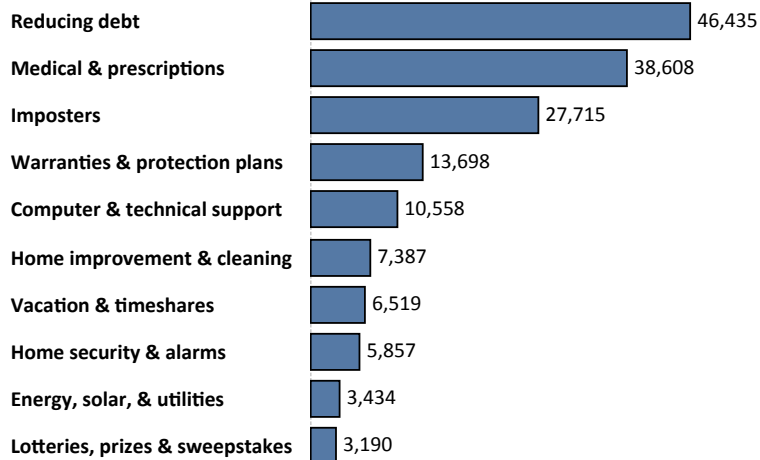
Complaints by Fiscal Year



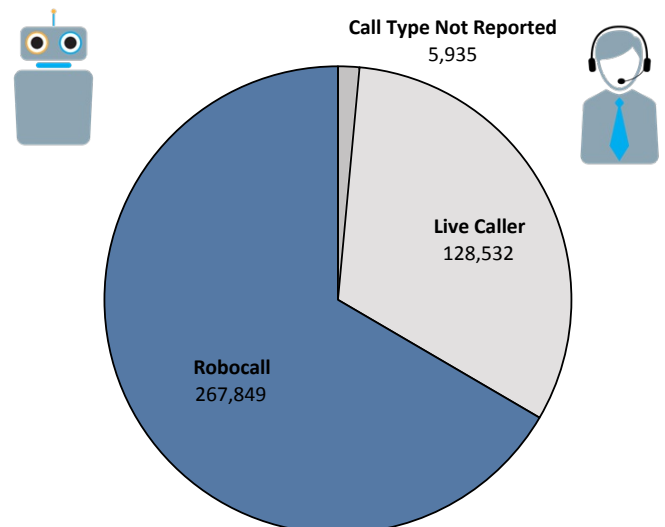
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



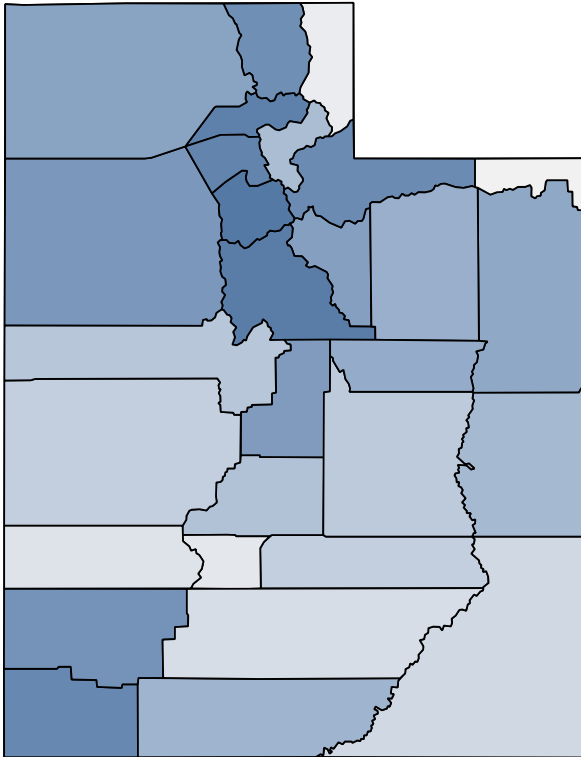
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Utah

Complaints by County



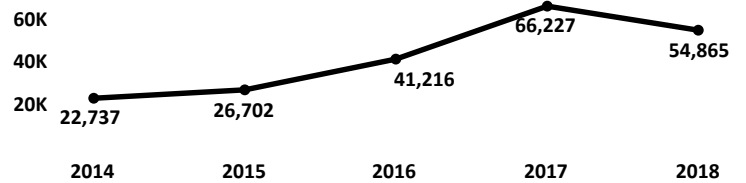
Low High

State Totals

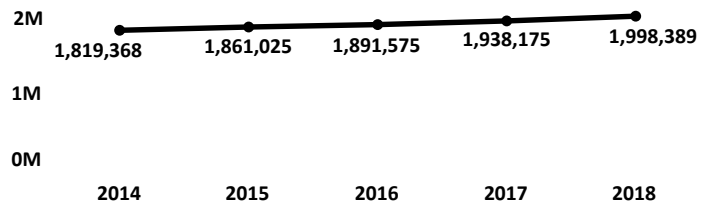
Complaints: 54,865 (#20 nationally, per 100K population)

Active Registrations: 1,998,389 (#44 nationally, per 100K population)

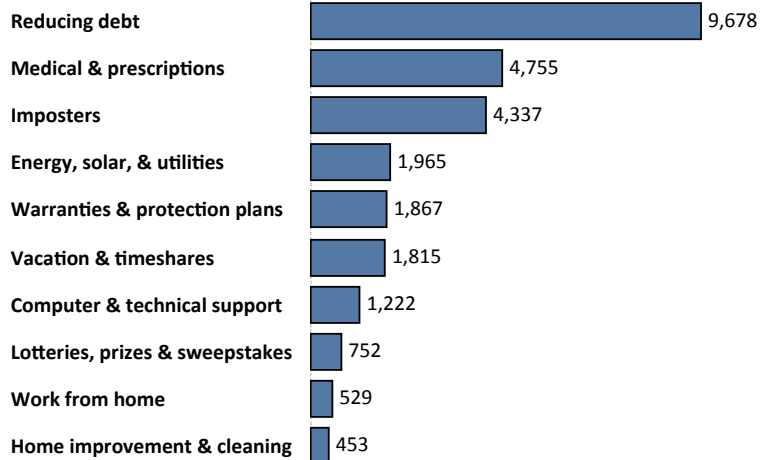
Complaints by Fiscal Year



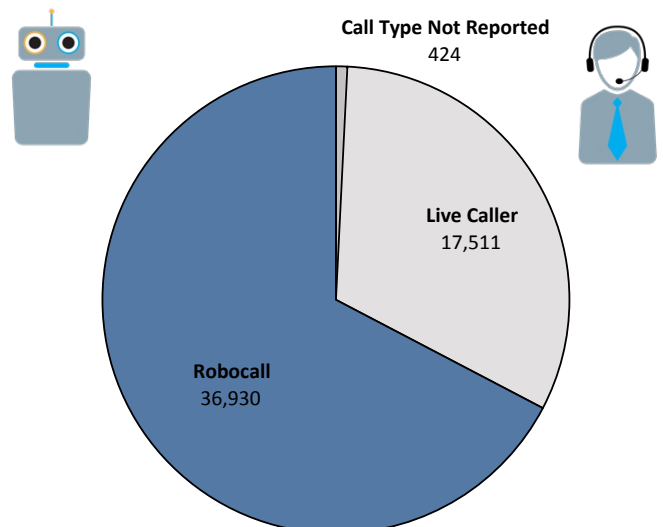
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



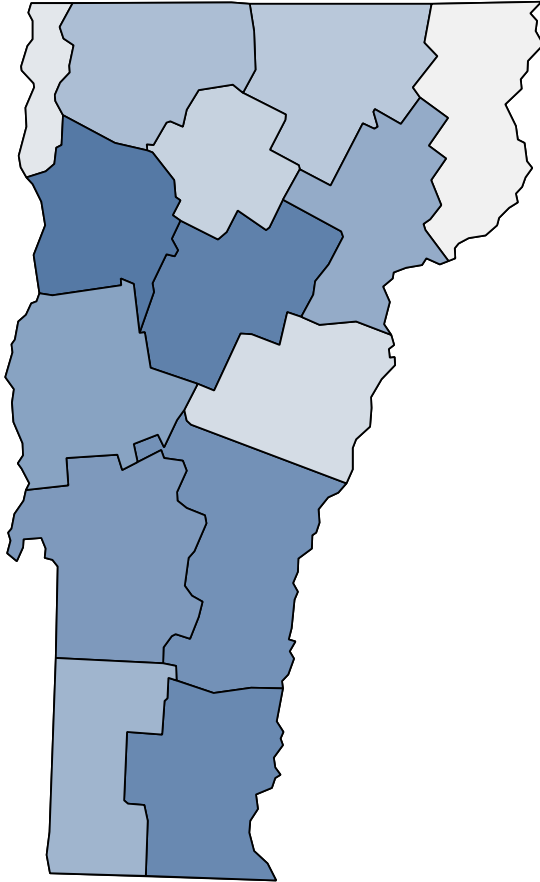
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Vermont

Complaints by County



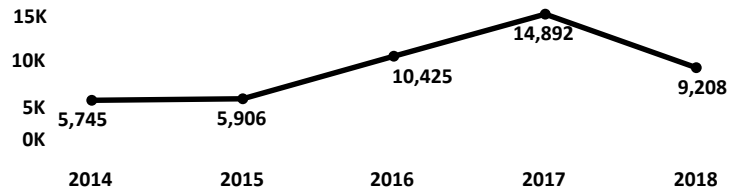
Low High

State Totals

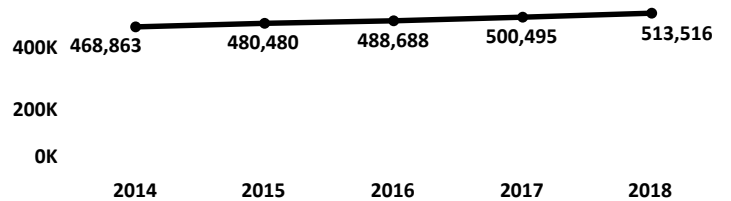
Complaints: 9,208 (#35 nationally, per 100K population)

Active Registrations: 513,516 (#7 nationally, per 100K population)

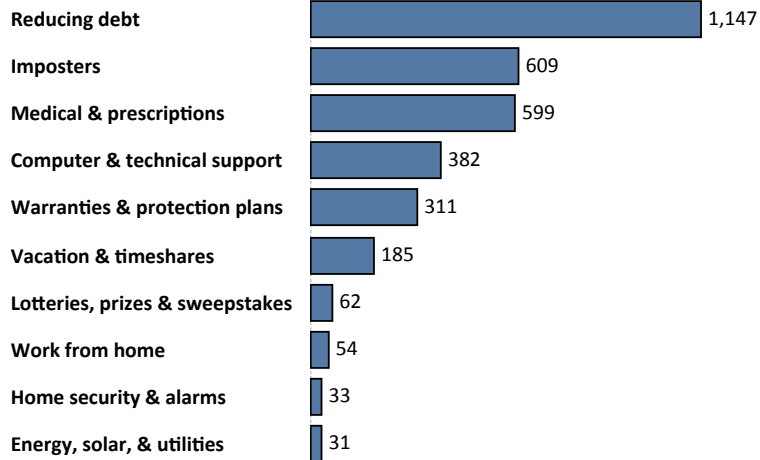
Complaints by Fiscal Year



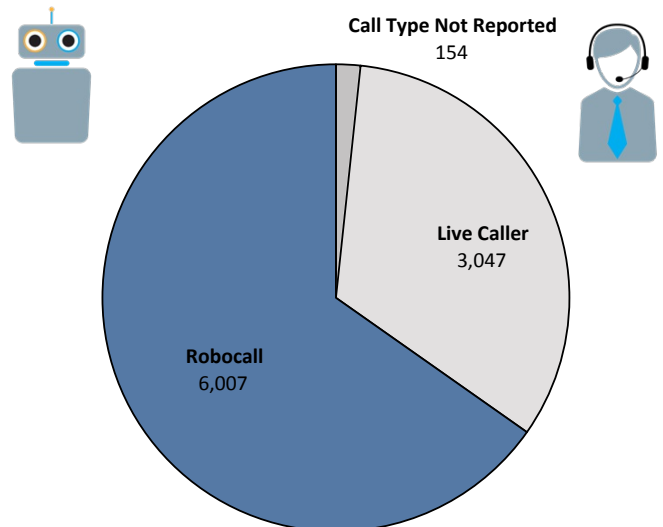
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



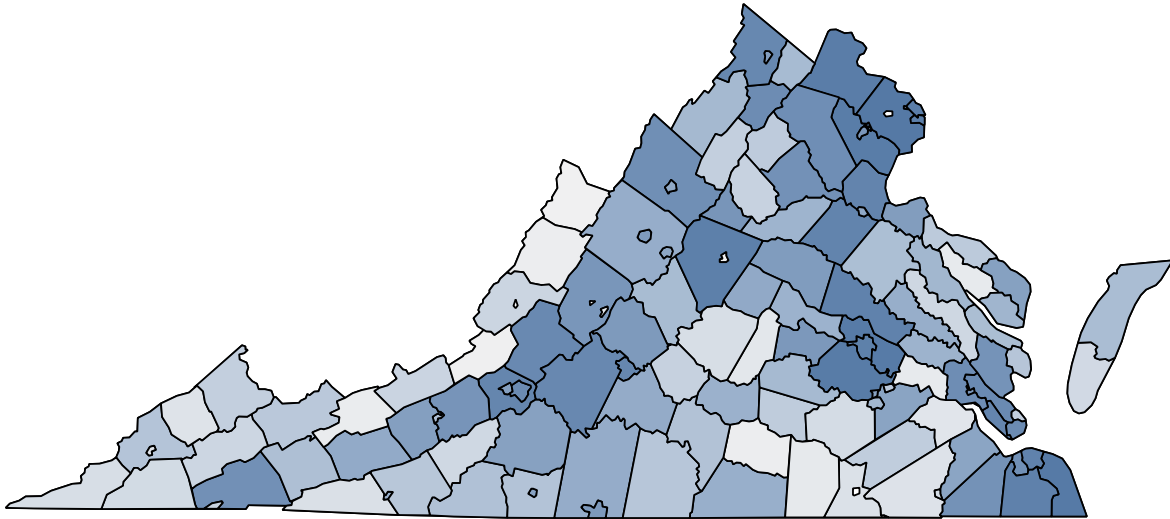
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Virginia

Complaints by County



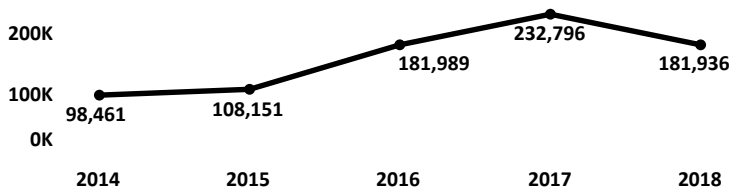
Low High

State Totals

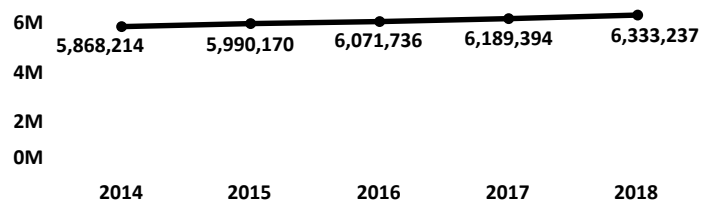
Complaints: 181,936 (#7 nationally, per 100K population)

Active Registrations: 6,333,237 (#24 nationally, per 100K population)

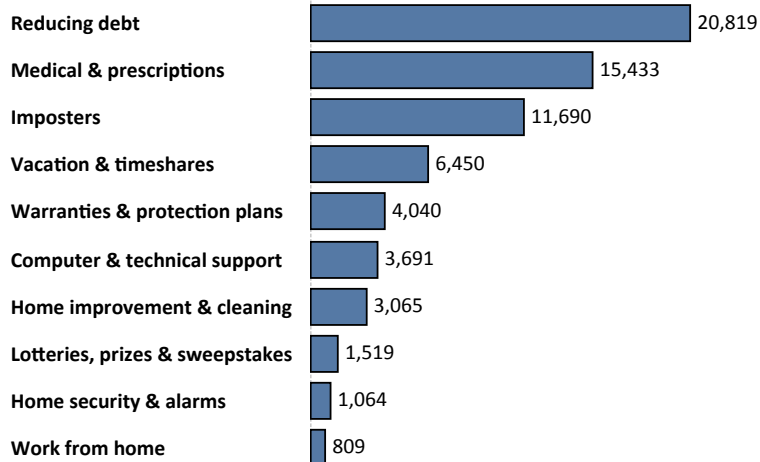
Complaints by Fiscal Year



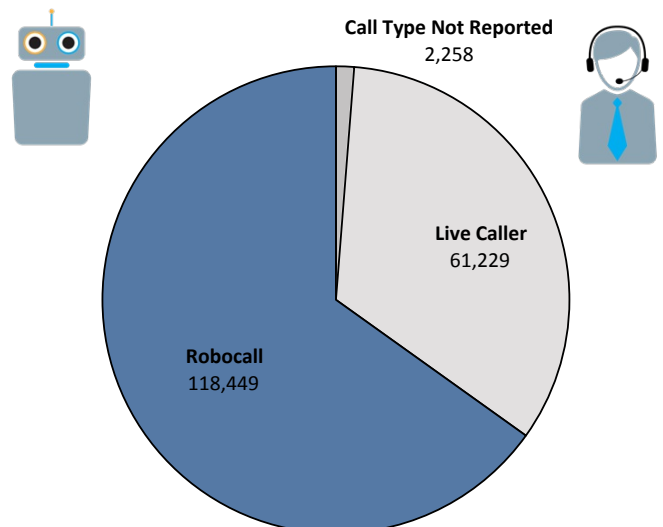
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



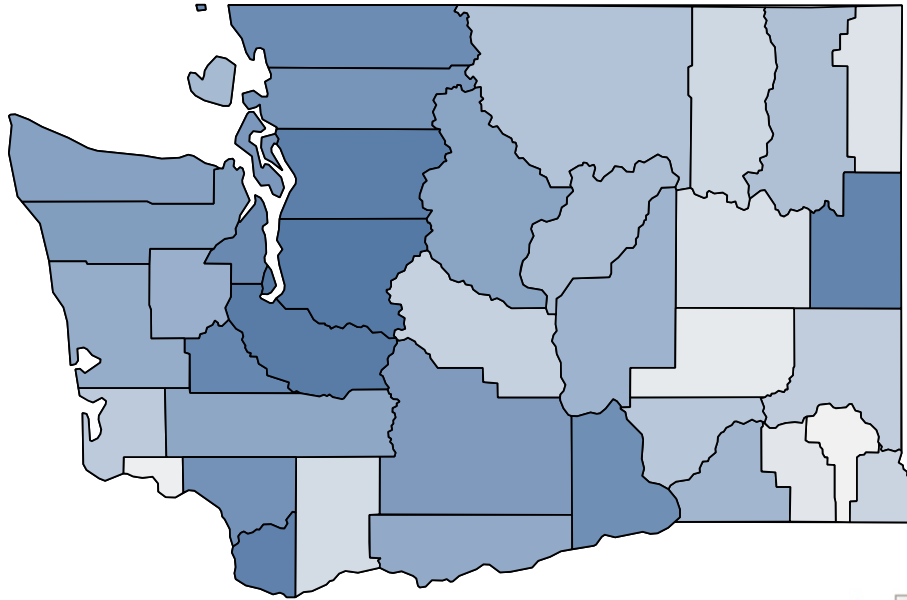
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Washington

Complaints by County



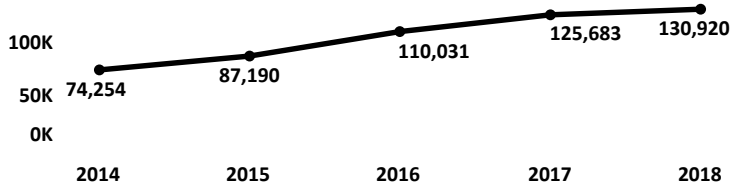
Low High

State Totals

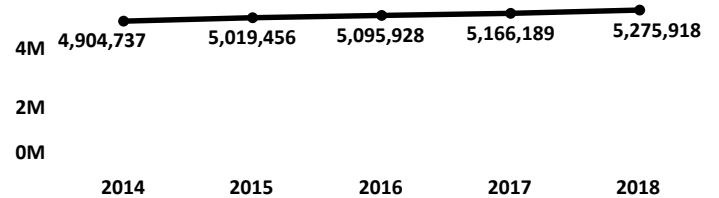
Complaints: 130,920 (#21 nationally, per 100K population)

Active Registrations: 5,275,918 (#32 nationally, per 100K population)

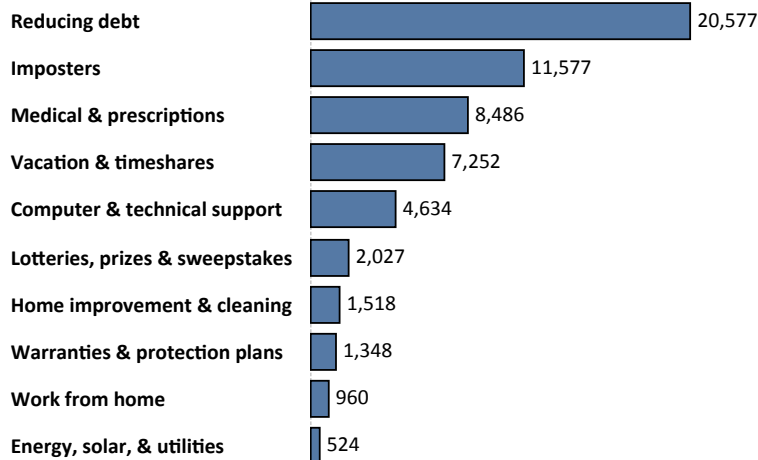
Complaints by Fiscal Year



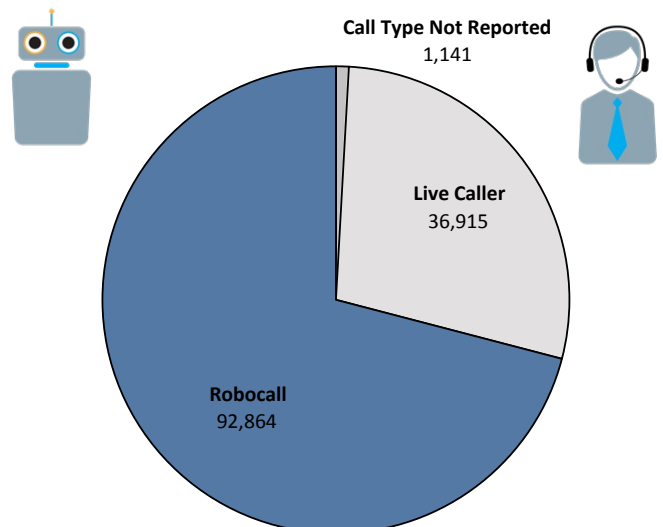
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



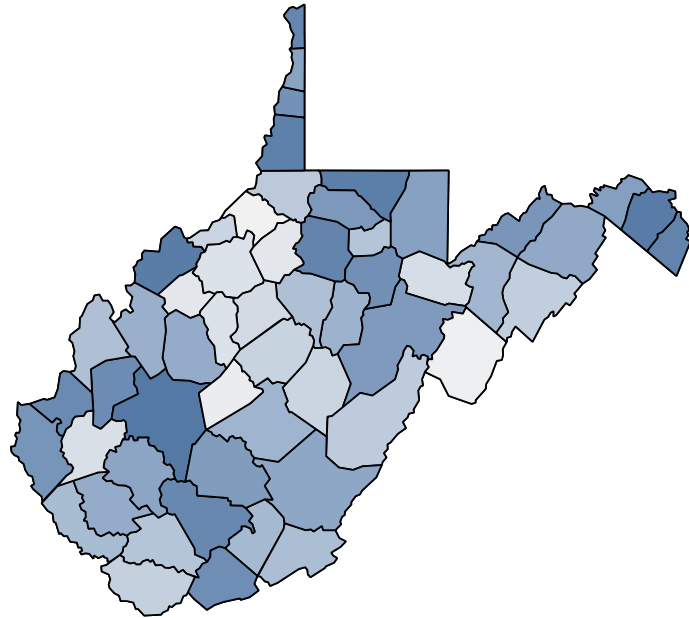
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

West Virginia

Complaints by County

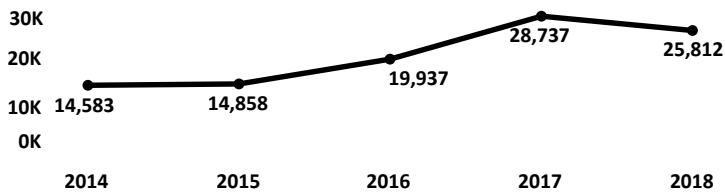


Low High

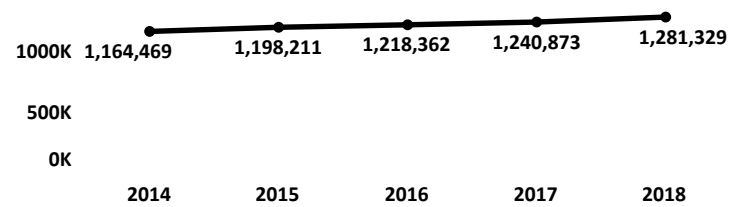
State Totals

Complaints: 25,812 (#38 nationally, per 100K population)
 Active Registrations: 1,281,329 (#33 nationally, per 100K population)

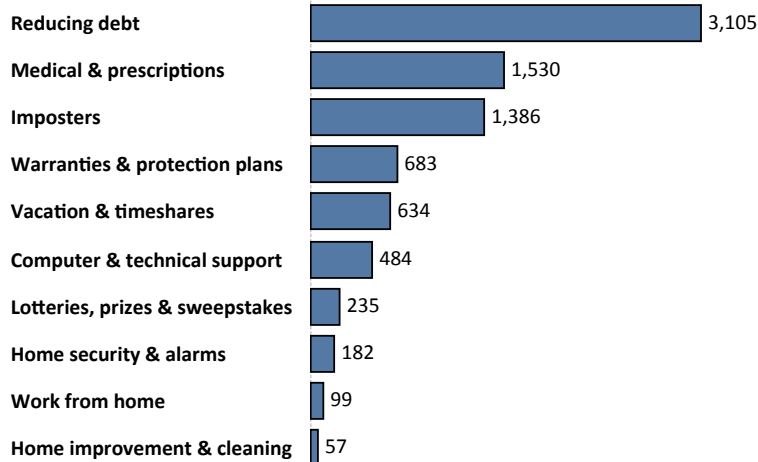
Complaints by Fiscal Year



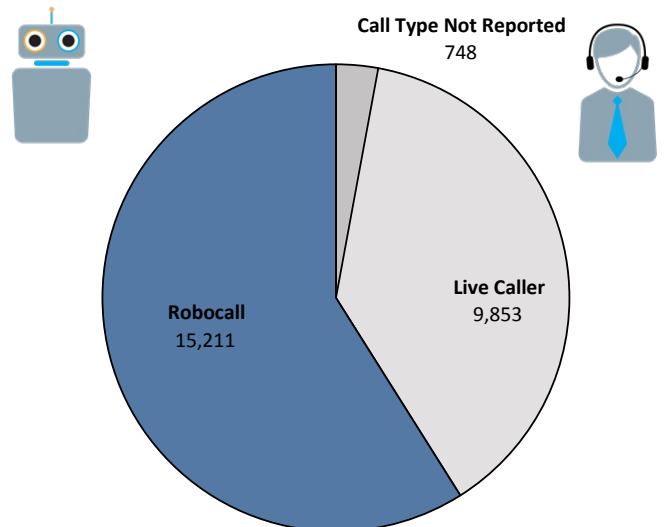
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



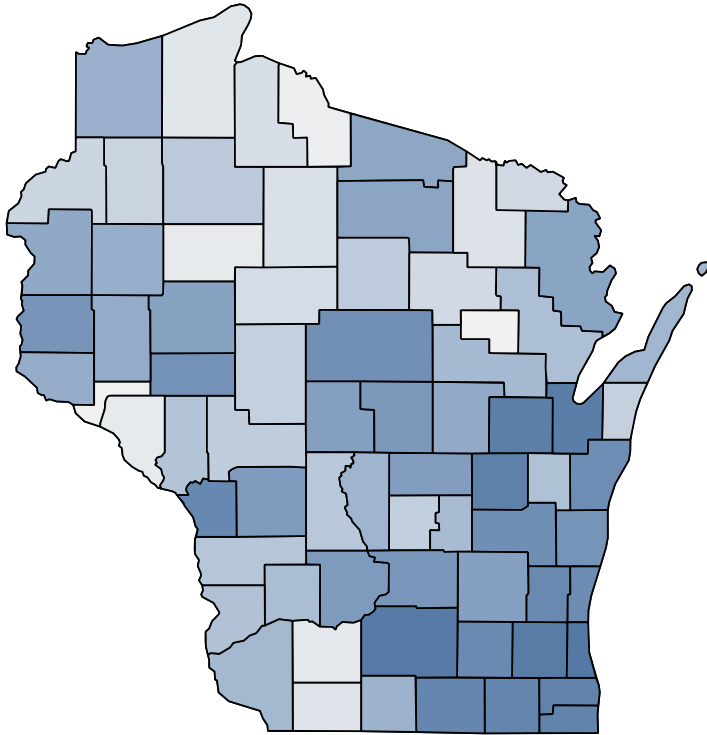
*Not everyone who files a complaint reports a topic.



FY 2018 National Do Not Call Registry Registration and Complaint Figures by State

Wisconsin

Complaints by County



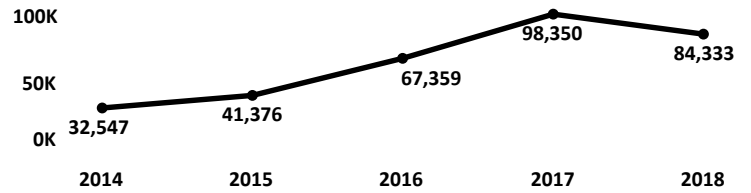
Low High

State Totals

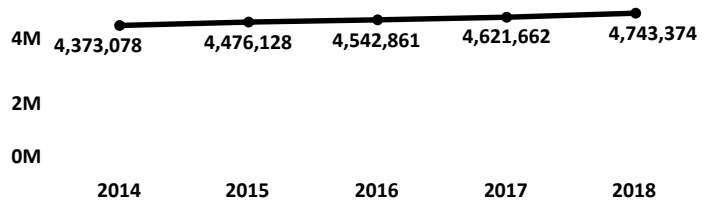
Complaints: 84,333 (#36 nationally, per 100K population)

Active Registrations: 4,743,374 (#8 nationally, per 100K population)

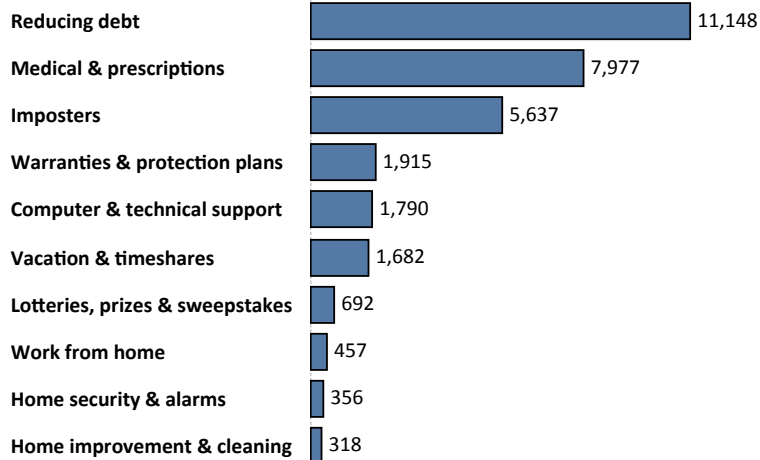
Complaints by Fiscal Year



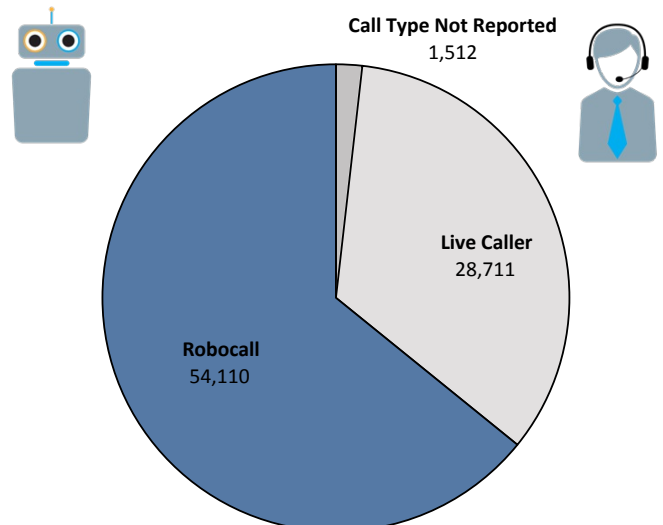
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



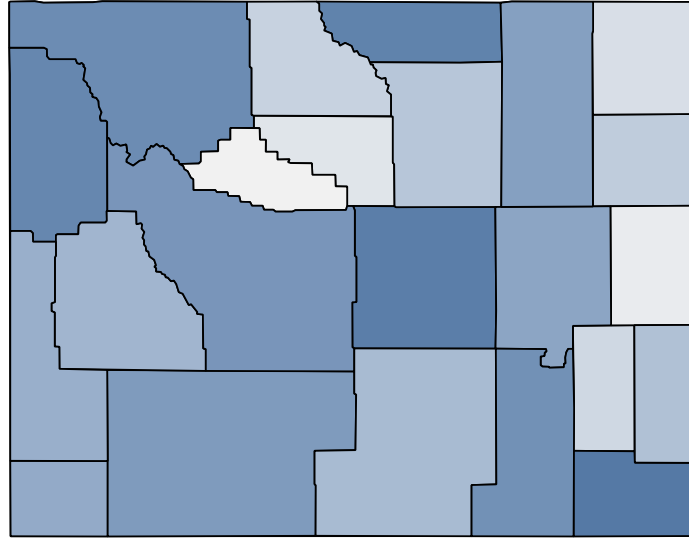
*Not everyone who files a complaint reports a topic.



FY 2018
National Do Not Call Registry
Registration and Complaint Figures by State

Wyoming

Complaints by County

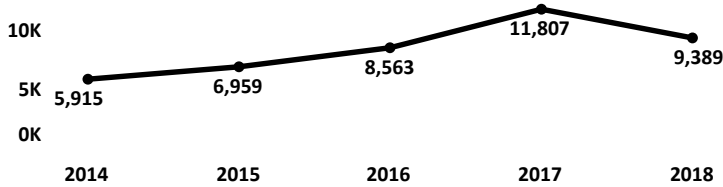


Low High

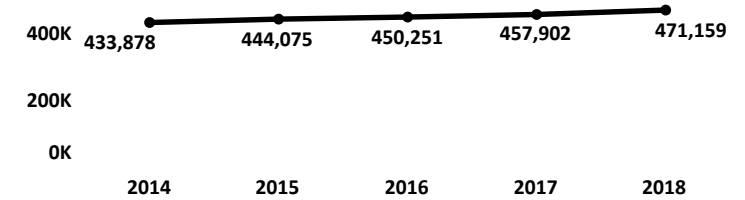
State Totals

Complaints: 9,389 (#30 nationally, per 100K population)
 Active Registrations: 471,159 (#11 nationally, per 100K population)

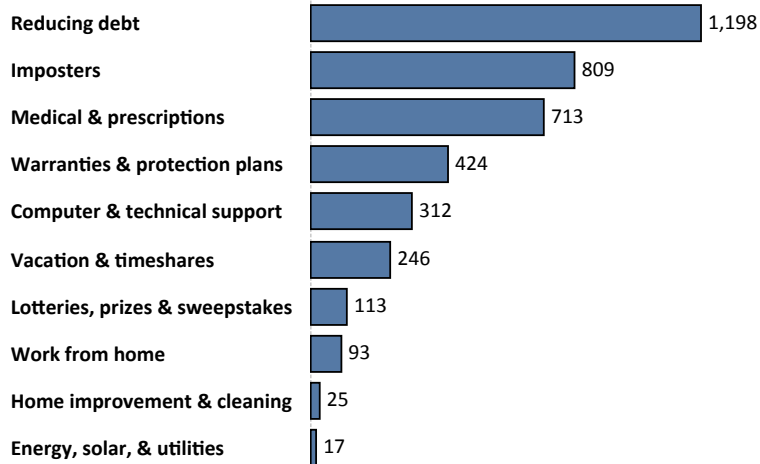
Complaints by Fiscal Year



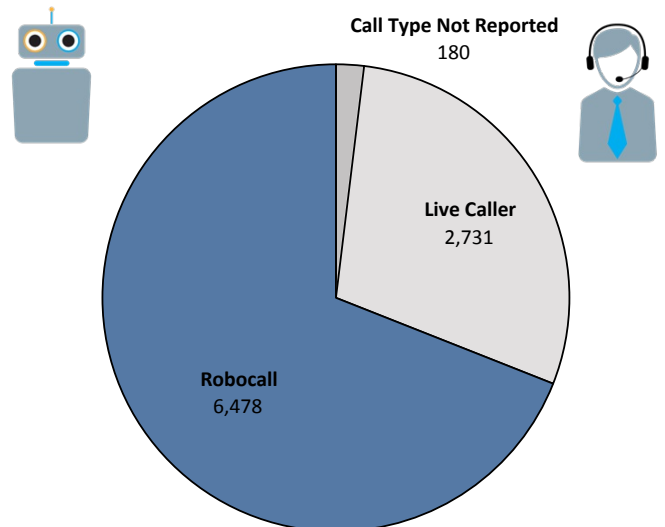
Active Registrations by Fiscal Year



Complaints by Topic*



Complaints by Call Type



*Not everyone who files a complaint reports a topic.