

**UNITED STATES OF AMERICA  
BEFORE THE FEDERAL TRADE COMMISSION**

**COMMISSIONERS:**      **Lina M. Khan, Chair**  
                                 **Noah Joshua Phillips**  
                                 **Rebecca Kelly Slaughter**  
                                 **Christine S. Wilson**  
                                 **Alvaro M. Bedoya**

**In the Matter of**

**WEBER-STEPHEN PRODUCTS LLC, a limited  
liability company.**

**DOCKET NO. C-4775**

**COMPLAINT**

The Federal Trade Commission, having reason to believe that Weber-Stephen Products LLC, a limited liability company, has violated the provisions of the Federal Trade Commission Act, and the Magnuson-Moss Warranty Act (“Warranty Act”), 15 U.S.C. § 2301 et seq., and it appearing to the Commission that this proceeding is in the public interest, alleges:

1. Respondent Weber-Stephen Products LLC (“Weber” or “Respondent”) is a limited liability company with its principal office or place of business at 1415 South Roselle Road, Palatine, Illinois 60067.
2. Respondent has manufactured, advertised, offered for sale, sold, and distributed charcoal, gas, and electric grills and accessories to consumers throughout the United States.
3. The acts and practices of Respondent alleged in this Complaint have been in or affecting commerce, as “commerce” is defined in Section 4 of the Federal Trade Commission Act.

**Respondent’s Business Activities**

4. Respondent offers purchasers of new Weber grills and accessories a limited written warranty (“warranty”), which is described in its owner’s guide and constitutes a “written warranty” as defined by the Warranty Act, 15 U.S.C. § 2301(6).
5. Respondent, through its written warranty, conditions warranty coverage for its gas and electric grill products on the use of genuine Weber parts.

6. For example, Respondent’s February 1, 2020 user manual and warranty for the Summit gas grills (model numbers E-670 and S-670) states that “[t]he use and/or installation of parts on your WEBER products that are not genuine WEBER parts will void this warranty, and any damages that result hereby are not covered by this warranty.”

7. In another example, Respondent’s user manual and warranty for the Genesis-II gas grills (model numbers E-310, CE-310, S-310, SE-310, and E-410) states that “[t]he use and/or installation of parts on your WEBER products that are not genuine WEBER parts will void this warranty, and any damages that result hereby are not covered by this warranty.”

8. Respondent has not provided genuine Weber parts to consumers without charge under the warranty. Respondent also did not seek a waiver from the Federal Trade Commission that would permit it to condition warranty coverage on the use of genuine Weber parts.

### **MAGNUSON-MOSS WARRANTY ACT AND REGULATIONS THEREUNDER**

9. The FTC enforces the Warranty Act, 15 U.S.C. §§ 2301-2312, which regulates consumer warranties and the procedures used to resolve warranty disputes. The broad purposes of the Warranty Act are: (1) to improve the adequacy of warranty information available to consumers, and thereby facilitate consumer choice; (2) to prevent deception; and (3) to improve competition in the marketing of consumer products.

10. Among other things, the Warranty Act prohibits a warrantor from conditioning a warranty for a consumer product that costs more than \$5 on the consumer’s use of an article or a service (other than an article or a service provided without charge) which is identified by brand, trade, or corporate name, unless the warrantor applies for and receives a waiver from the Commission (the “Tying Prohibition”). 15 U.S.C. § 2302(c); *see also* 16 C.F.R. § 700.10.

11. A “warrantor” is defined by the Warranty Act as “a supplier or other person who gives or offers to give a written warranty or who is or may be obligated under an implied warranty.” 15 U.S.C. § 2301(5); *see also* 16 C.F.R. § 701.1(h).

12. Pursuant to Section 2310(b) of the Warranty Act, 15 U.S.C. § 2310(b), a violation of the Warranty Act, or a rule thereunder, constitutes a violation of Section 5(a)(1) of the Federal Trade Commission Act, 15 U.S.C. § 45(a)(1) (“FTC Act”).

### **Count I Violations of the Tying Prohibition of The Warranty Act**

13. Respondent gives, offers, has given, and has offered written warranties, and is therefore a warrantor as that term is defined in the Warranty Act, 16 U.S.C. § 2301(5).

14. In numerous instances, Respondent has conditioned a warranty for consumer products costing more than \$5 on the consumer using, in connection with the warranted product, an article

or service identified by brand, trade, or corporate name and was not provided to the consumer without charge under the terms of the warranty.

15. Respondent has never received, or even sought, a waiver from the Federal Trade Commission to excuse it from complying with Section 2302(c) of the Warranty Act.

16. The acts or practices of the Respondent, as described in Paragraphs 13-15, violate Section 2302(b) of the Warranty Act, 15 U.S.C. § 2302(c), and Section 5 of the FTC Act, 15 U.S.C. § 45(a)(1).

**Count II**  
**Deceptive Conduct in Violation of the Federal Trade Commission Act**

17. In numerous instances, Respondent, a warrantor, has represented, directly or indirectly, expressly or by implication, that the validity of its warranty for consumer products costing more than \$5 is conditioned on the use, in connection with the warranted product, of genuine Weber parts that were not provided to the consumer free of charge under the warranty.

18. A warrantor cannot, as a matter of law, condition the validity of a warranty on the consumer's use, in connection with the warranted product, of an article or service (other than an article or service provided without charge under the terms of the warranty) identified by brand, trade, or corporate name, unless it has received a waiver from the Federal Trade Commission. *See* 15 U.S.C. § 2302(c).

19. Respondent has never received, or even sought, a waiver from the Federal Trade Commission to excuse it from complying with Section 2302(c) of the Warranty Act.

20. Therefore, the representation set forth in Paragraph 17 is false or misleading.

21. The acts and practices of Respondent as alleged in Paragraphs 17-20 constitute unfair or deceptive acts or practices in or affecting commerce in violation of Section 5(a) of the FTC Act.

THEREFORE, the Federal Trade Commission this 14th day of September, 2022, has issued this Complaint against Respondent.

By the Commission.

April J. Tabor  
Secretary

SEAL: