

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints October 1, 2023 thru October 31, 2023

Rank October	Rank September	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	34,013
2	2	Experian	Credit Bureaus	33,811
3	3	Equifax	Credit Bureaus	30,791
4	5	Amazon	Business Imposters	5,545
5	6	USPS Impostor	Government Imposters	3,790
6	4	Geek Squad	Business Imposters	3,684
7	8	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,179
8	12	AT&T	Phone Devices, Accessories & Services	1,965
9	11	Paypal, Inc.	Online Payment Services	1,963
10	9	Bank of America	Banks, Credit Unions & S&Ls	1,903
11	10	Medicare	Government Imposters	1,763
12	13	Wells Fargo	Banks, Credit Unions & S&Ls	1,627
13	14	Verizon	Phone Devices, Accessories & Services	1,602
14	7	U. S. Customs and Border Protection Impostor	Government Imposters	1,573
15	16	Capital One	Credit Cards and Loss Protection	1,490
16	18	T-Mobile	Phone Devices, Accessories & Services	1,348
17	15	Comcast	Cable & Satellite TV	1,302
18	19	FTC Impostor	Government Imposters	1,135
19	21	Spectrum	Cable & Satellite TV	1,132
20	33	Mohela	Student Loans	1,022
21	17	United Parcel Service	Business Imposters	1,009
22	26	Apple Computer	Business Imposters	1,005
23	20	LVNV Funding, llc	Third Party Debt Collection	975
24	25	American Express	Credit Cards and Loss Protection	946
25	23	Microsoft Corporation	Tech Support Scams	930
26	22	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	924
27	24	Midland Credit Management	Online Payment Services	778
28	31	SSA Impostor	Government Imposters	778
29	28	Norton/Lifelock	Business Imposters	774
30	37	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	728
31		LinkedIn Corporation	Social Networking Services	724
32	49	Nelnet	Student Loans	689
33	36	Credit One Bank	Credit Cards and Loss Protection	621
34	27	Portfolio Recovery	Third Party Debt Collection	609
35	40	Meta/Facebook	Social Networking Services	606
36	29	PCH Impostor	Prizes, Sweepstakes & Lotteries	603
37	38	Synchrony Bank	Credit Cards and Loss Protection	587
38	34	Comenity Bank	Credit Cards and Loss Protection	579
39	47	Ebay	Online Shopping	574
40	42	US Bank	Banks, Credit Unions & S&Ls	550
41	30	Cash App	Phone Devices, Accessories & Services	544
42	44	Doordash	Food	519
43		Capital One Finance	Credit Cards and Loss Protection	506
44	50	Google	Website Content	498
45	39	Jefferson Capital Systems	Third Party Debt Collection	485
46	41	American Home Shield	Home Warranties	481
47		Lexisnexis	Credit Bureaus	475
48	32	Best Buy	Business Imposters	471
49	46	Walmart	Online Shopping	454
50	43	Chime	Banks, Credit Unions & S&Ls	445